

San Francisco Health Network TRANSITIONS DIVISION BACKGROUND MATERIALS



Presented to: San Francisco Health Commission

Presented by: Kelly Hiramoto, LCSW, Acting Director of Transitions

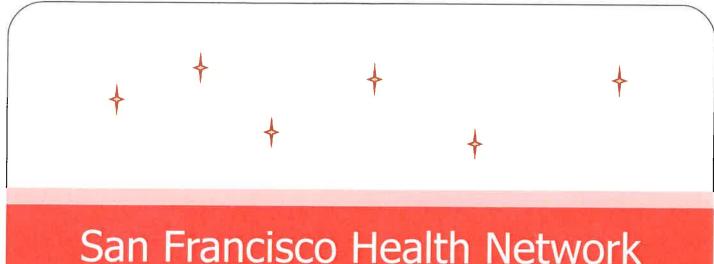
September 1, 2015

SAN FRANCISCO HEALTH NETWORK TRANSITIONS DIVISION BACKGROUND MATERIALS HEALTH COMMISSION PRESENTATION

September 1, 2015

San Francisco Homeless Outreach Team (SFHOT)	
SFHOT Overview SFHOT Case Management Update SFHOT District Service Updates SFHOT Castro Cares Outreach Report, June 2015 SF Public Library/DPH Collaboration Annual Report, FY 2013-14	3 2 5 62 74
Care Coordination	
High Users of Multiple Systems Defined Complex Care Management Integration (High Users of Single System) Proposed Care Coordination Model Coordinated Case Management System Summary Sample Care Coordination Individualized Service Plan Sample	85 91 97 98 99
Community Placement	
Community Placement PowerPoint Presentation Residential Care Facility — SF Map Residential Care Facility Out of County List Community Placement Budget	101 115 116 117
SF Behavioral Health Center (SFBHC)	
Current Plan for SFBHC Programs Hummingbird Place: Psychiatric Respite Program Description	118 119
Housing [& Urban Health] (HUH)	
Direct Access to Housing (DAH) Portfolio DAH Pipeline Housing Projects	122 125
HUH Section Report	125





San Francisco Health Network TRANSITIONS DIVISION

SF Homeless Outreach Team



San Francisco Department of Public Health Transitions Division San Francisco Homeless Outreach Team

50 Ivy St San Francisco, CA 94102 Request Street Outreach 415-734-4233 Central Phone 415-355-7555 Fax 415-355-7408

San Francisco Homeless Outreach Team

The San Francisco Homeless Outreach Team (SFHOT) was founded in 2004. SFHOT was reorganized in 2014 as a public health response to engage and stabilize the most vulnerable and at risk homeless individuals and to help prevent harmful effects of homelessness.

The harmful effects of homelessness include damage to the health of the individual homeless person and harm to the community. Our community is harmed when scarce resources are used to attempt to cope with the late effects of homelessness rather than efforts to prevent these effects. Community harms include excessive use of costly medical care and other city services. Therefore SFHOT focuses on high users of multiple systems. Other harms include the negative effect on the community of ignoring the needs of our most vulnerable citizens. This can result in dehumanization of homeless individuals and violence and despair. SFHOT provides a daily hopeful presence in the lives of homeless individuals and a positive model of compassionate and effective response for community members

SFHOT works in small teams to outreach and provide care management to homeless individuals who have severe illnesses and are at high risk of dying. SFHOT works to stabilize the most vulnerable and at risk individuals. Services are provided by teams with expertise in the complex issues that are barriers to stability for this population. These barriers include health disorders, disabilities, lack of ability to trust, and hopelessness.

Outreach services: skilled teams working a neighborhood beat provide practical support, information and referral, and in depth assessment and case management for the most vulnerable and at risk. The outreach teams work closely with other providers from SFDPH and other city and community services.

Street medicine: medical staff joins outreach services to provide healthcare using an adapted patient centered medical home model. The street medicine team will assess patients and establish care for chronic conditions such as medical, mental health, substance use, and cognitive disorders.

Care Management: Multidisciplinary teams stabilize individuals by addressing the numerous day-to-day and long-term problems related to homelessness. SFHOT provides stabilization SRO rooms or shelter beds within the severely limited resources available. It is the goal to connect each person with permanent housing but housing is in very short supply and will only be available to a fraction of individuals. A stabilization plan is made for each of the individuals we work with to reduce the harms of homelessness.

If you are concerned that an individual on the street is having a medical emergency please call 911 If you are concerned about the health and condition of a homeless individual in your neighborhood call 311. There are numerous opportunities to learn more about the causes of homelessness and solutions to the problems of homelessness. Volunteering with Project Homeless Connect and other community organizations will make an immediate impact.

San Francisco Homeless Outreach Team Case Management Update

Services Provided FY1415 (7/1/2014-5/31/2015)

SFHOT Case Management services has enrolled and served 372 clients thus far in FY1415.

Current totals of services provided are as follows:

Service	#	%
Benefits*	134	36%
Medi-Cal enrollment*	107	28%
Primary Care*	122	33%
Behavioral Health*	82	22%
Temporary Housing	152	42.3%
Permanently Housed	124	33%

^{*}Count is only for new enrollments; some clients already have services in place.

San Francisco Homeless Outreach Team Outreach Update 5/31/2015

Beginning April, 2015, SFHOT implemented a standardized outreach form to be used for all outreach encounters. Our two-week pilot resulted in 605 completed encounter forms, which projects to over 15,000 outreach encounters per year.

For each encounter, staff will be collecting client identifiers and demographic data, along with living situation data (living in encampment, with pets, part of couple, etc.) that will help facilitate housing placement.

Services provided to outreached clients will be tracked by referrals and linkages. Referral indicates client was referred for a service, linkage indicates client was referred and service was verified as received.

Service referrals and linkages will be collected in the following categories:

- Homeless Services (Shelter Reservations, Stabilization Room Placement, Case Management Referrals, Homeward Bound, Resource Center, Navigation Center)
- Medical Services (SFHOT Medical Outreach Services, Emergency Department, Healthy SF enrollment, Primary Care access and provider assignment)
- Benefits (obtaining various benefits, including General Assistance, SSI, Calfresh, Healthy SF, Medi-Cal)
- Mental Health Services (aid in access to urgent/emergent services and enrollment in outpatient services. Service providers include SFHOT Medical Outreach Psychiatric Services, Westside Crisis, Comprehensive Crisis, PES, Dore Urgent Care, local Mental Health Outpatient clinics (South of Market Mental Health Services, Chinatown North Beach) and eligibility and access via Behavioral Health Access Center)
- Substance Use Services (enrollment in services via Treatment Access Program; Joe Healy medical detox, Sobering Center, Methadone maintenance)
- Other Services (Veteran-specific service referrals, legal services, Everyday Connect, Employment services, Food/Clothing/Showers)

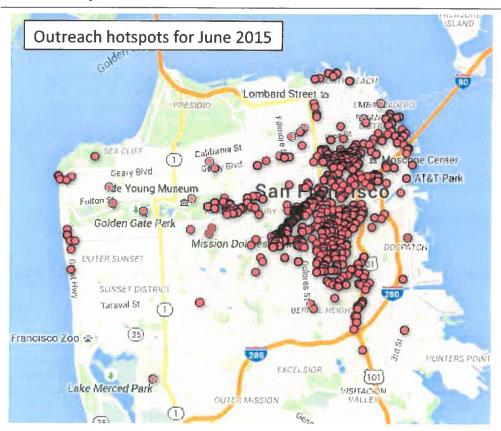
During May, 2015, SFHOT staff engaged 100 encampments throughout San Francisco.



Citywide Update

(all supervisor districts)

Outreach Updates



During June 2015, 1,336 street outreach attempts were made throughout San Francisco. 877 of these attempts resulted in successful outreach engagements, which in turn resulted in 208 service linkages being delivered.

Specific details on service linkages can be found in the attached Encounter Summary.

Specific details per district can be found in the individual Supervisor District reports.

Outreach can be requested by calling 311 or (415) 734-4233.



Encampment Outreach Updates



	Active Encampments									
Symbol	Size	#	Est. # of Residents							
?	Individual or Couple	12	22							
•	Campsite (3-9)	41	227							
?	Encampment (10+)	13	230							
	Total	66	479							

As of August 1, 2015, SFHOT has identified 66 active encampments throughout San Francisco. Due to the transitory nature of encampments, exact counts and reasons for encampments disbanding are very hard to determine. This count is meant to reflect encampments active during July 2015, and is only an estimate.

As outlying districts do not have the same levels of visible homelessness as the city center, our outreach is more limited there. We rely more heavily on citizens and city agencies for referrals in these districts.

Outreach can be requested by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for All Districts Outreach Dates: 4/1/2015-6/30/2015

3,227 Total Outreaches Attempted

2,213 Total Successful Engagements (did not refuse outreach)

837 Needs Identified

- 269 Medical Needs
- 283 Benefits-Related Needs
- 72 Mental Health Needs
- 99 Substance Use-Related Needs
- 114 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

1,248 Total Referrals for Services Made

413 Total Linkages with Services Made

(Referral made and verified as complete)

207 Received Homeless Related Services

- 112 Shelter Reservations Made
- 17 Enrolled in SFHOT Case Management
- 2 Went home via Homeward Bound
- 12 Accessed a Neighborhood Resource or Drop-In Center
- 48 Entered services at the Navigation Center
- 16 Received Other homeless-related services

101 Received Medical Services

- 23 Transported to the Emergency Department
- 6 Connected with and assigned a Primary Care Provider
- 42 Received SFHOT Medical Outreach Services
- 30 Received Other Medical Services

28 Received Benefits Related Services

- 6 Received General Assistance
- 2 Received SSI
- 7 Enrolled in CalFresh
- 2 Enrolled in Healthy SF
- 2 Enrolled in Medi-Cal
- 7 Obtained Identification
- 2 Other Benefits services

10 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- 6 Received Psych Emergency Services (Dore, PES)
- 4 Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

29 Received Substance Use-Related Services

- 1 Signed up for Substance Abuse Treatment
- 19 Taken to the Sobering Center
- 4 Enrolled in Detox programs
- 4 Enrolled in Methadone Maintenance
- 1 Other

38 Received Other Services

- 2 Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- 2 Received Veterans Services
- 3 Received Legal Services
- 9 Received emergency food or connected with food services
- 11 Received Clothing
- 6 Accessed showers at Lava Mae
- 5 Other

SF HOT Outreach Encounter Report for All Districts Date Range: All Districts, 4/1/2015-6/30/2015 Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICTS	S - EVER	ALL DISTRICTS -	APRIL 2015	ALL DISTRICTS	S - MAY 2015	ALL DISTRICTS -	JUNE 2015
Total # of Encounters	3,227	100.0%	597	100.0%	1,294	40.1%		100.0
Total # of Refusals of Outreach	1,014	31.4%	163	27.3%	392	30.3%		34.4
Total # of Engagements	2,213	100.0%	434	100.0%	902	100.0%	877	100.0
Population Characteristics: Totals are based off	f the total numb	er of Enco	unters includin	ng refusals d	of services Se	a Lina 5	77 57 70	X EIG
Homeless History Reported	ALL DISTRICTS		ALL DISTRICTS -		ALL DISTRICTS		ALL DISTRICTS -	WANT DOOR
otal # of Encounters	3,227	n and	597	Al file 2025	1,294	1- MAI 2013	1,336	JUNE 2013
otals with Homeless Length Data	217	100%		100%	37	17%		7
Average Time Homeless	7.33		8.03		5.7		7.64	
Brief Homeless (30 days or less)	9	4.1%		0.0%	1	0.5%	8	3
Short-term (31 days to 0.99 years)	27	12.4%	1	8.3%	4	1.8%	22	10
Intermediate (1 year to 2.99 years)	35	16.1%	4	33.3%	8	3.7%		10
Chronic (3 years +) Chronic (3 years to 9.99 years)	146 87	67.3%	7	58.3%	24	11.1%		53
Long-term Chronic 10 years or more)	87 59	40.1% 27.2%	3	33.3% 25.0%	16 8	7.4%		30
No Data	3,010	27.270	585	23.0%	1,257	3.7%	48 1,168	22
Demographics	ALL DISTRICTS	- EVER	ALL DISTRICTS -	APRIL 2015	ALL DISTRICTS	- MAY 2015	ALL DISTRICTS -	HINE 2015
Total # of Encounters	3,227		597		1,294		1,336	TORE LUI
Average Age (using only records with exact DOB)	45.19		43.82		44.49		46.96	
Fotals (includes estimated ages)	2,621	100.0%	503	100.0%	1,047	100.0%		100
Teen	11	0.4%	2	0.4%	7	0.7%	2	0
20 to 29.9	452	17.2%	114	22.7%	194	18.5%		13
30 to 39.9	520	19.8%	94	18.7%	204	19.5%		20
40 to 49.9 50 to 59.9	718 659	27.4% 25.1%	136	27.0%	289	27.6%	293	27.
60 to 69.9	217	25.1% 8.3%	115 31	22.9%	243	23.2%	301	28
Over 70	44	1.7%	11	6.2% 2.2%	91 19	8.7% 1.8%	95 14	8
No Data	605	2.770	94	2.270	247	1.676	264	1.
Gender	ALL DISTRICTS	- EVER	ALL DISTRICTS - A	APRIL 2015	ALL DISTRICTS	- MAY 2015	ALL DISTRICTS - J	IUNE 2015
Totals	2,828	100.0%	540	100.0%	1,181	100.0%	1,107	100.
Male	2,090	73.9%	410	75.9%	875	74.1%	805	72.
Female	693	24.5%	120	22.2%	289	24.5%	284	25.
Trans Male	8	0.3%	3	0.6%	4	0.3%	1	0.
Trans Female	37	1.3%	7	1.3%	13	1.1%	17	1.
Not Listed Declined	-	0.0%	-	0.0%	-	0.0%	•	0.
Not Asked	399	0.0%	57	0.0%	113	0.0%	229	0.
thinkity	ALL DISTRICTS	- EVER	ALL DISTRICTS - A	APRII 2015	ALL DISTRICTS	- MAY 2015	ALL DISTRICTS - J	ILINE 201E
Totals Totals	2,816	100.0%	528	100.0%	1,147	100.0%	1,141	100.
African American / Black	759	27.0%	130	24.6%	270	23.5%	359	31.
Asian	38	1.3%	5	0.9%	17	1.5%	16	1.
Native Hawaiian / Other Pacific Islander	19	0.7%	3	0.6%	11	1.0%	5	0.
Native American	28	1.0%	5	0.9%	16	1.4%	7	0.
Latino/a	357	12.7%	62	11.7%	174	15.2%	121	
Latino/a White	1,268	45.0%	291	55.1%	625	54.5%	352	30.
Latino/a White Multi-Ethnic	1, <mark>268</mark> 79	45.0% 2.8%	291 20	55.1% 3.8%	625 26	54.5% 2.3%	352 33	30. 2.
Latino/a White Multi-Ethnic Declined	1, <mark>268</mark> 79 31	45.0%	291 20 12	55.1%	625 26 8	54.5%	352 33 11	30.
Latino/a White Multi-Ethnic Declined Not Asked	1,268 79 31 410	45.0% 2.8% 1.1%	291 20 12 69	55.1% 3.8% 2.3%	625 26 8 147	54.5% 2.3% 0.7%	352 33 11 195	30.: 2.: 1.:
Latino/a White Multi-Ethnic Declined Not Asked	1,268 79 31 410 ALL DISTRICTS	45.0% 2.8% 1.1% - EVER	291 20 12 69 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015	625 26 8 147 ALL DISTRICTS	54.5% 2.3% 0.7% - MAY 2015	352 33 11 195 ALL DISTRICTS - J	30. 2. 1. UNE 2015
Latino/a White Multi-Ethnic Declined Not Asked anguage	1,268 79 31 410	45.0% 2.8% 1.1%	291 20 12 69	55.1% 3.8% 2.3%	625 26 8 147	54.5% 2.3% 0.7%	352 33 11 195 ALL DISTRICTS - J 882	30. 2. 1. 1. 1. 1. 1. 1. 1. 1.
Latino/a White Multi-Ethnic Declined Not Asked anguage	1,268 79 31 410 ALL DISTRICTS 2,416	45.0% 2.8% 1.1% - EVER 100.0%	291 20 12 69 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015 100.0%	625 26 8 147 ALL DISTRICTS 1,074	54.5% 2.3% 0.7% - MAY 2015 100.0%	352 33 11 195 ALL DISTRICTS - J	30. 2. 1. UNE 2015 100. 94.
Latino/a White Multi-Ethnic Declined Not Asked anguage Totals English Spanish Cantonese / Mandarin	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2%	291 20 12 69 ALL DISTRICTS - A 460 431	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7%	625 26 8 147 ALL DISTRICTS 1,074 978	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1%	352 33 11 195 ALL DISTRICTS - J 882 832	30. 2. 1. 1UNE 2015 100. 94. 5.
Latino/a White Multi-Ethnic Declined Not Asked Anguage Totals English Spanish Cantonese / Mandarin Other	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9%	291 20 12 69 ALL DISTRICTS - A 460 431 28	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2	30. 2. 1. UNE 2015 100. 94. 5.
Latino/a White Multi-Ethnic Declined Not Asked anguage Totals English Spanish Cantonese / Mandarin Other No Data	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454	30. 2.9 1.0 100. 94. 5. 0.0
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J	30. 2. 1. 100. 94. 5. 0. 0.
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - JI 273	30. 2. 1. 1. 100. 94. 5. 0. 1. 100. 100. 100. 100. 100. 100.
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497	54.5% 2.3% 0.7% -MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% -MAY 2015 100.0% 74.0%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - JI 273 243	30. 2. 1. 100. 94. 5. 0. 0. UNE 2015
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6	30. 2. 1. 100. 94. 5. 0. 0. UNE 2015 100. 89. 2.
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1% 3.6%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14	30. 2. 1. UNE 2015 100. 94. 5 0. UNE 2015 100. 899.
Latino/a White Multi-Ethnic Declined Not Asked anguage Totals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5% 4.4%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6	30. 2. 1. 100. 94. 5. 0. 0. 100. 89. 2. 5. 0. 0.
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Blsexual Gay / Lesbian Questioning / Unsure Not Listed Declined	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18 7	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7% 2.2%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21 24 8	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1% 3.6% 1.2%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14 2	30. 2. 1. 100. 94. 5. 0. 0. 100. 89.9 2. 5. 0. 0.
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18 7 19 49 282	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7% 2.2% 6.0% 15.6%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21 24 8 10 112 622	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1% 3.6% 1.2% 1.5% 16.7%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14 2 1	30. 2. 1. 100. 94. 5 0. 0. 100. 89.9 2. 5 6. 0. 0. 0. 0.
Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked where Identifiers	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18 7 19 49 282 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7% 2.2% 6.0% 15.6% APRIL 2015	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21 24 8 10 112 622 ALL DISTRICTS	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1% 3.6% 1.2% 1.5% 16.7%	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14 2 1 5	30. 2. 1. 100. 94. 5 0 0. 100. 89. 2.2 5 0. 0. 4. 100. 89. 100. 100. 100. 100. 100. 100. 100. 10
Latino/a White Multi-Ethnic Declined Not Asked anguage Totals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Wher Identifiers Veteran	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS 77	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2% - EVER	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18 7 19 49 282 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7% 2.2% 6.0% 15.6% APRIL 2015 1.3%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21 24 8 10 112 622 ALL DISTRICTS 34	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1% 3.6% 1.2% 1.5% 16.7% - MAY 2015	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14 2 1 5 1,063	30. 2. 1. UNE 2015 100. 94. 5 0. 0. UNE 2015 100.0 89.0 0.4 1.8
Latino/a White Multi-Ethnic Declined Not Asked anguage Totals English Spanish Cantonese / Mandarin Other No Data exual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Whiter Identifiers Veteran Panhandles	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS 77 132	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2% - EVER	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18 7 19 49 282 ALL DISTRICTS - A 8 31	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7% 6.0% 15.6% APRIL 2015 13.3% 5.2%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21 24 8 10 112 622 ALL DISTRICTS 34 50	54.5% 2.3% 0.7% -MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% -MAY 2015 100.0% 74.0% 3.1% 3.6% 1.2% 1.5% 16.7% -MAY 2015	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14 2 1 5 1,063 ALL DISTRICTS - J 35 51	30. 2. 1. 100. 94. 5. 0. 0. 100.6 89.0 2. 2. 5. 6. 0. 0. UNE 2015 1. 1. 1.6
Latino/a White Multi-Ethnic Declined Not Asked Anguage Totals English Spanish Cantonese / Mandarin Other No Data exual Identity Otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Wher Identifiers Veteran	1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS 77	45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2% - EVER	291 20 12 69 ALL DISTRICTS - A 460 431 28 - 1 137 ALL DISTRICTS - A 315 218 4 18 7 19 49 282 ALL DISTRICTS - A	55.1% 3.8% 2.3% APRIL 2015 100.0% 93.7% 6.1% 0.0% 0.2% APRIL 2015 100.0% 69.2% 1.3% 5.7% 2.2% 6.0% 15.6% APRIL 2015 1.3%	625 26 8 147 ALL DISTRICTS 1,074 978 91 3 2 220 ALL DISTRICTS 672 497 21 24 8 10 112 622 ALL DISTRICTS 34	54.5% 2.3% 0.7% - MAY 2015 100.0% 91.1% 8.5% 0.3% 0.2% - MAY 2015 100.0% 74.0% 3.1% 3.6% 1.2% 1.5% 16.7% - MAY 2015	352 33 11 195 ALL DISTRICTS - J 882 832 47 1 2 454 ALL DISTRICTS - J 273 243 6 14 2 1 5 1,063 ALL DISTRICTS - J	100.4 94.: 5.: 0 0.: 100.0 89.0 2.: 5.: 0.7 0.4 1.8

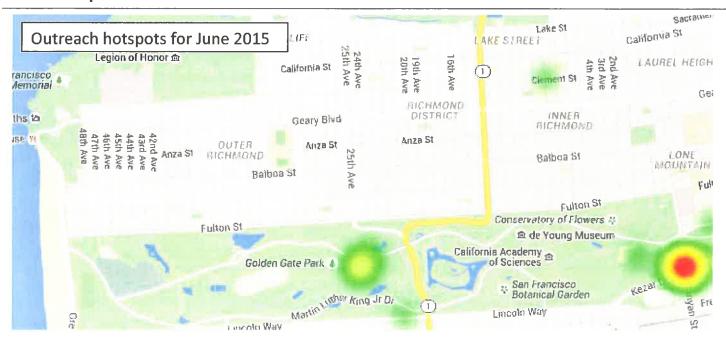
Identified Needs, Referrals and Linkages: Based											_ 4					
Identified Needs	ALL		CTS - EVI		ALL D		S - APRIL	_	ALL D		5 - MAY		ALL D		5 - JUNE 2	
Total # of Engagements Total # of Needs Identified		2,213		100.0%		434		100.0%		902		100.0%		877		100.0%
Medical Needs		837 269		37.8% 12.2%		221		50.9%		39		4.3%		244		27.8%
Benefits-Related Needs		283		12.2%		80 68		18.4% 15.7%		34		3.8%		82		9.4%
Mental Health Needs		72		3.3%		27		6.2%		-		0.0%		63 19		7.2% 2.2%
Substance Use-Related Needs		99		4.5%		31		7.1%		*		0.4%		27		3.1%
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		5.2%		15		3.5%		1		0.0%		53		6.0%
other receas (veterari, segai, 1000, ciotining, 300, etc.)	All		CTS - EVE		ALLD		S - APRIL		ALLD		S - MAY 2		ALL DI		S - JUNE 2	
	ALL	DISTRI	C13 - L41	-K	ALL	IJIMICI.	3 - AFRIL	2013	ALL	ISTRICI	3 - 14041 2	2013	ALLED	SIRICI	3 - JUNE 2	013
Service Referrals and Linkages by District	Referred	*	Connected	%	Referred	*	Connected	%	Referred	%	Connected	×	Referred	*	Connected	*
Total # of Service Referrals & Linkages	1,248	56.4%	413	18.7%	320	73.7%	85	19.6%	376	17.0%	331	15.0%	198	8.9%	208	9.4%
Homeless Related Services	564	25.5%	207	9.4%	168	38.7%	39	9.0%	55	2.5%	138	6.2%	60	2.7%	76	3.4%
Shelter Reservation	226	10.2%	112	5.1%	45	10.4%	17	3.9%	1	0.0%	16	0.7%	20	0.9%	23	1.0%
Shelter Reservation Attempted, No Bed Available	19	0.9%			7	1.6%			3	0.1%			5	0.2%		1.030
SFHOT Assessment and Case Management	57	2.6%	17	0.8%	12	2.8%	2	0.5%	31	1.4%	6	0.3%	10	0.5%	10	0.5%
Homeward Bound	12	0.5%	2	0.1%	3	0.7%		0.0%		0.0%	107	4.8%	8	0.4%	8	0.4%
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%	7	1.6%	2	0.5%	9	0.4%	8	0.4%	4	0.2%		0.0%
Navigation Center	125	5.6%	48	2.2%	69	15.9%	13	3.0%	3	0.1%	1	0.0%	2	0.1%	27	1.2%
Other	86	3.9%	16	0.7%	32	7.4%	5	1.2%	11	0.5%		0.0%	16	0.7%	8	0.4%
Medical Services	204	9.2%	101	4.6%	65	15.0%	33	7.6%	219	9.9%	29	4.0%	67	3.0%	27	1.2%
Emergency Department	24	1.1%	23	1.0%	5	1.2%	5	1.2%	12	0.5%	25	1.1%	63	2.8%	19	0.9%
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%	6	1.4%	4	0.9%	6	0.3%		0.0%	2	0.1%	1	D.0%
Primary Care Provider New Connection	23	1.0%	3	0.1%	8	1.8%	3	0.7%	152	6.9%	55	2.5%	-	0.0%	6	0.3%
Primary Care Provider Reconnection with Existing PCP		- 1	3	0.1%				0.0%			3	0.1%			1	0.0%
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	33	7.6%	14	3.2%	12	0.5%	1	0.0%	1	0.0%		0.0%
Other	46	2.1%	17	0.8%	13	3.0%	7	1.6%	37	1.7%	5	0.2%	1	0.0%		0.0%
Benefits Related Services	248	11.2%	28	1.3%	50	11.5%	5	1.2%	43	1.9%	31	1.4%	19	0.9%	25	1.1%
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	24	5.5%	1	0.2%	5		2	0.1%	8			0.1%
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.3%	3	0.7%	1	0.2%	28	0.2%	2	0.1%	8	0.4%	19	0.1%
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%	9	2.1%	1	0.2%	28	0.2%	2	0.1%	3		19	
Healthy SF (insurance for undocumented)	4	0.2%	,	0.1%	3	0.7%	2	0.5%	3	0.0%	26	1.2%	3	0.1%	-	0.0%
Medi-Cal Enrollment	10	0.5%	2	0.1%	4	0.9%	2	0.5%	3	0.0%	26	0.0%	•	0.0%		
Identification Obtainment	54	2.4%	7	0.3%	6	1.4%		0.0%		0.1%	-	0.0%	2		1	0.0%
Other	14	0.6%	2	0.1%	1	0.2%		0.0%	2	0.1%	1	0.0%	6	0.1% 0.3%	1	0.0%
Vental Health Services	36	1.6%	10	0.5%	11	2.5%	1	0.0%	35		55	$\overline{}$	25	\rightarrow	39	
Westside Crisis	7	0.3%		0.0%	11	0.2%	1		3	1.6%	23	2.5%	23	1.1%	39	1.8%
Comprehensive Crisis Services	,	0.0%	-	0.0%	1	0.2%	-	0.0%	3	0.1%		0.0%		0.0%	•	0.0%
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%	-	- 1	-			- 1	-	0.0%	•	0.0%
Psychiatric Emergency Services	6	0.1%	5	0.2%	1	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	D.0%
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%	8	1.8%	1		2		-	0.0%	9		27	1.2%
Behavioral Health Access Center	1/	0.0%	4	0.0%	8	0.0%	1	0.2%	2	0.1%	41	1.9%		0.4%	7	0.0%
South of Market Mental Health Svcs		0.0%		0.0%	-	0.0%		0.0%	6	0.0%	41	0.0%	10	0.5%	2	
Chinatown North Beach Mental Health Svcs	-	0.0%	-	0.0%		0.0%		0.0%	18	0.8%	12	0.5%	1	0.2%	1	0.0%
Other	3	0.1%		0.0%	1	0.0%		0.0%	6	0.3%	2	0.1%	1	0.0%	1	0.0%
ubstance Use-Related Services	72	3.3%	29	1.3%	9	2.1%	4	0.9%	2	0.3%	4	0.2%	2	0.0%	14	0.6%
Treatment Access Program	18	0.8%	1	0.0%	3	0.7%	•	0.0%	-	0.0%	-	0.2%	-		14	- 1
Sobering Center	29	1.3%	19	0.9%	1	0.7%		0.0%	-	0.0%	3	0.0%	-	0.0%		0.0%
Joe Healy Medical Detox	11	0.5%	19	0.2%	1		-	- 1	-		3			0.0%	-	0.0%
Methadone Enrollment (various locations)	7	0.3%	4	0.2%	2	0.2% 0.5%		0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%
Other	7	0.3%	1	0.0%	2	0.5%	3 1	0.7%	2	0.1%		0.0%	-	0.0%	-	0.0%
ther Services	124	5.6%	38	1.7%	17	3.9%	3	0.7%	22		14		2 25	0.1%	27	0.6%
Everyday Connect (provides a variety of services)		1.7%		0.1%			3	74.		1.0%		0.6%		1.1%		1.2%
Companion Animal Paperwork	38	0.0%	2	0.1%	10	2.3%	•	0.0%	1	0.0%	2	0.1%	4	0.2%	16	0.7%
Veterans Services	1	0.3%		- 1		0.0%	•	0.0%	8	0.4%	6	0.3%	-	0.0%	-	0.0%
Legal Services	7		2	0.1%		0.0%	-	0.0%	2	0.1%	•	0.0%	10	0.5%	2	0.1%
2	6	0.3%	3	0.1%	2	0.5%	-	0.0%	1	0.0%		0.0%	-	0.0%	9	0.4%
Emergency Food / Food Referral Clothing Referral	17	0.8%	9	0.4%	1	0.2%	•	0.0%	6	0.3%	2	0.1%	3	0.1%	-	0.0%
Lava Mae (showers)	17	0.8%	11	0.5%	1	0.2%	1	0.2%	-	0.0%	4	0.2%	-	0.0%	-	0.0%
	19	0.9%	6	0.3%	1	0.2%	1	0.2%	-	0.0%	-	0.0%	8	0.4%	•	0.0%
Employment Services Other	1	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%	•	0.0%	-	0.0%
	1B		5	0.2%	2	0.5%	1	0.2%	4	0.2%		0.0%		0.0%		0.0%



District 1 Update

District 1: Inner Richmond, Central Richmond, Outer Richmond, Vista del Mar, Lone Mountain, Golden Gate Park,
Lincoln Park, University of San Francisco, and the Farallon Islands

Outreach Updates



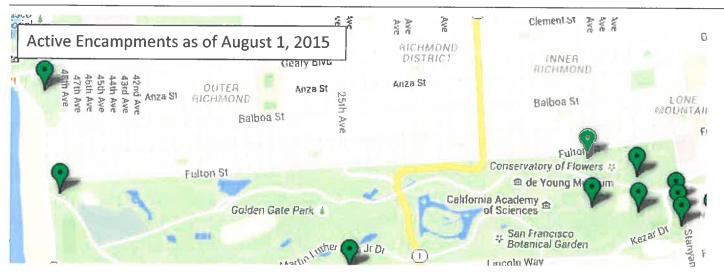
During June 2015, 13 documented outreach attempts have been made in District 1. 12 of 13 of these attempts took place in Golden Gate Park, and it is important to note that all Golden Gate Park encounters are included in this report, as it is difficult to specify whether they took place in District 1 or 5.

Full details on outreach efforts and outcomes can be found in the included Outreach Report and Outreach Outcomes Summary. Outreach encounter data will be available sooner once our electronic data collection application is in use.

Outreach can be requested by calling 311 or (415) 734-4233.



Encampment Outreach Updates



Active Encampments									
Symbol	Size	#	Est. # of Residents						
?	Individual or Couple	0	O						
2	Campsite (3-9)	10	62						
•	Encampment (10+)	0	0						
	Total	10	62						

As of August 1, SFHOT has identified 10 active encampments throughout District 1 and Golden Gate Park. [Encampments] range from a semi-permanent structure housing 1-2 residents, to more permanent, larger communities with many residents. Encampments, especially smaller ones, are difficult to accurately track, as they may shift locations, or residents may not be present during the day.

(Not all encampments may be visible on map due to overlapping icons.)



SFHOT Outreach Outcomes for District 1 Outreach Dates: 4/1/2015-6/30/2015

114 Total Outreaches Attempted

69 Total Successful Engagements (did not refuse outreach)

44 Needs Identified

- 12 Medical Needs
- 26 Benefits-Related Needs
- 2 Mental Health Needs
- Substance Use-Related Needs
- 4 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

135 Total Referrals for Services Made

15 Total Linkages with Services Made

(Referral made and verified as complete)

5 Received Homeless Related Services

- 2 Shelter Reservations Made
- 3 Enrolled in SFHOT Case Management
- Went home via Homeward Bound
- Accessed a Neighborhood Resource or Drop-In Center
- Entered services at the Navigation Center
- Received Other homeless-related services

4 Received Medical Services

- 1 Transported to the Emergency Department
- Connected with and assigned a Primary Care Provider
- 3 Received SFHOT Medical Outreach Services
- Received Other Medical Services

5 Received Benefits Related Services

- 3 Received General Assistance
- Received SSI
- 2 Enrolled in CalFresh
- Enrolled in Healthy SF
- Enrolled in Medi-Cal
- Obtained Identification
- Other Benefits services

1 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- 1 Received Psych Emergency Services (Dore, PES)
- Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

O Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- Taken to the Sobering Center
- Enrolled in Detox programs
- Enrolled in Methadone Maintenance
- Other

O Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- Received Veterans Services
- Received Legal Services
- Received emergency food or connected with food services
- Received Clothing
- Accessed showers at Lava Mae
- Other

port Date: 08/15/2015; Spencer.Williams@sfdph.org	; 415.503.4757 rev	08/19/2015								
						E TELLE	1			
CATEGORY	ALL DISTRICTS	S - EVER	DISTRICT 1	EVER	DISTRICT 1 -	APRIL 2015	DISTRICT 1 - I	WAY 2015	DISTRICT	L - JUNE 2015
Total # of Encounters	3,227	100.0%	114	100.0%	38	100.0%		100.0%	13	
Total # of Refusals of Outreach	1,014	31.4%	48	41.0%	10	26.3%		46.0%		
Total # of Engagements	2,213	100.0%	69	59.0%	28	73.7%		54.0%	6	
Population Characteristics: Tatala are based a							34	54.0%	7	53.1
Population Characteristics: Totals are based of Homeless History Reported	il the total numb	er of Encou								
Total # of Encounters	ALL DISTRICTS	- EVER	DISTRICT 1	EVER	DISTRICT 1 - A	APRIL 2015	DISTRICT 1 - I	MAY 2015	DISTRICT 1	- JUNE 2015
Totals with Homeless Length Data	3,227 217	1000/	114	4004	38		63		13	
Average Time Homeless	7.33	100%	5 2.53	100%	0	0%		0%	5	
Brief Homeless (30 days or less)	9	4.1%	2,33	0.0%	UNK	0.000	UNK		3	
Short-term (31 days to 0.99 years)	27	12.4%	1	20.0%	7.0	0.00%	1.5	0.00%		- 0.0
Intermediate (1 year to 2.99 years)	35	16.1%	2	40.0%	-	0.00%		0.00%	1	
Chronic (3 years +)	146	67.3%	2	40.0%	-	0.00%	.00	0.00% 0.00%	2	
Chronic (3 years to 9.99 years)	87	40.1%	2	40.0%		0.00%	747	0.00%	2 2	
Long-term Chronic 10 years or more)	59	27.2%		0.0%		0.00%		0.00%	-	
No Data	3,010		112		0	0.0070	0	0.00%	8	0.00
Demographics	ALL DISTRICTS	- EVER	DISTRICT 1	EVER	DISTRICT 1 - A	APRIL 2015	DISTRICT 1 - A	/AY 2015		- JUNE 2015
Total # of Encounters	3,227		114		38		63		13	
Average Age (using only records with exact DOB)	45.19		38.72		36.12		40.16		48.00	
Totals (includes estimated ages)	2,621	100.0%	69	100.0%	26	100.00%	33	100.00%	10	
Teen 20 to 2	11	0.4%	1	1.4%	1	3.85%	0	0.00%	ō	
20 to 29.9 30 to 39.9	452	17.2%	24	34.8%	12	46.15%	11	33.33%	1	
40 to 49.9	520	19.8%	13	18.8%	4	15.38%	7	21.21%	2	20.00
50 to 59.9	718	27.4%	6	8.7%	2	7.69%	2	6.06%	2	20.00
60 to 69.9	659	25.1%	16	23.2%	4	15.38%	9	27.27%	3	30.00
Over 70	217 44	8.3%	7	10.1%	3	11.54%	2	6.06%	2	20.00
No Data	605	1.7%	2	2.9%	0	0.00%	2	6.06%	0	0.00
Gender	ALL DISTRICTS	EV/ED	DISTRICT 1 E	VED	12	2011 2010	30		3	
otals	2,828	100.0%	104		DISTRICT 1 - A		DISTRICT 1 - N		DISTRICT 1	
Male	2,090	73.9%	79	100.0% 76.0%	32 24	100.0%	60	100.0%	12	
Female	693	24.5%	24	23.1%	8	75.0% 25.0%	46	76.7%	9	
Trans Male	B	0.3%		0.0%		0.0%	13	21.7%	3	0.6
Trans Female	37	1.3%	1	1.0%		0.0%	1	1.7%	37.	0.0
Not Listed		0.0%	-	0.0%		0.0%	1	0.0%	Ī	0.0
Declined		0.0%		0.0%		0.0%		0.0%	_	0.0
Not Asked	399		10		6	18.8%	3	5.0%	1	0.0
thnicity	ALL DISTRICTS	- EVER	DISTRICT 1 E	VER	DISTRICT 1 - A		DISTRICT 1 - M		DISTRICT 1 -	JUNE 2015
otals	2,816	100.0%	99	100.0%	37	100.0%	53	100.0%	9	100.0
African American / Black	759	27.0%	9	9.1%	4	10.8%	3	5.7%	2	0.4
Asian	38	1.3%	-	0.0%		0.0%		0.0%	1.0	0.0
Native Hawaiian / Other Pacific Islander	19	0.7%	-	0.0%	-	0.0%	-	0.0%	-	0.0
Native American Latino/a	28	1.0%	-	0.0%	-	0.0%	-	0.0%	12	0.0
White	357	12.7%	2	2.0%	-	0.0%	2	3.8%		0.0
Multi-Ethnic	1,268	45.0%	80	80.8%	30	81.1%	48	90.6%	2	0.4
Declined	79 31	2.8% 1.1%	-	0.0%	-	0.0%	-	0.0%	S	0.0
Not Asked	410	1.176	3 15	3.0%	3	8.1%		0.0%	-	0.0
enguage	ALL DISTRICTS -	FVFR	DISTRICT 1 EV	/EP	DISTRICT 1 - AI	DOM 2015	10		4	
otals	2,416	100.0%	97	_			DISTRICT 1 - M		DISTRICT 1 -	
English	2,241	92.8%	92	100.0% 94.8%	31 29	100.0% 93.5%	57 55	100.0% 96.5%	9	100.09
Spanish	166	6.9%	3	3.1%	1	3.2%	2	3.5%	8	88.99
Cantonese / Mandarin	4	0.2%	1	1.0%	Ī.	0.0%	-	0.0%	1	0.09
Other	5	0.2%	1	1.0%	1	3.2%	-	0.0%	1	11.19 0.09
No Data	811		17		7	3.27	6	V. V./4	4	0.03
exual Identity	ALL DISTRICTS -	EVER	DISTRICT 1 EV	/ER	DISTRICT 1 - AF	PRIL 2015	DISTRICT 1 - M.	AY 2015	DISTRICT 1 -	JUNE 2015
otals .	1,260	100.0%	56	17.8%	20	6.3%	30	100.0%	3	100.05
Straight / Heterosexual	958	76.0%	50	15.9%	16	5.1%	28	93.3%	3	100.09
Bisexual	31	2.5%	-	0.0%	-	0.0%	-	0.0%	-	0.09
Gay / Lesbian	56	4.4%	-	0.0%	-	0.0%	-	0.0%	-	0.09
Questioning / Unsure Not Listed	17	1.3%	-	0.0%	-	0.0%	-	0.0%	*	0.09
Declined Declined	30	2.4%	1	0.3%	1	0.3%	140	0.0%	-	0.09
Not Asked	166	13.2%	5	1.6%	3	1.0%	2	6.7%	70	0.09
ther Identifiers	1,967	D/CD	68		18		33		10	
Veteran	ALL DISTRICTS -		DISTRICT 1 EV		DISTRICT 1 - AP		DISTRICT 1 - M/		DISTRICT 1 -	JUNE 2015
Panhandles	77 132	2.4%	3	2.6%	-	0.0%	2	3.2%	1	7.79
	132	4.1%	-	0.0%	-	0.0%	-	0.0%	_	0.0%
Has An Animal / Pet	EA		~							
Has An Animal / Pet Has a Shopping Cart	50 41	1.5% 1.3%	2	1.8%		0.0% 0.0%	•	0.0%	2	15.4%

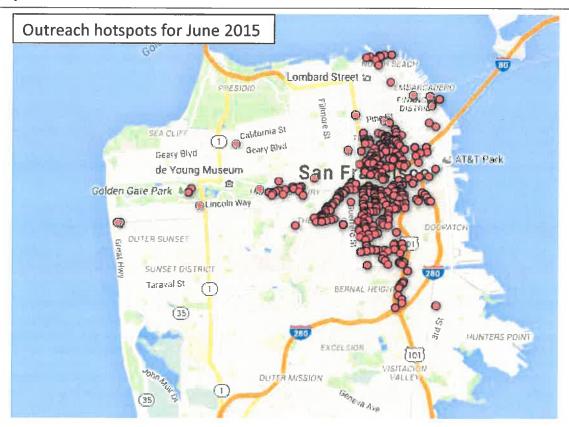
Identified Needs, Referrals and Linkages: Base	d on nur	nber o	ftotal ਗਤ-eve	Outre	ach En			e Line			Annu										7
Total # of Engagements	AL	2,213		100.0%		DISTRIC 69	T 1 EVER	100.0%	DIST		- APRIL 20	_	DIS		- MAY 2	_	Dis		- JUNE 20		7
Total # of Needs identified		837		37.8%		44				-28		100.0%		34		100.0%		7		100.09	
Medical Needs	1	269		12.2%		12		63.8%		12		42.9%		27		79.4%		6		85.7 9	
Benefits-Related Needs	1	283						17.4%		2		7.1%		7		20.6%		3		42.99	
Mental Health Needs	i i	72		12.8%		26		37.7%		8		28.6%		16		47.1%		3		42.99	6 7
Substance Use-Related Needs	l.	99		3.3%		2		2.9%		-		0.0%		2		5.9%		-		0.09	
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		4.5%				0.0%		-		0.0%		-		0.0%		-		0.09	
Street recease (vereign, Legal, 1000, Clothing, 100, Ct)	ALI		TS - EVE	5.2% R		DISTRIC	T I EVER	5.8%	DIST	RICT 1.	APRIL 20	7.1%	DIST	2 TDICT 1	- MAY 26	5.9%	DIE	enier 4	- JUNE 20	0.09	-
			7						Dist	NICT 2	AFTOL 20	15	Dis	THIC I	- INDAE ZE	125	DIS	MICI 1	- JUIVE 20	15	٥
Service Referrals and Linkages by District	B		- 5		pour		eten	-	2		Palo		9		page 1		2		- Pag		1
	Reform	*	W I	%	Referred	16	Consected	55	Referred	*	Connec	96	1	%	aut.	%	Refer	%	Comment	76	1
					100						0				3				8		8
Total # of Service Referrals & Linkages	1,248	56.4%	413	18.7%	71	102.9%	15	21.7%	25	67.9%	4	14.3%	S0	147.1%	,	26.5%	3	42.9%	2	28.69	١,
Homeless Related Services	564	25.5%	207	9.4%	10	14.5%	5	7.2%	3	10.7%	1	3.6%	7	20.6%	3	8.8%	7.	0.0%	1	14.39	1
Shelter Reservation	226	10.2%	112	5.1%	1	1.4%	2	2.9%	1	3.6%	1	3.6%		0.0%		0.0%		0.0%	1	14.39	
Shelter Reservation Attempted, No Bed Available	19	0.9%		- 1	-	0.0%		0.0%		0.0%	_	0.0%		0.0%		0.0%		0.0%			
SFHOT Assessment and Case Management	57	2.6%	17	0.8%	3	4.3%	3	4.3%	_	0.0%		0.0%	3	8.8%				0.0%		0.09	1
Homeward Bound	12	0.5%	2	0.1%	2	2.9%		0.0%		0.0%		0.0%	2	5.9%	3	8.8%				0.09	
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%		0.0%		0.0%		0.0%	-	-	2					0.0%	-	D.D9	1
Navigation Center	125	5.6%	48	2.2%		2.9%		- 1	1			0.0%	-	0.0%		0.0%		0.0%		0.0%	8
Other	86	3.9%		0.7%	2	-	-	0.0%	2	7.1%	-	0.0%	- 1	0.0%		D.0%		0.0%	-	D. D%	8
Medical Services	204	9.2%	16		2	2.9%		0.0%		0.0%		0.0%	2	5.9%	-	0.0%	-	0.0%	-	0.0%	9
	-		101	4.6%	12	17.4%	4	5.8%	2	7.1%	2	7.1%	9	26.5%	1	2.9%	1	14.3%	1	14.3%	9
Emergency Department	24	1.1%	23	1.0%	1	1.4%	1	1.496	1	3.6%	1	3.6%		0.0%	-	0.0%		0.0%	-	0.0%	9
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	١
Primary Care Provider New Connection	23	1.0%	3	0.3%	2	2.9%		0.0%		0.0%		0.0%	2	5.9%		0.0%		0.0%		0.0%	١,
Primary Care Provider Reconnection with Existing PCP		- 1	3	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	R	11.6%	3	4.3%		3.6%											
Other	45	2.1%	17	0.8%	1	1.4%	,	0.0%	1		1	3.6%	6	17.6%	1	2.9%	1	14.3%	1	14.3%	1 -
Benefits Related Services	248	11.2%	28	1.3%	43					0.0%		0.0%	1	2.9%		0.0%		0.0%		0.0%	10
General Assistance enrollment via CAAP	98	4,4%	6	0.3%		62.3%	,	7.2%	12	42.9%	1	3.6%	30	88.2%	4	11.0%	2	22.6%	- 18	0.0%	10
SSI Enrollment via Homeless Advocacy Project				- 1	22	31.9%	3	4.3%	7	25.0%	1	3.6%	16	47.1%	2	5.9%		0.0%		0.0%	107
	16	0.7%	2	0.1%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%	10
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%	20	29.0%	2	2.9%	5	17.9%		0.0%	14	41.2%	2	5.9%	1	14.3%		0.0%	10-
Healthy SF (insurance for undocumented)	4	0.2%	2	0.1%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%	1	0.0%	_	0.0%		0.0%	105
Medi-Cal Enrollment	10	0.5%	2	0.1%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	10
Identification Obtainment	54	2.4%	7	0.3%	1	1.4%		0.0%		0.0%		0.0%		0.0%		0.0%	1	14.3%			10
Other	14	0.6%	2	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	1				
Mental Health Services	36	1.6%	10	0.5%	1	1.4%	1	1.4%										0.0%		0.0%	108
Westside Crisis	7	0.3%		0.0%	•		•		-	0.0%		0.0%	1	2.9%	1	2.9%		0.0%	35	0.0%	10
Comprehensive Crisis Services	,	0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%	*	0.0%		0.0%		0.0%	-	0.0%	110
Dore Urgent Care Clinic			-			0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%	111
	3	0.1%	1	0.0%	1	1.4%	1	1.4%		0.0%		0.0%	1	2.9%	1	2.9%		0.0%		0.0%	112
Psychiatric Emergency Services	6	0.3%	5	0.2%	-	0.0%	-0	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%	113
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.216	1	0.0%		0.0%	-	0.0%		0.0%		0.0%	1	0.0%	2	0.0%		0.0%	114
Behavioral Health Access Center	-	0.0%		0.0%	*	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%			115
South of Market Mental Health Svcs		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%	116
Chinatown North Beach Mental Health Svcs		0.0%		0.0%	_	0.0%		D.0%		0.0%		0.0%		0.0%		0.0%		0.0%			
Other	3	0.1%		0.0%		0.0%	- 2	0.0%		0.0%		0.0%		0.0%		0.0%			•	- 1	117
ubstance Use-Related Services	72	3.3%	29	1.3%	- 1	0.0%	- 2	0.0%	-	-		_						0.0%		0.0%	118
Treatment Access Program	18	0.8%	1	0.0%						0.0%	- 30	0.0%		0.0%		0.0%	- 5	0.0%		0.0%	115
Sobering Center						0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%	120
	29	1.3%	19	0.9%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%	121
Joe Healy Medical Detox	11	0.5%	4	0.2%		0.0%		0.0%	-	0.0%		0.0%	*1	0.0%		0.0%	211	0.0%		0.0%	122
Methadone Enrollment (various locations)	7	0.3%	4	0.2%	•	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%			123
Other	7	0.3%	1	0.0%	-	0.0%	-	0.0%		0.0%	-0	0.0%		0.0%	-	0.0%		0.0%		0.0%	124
ther Services	124	5.6%	38	1.7%	5	7.2%	(4.1	0.0%	2	7.1%		0.0%	3	8.8%	-	0.0%		0.0%	- 24		125
Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%			126
Companion Animal Paperwork	1	0.0%		0.0%	_	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%					
Veterans Services	,	0.3%	2	0.1%	-	0.0%	-	- 1	•		-		•	- 1	•		-	0.0%	-	0.0%	127
Legal Services	,	0.3%	3	0.1%	_		-	0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%	-	D.0%	12
Emergency Food / Food Referral			3	- 1	2	2.9%	-	0.0%	2	7.1%	-	0.0%	-	0.0%		0.0%		0.0%	-	0.0%	12
	17	0.8%	9	0.4%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	130
Clothing Referral	17	0.8%	11	0.5%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		- 1	131
Lava Mae (showers)	19	0.9%	6	0.3%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%	_		132
Employment Services	1	0.0%		0.0%	1	1.4%		0.0%		0.0%		0.0%	1	2.9%		0.0%		0.0%			133
Other	18	0.8%	5	0.2%	-	2.9%		0.0%		0.0%		0.0%	2	5.9%	-	0.0%	•	0.0%		0.0%	133



District 2 Update

District 2: Presidio, Marina, Cow Hollow, Pacific Heights, Presidio Heights, Anza Vista, Laurel Heights, Jordan Park, the Lake Street corridor, Sea Cliff and parts of Russian Hill.

Outreach Updates



During June 2015, zero documented outreach attempts have been made in District 2, down from 15 during April and May. Citywide, 1,336 outreaches were made.

SFHOT plans on creating an outreach team dedicated to District 2 to increase our efforts and outcomes in the area.

Full details on citywide outreach efforts and outcomes can be found in the included Outreach Outcomes Summary. Outreach encounter data will be available sooner once our electronic data collection application is in use.

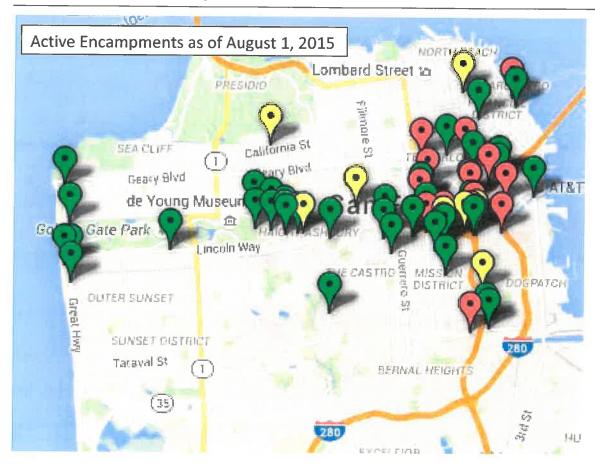
Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 2 are covered in the monthly SFPD Meetings.

Outreach can be requested by calling **311** or **(415) 734-4233**.



Encampment Outreach Updates



As of August 1, SFHOT has identified 67 active encampments throughout San Francisco, with one encampment located within District Two.

[Encampments] range from a semi-permanent structure housing 1-2 residents, to more permanent, larger communities with many residents. Encampments, especially smaller ones, are difficult to accurately track, as they may shift locations, or residents may not be present during the day.

Outreach can be requested by calling 311 or (415) 734-4233.

SF HOT Outreach Encounter Report for District 2
Date Range: All Districts, 4/1/2015-6/30/2015
Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICTS	- EVER	DISTRICT 2 -	EVER	DISTRICT 2	- APRIL 2015	DISTRICT 2	MAY 2015	DISTRICT 2	- JUNE 2015
Total # of Encounters	3,227	100.0%	15	100.0%	2	100.0%	13	100.0%		0.0
Fotal # of Refusals of Outreach	1,014	31.4%	5	33.3%	-	0.0%	5	38.5%		0.0
otal # of Engagements	2,213	100.0%	10	66.7%	2	100.0%	8	61.5%	-	0.0
Population Characteristics: Totals are based of	the total numb	er of Encou	inters, including	refusals	services. Ser	e Line 5		1 1 1 2 2	4 4 4	JE II
Iomeless History Reported	ALL DISTRICTS		DISTRICT 2 -			APRIL 2015	DISTRICT 2	MAY 2015	DISTRICT 2	JUNE 2015
otal # of Encounters	3,227		15		2		13		0	
Totals with Homeless Length Data	217	100%	1	100.00%	0	0.00%	1	100.00%	0	0.0
Average Time Homeless	7.33		3		UNK				UNK	
Brief Homeless (30 days or less)	9	4.1%		0.00%		0.00%		0.00%	-	0.0
Short-term (31 days to 0.99 years)	27	12.4%	928	0.00%		0.00%	_	0.00%		0.0
Intermediate (1 year to 2.99 years)	35	16.1%		0.00%	2	0.00%		0.00%		0.0
Chronic (3 years +)	146	67.3%	1	100.00%	2	0.00%	1	100.00%		0.0
Chronic (3 years to 9.99 years)	87	40.1%	1	100.00%		0.00%	1	100.00%	_	0.0
Long-term Chronic 10 years or more)	59	27.2%		0.00%		0.00%		0.00%	-	0.0
No Data	3,010	271275	14	0.0070	0	0.0070	12	0.00%	0	0.0
Demographics	ALL DISTRICTS	- EVER	DISTRICT 2 -	EVED	DISTRICT 2 -	ARGU 2015	DISTRICT 2 -	212V 2015		Anna Canana
otal # of Encounters	3,227	- LVLIN	15	FACK		AFILIT. 2015		MAY 2015	DISTRICT 2 -	JUME 2015
everage Age (using only records with exact DOB)	45.19			- 1	2		13		0	
otals (includes estimated ages)		100.00	69.39	400 000	UNK		69.39		UNK	
Teen	2,621	100.0%	11	100.00%	1	100.00%	10	100.00%	0	0.0
20 to 29.9	11	0.4%	0	0.00%	0	0.00%	0	0.00%	0	0.0
	452	17.2%	0	0.00%	0	0.00%	0	0.00%	0	0.0
30 to 39.9	520	19.8%	6	54.55%	1	100.00%	5	50.00%	0	0.0
40 to 49.9	718	27.4%	1	9.09%	0	0.00%	1	10.00%	0	0.0
50 to 59.9	659	25.1%	0	0.00%	0	0.00%	0	0.00%	0	0.0
60 to 69.9	217	8.3%	4	36.36%	0	0.00%	4	40.00%	0	0.0
Over 70	44	1.7%	0	0.00%	0	0.00%	0	0.00%	0	0.0
No Data	605		4		1		3		0	
ender	ALL DISTRICTS	- EVER	DISTRICT 2 -	EVER	DISTRICT 2 -	APRIL 2015	DISTRICT 2 -	MAY 2015	DISTRICT 2 -	JUNE 2015
otals	2,828	100.0%	15	1.3%	2	100.0%	13	1.1%		0.0
Male	2,090	73.9%	12	1.0%	2	100.0%	10	0.8%	-	0.0
Female	693	24.5%	3	0.3%	72	0.0%	3	0.3%		0.0
Trans Male	8	0.3%		0.0%		0.0%		0.0%		0.0
Trans Female	37	1.3%	-	0.0%	0.00	0.0%		0.0%	16	0.0
Not Listed		0.0%		0.0%	2.0	0.0%		0.0%		0.0
Declined		0.0%		0.0%		0.0%	-	0.0%		0.0
Not Asked	399			0.07.		0.070	_	0.078		0.0
chricity	ALL DISTRICTS	- EVER	DISTRICT 2 -	FVFR	DISTRICT 2 -	APRN 2015	DISTRICT 2	MAY 2015	DISTRICT 2-	HINE 2015
otals	2,816	100.0%	15	100.0%	2	100.0%	13	100.0%	DOTRICI 2-	
African American / Black	759	27.0%	5	0.4%	_	0.0%	5	0.4%		0.0
Asian	38	1.3%	Ť	0.0%		0.0%	3			0.0
Native Hawaiian / Other Pacific Islander	19	0.7%		0.0%		0.0%	50	0.0%		0.0
Native American	28	1.0%						0.0%	(5)	0.0
Latino/a				0.0%	-	0.0%	4	0.0%		0.0
	357	12.7%	1	0.1%	-	0.0%	1	0.1%		0.0
White	1,268	45.0%	9	0.8%	2	100.0%	7	0.6%		0.0
Multi-Ethnic Postings	79	2.8%	-	0.0%	(+	0.0%	-	0.0%	(4.)	0.0
Declined Not Asked	31	1.1%	-	0.0%	结	0.0%	,	0.0%	300	0.0
Not Asked	410				- 4.5		-		(4)	
inguage	ALL DISTRICTS		DISTRICT 2 - 3		DISTRICT 2 -		DISTRICT Z -	MAY 2015	DISTRICT 2 -	JUNE 2015
otals	2,416	100.0%	11	1.0%	2	100.0%	9	0.8%	-	0.0
English	2,241	92.8%	10	0.9%	2	100.0%	8	0.7%	-	0.0
Spanish	166	6.9%	1	0.1%	_	0.0%	1	0.1%	-	0.0
Cantonese / Mandarin	4	0.2%		0.0%	-	0.0%		0.0%	-	0.0
Other	5	0.2%	-	0.0%	-	0.0%	-	0.0%	-	0.0
No Data	811		4		•		4			5,0
nual identity	ALL DISTRICTS	EVER	DISTRICT 2 - E	VER	DISTRICT 2 -	APRIL 2015	DISTRICT 2 -	MAY 2015	DISTRICT 2 -	UNE 2015
otals	1,260	100.0%	5	0.7%	-	0.0%	5	0.7%	District Z	0.0
Straight / Heterosexual	958	76.0%	3	0.4%	-	0.0%	3	0.4%		0.0
Bisexual	31	2.5%	-	0.0%		0.0%	3		Ç.*	
Gay / Lesbian	56	4.4%	Š.	0.0%	-		-	0.0%		0.0
Questioning / Unsure	17	1.3%	-	0.0%	-	0.0%	- 25	0.0%	- 12	0.0
Not Listed	30	2.4%			-	0.0%	-	0.0%	7.7	0.0
Declined				0.0%	-	0.0%		0.0%	, -	0.0
Not Asked	166	13.2%	2	0.3%		0.0%	2	0.3%	14	0.0
	1,967	E1 ARIA	10		2		8		-	
ther Identifiers	ALL DISTRICTS		DISTRICT 2 - E		DISTRICT 2 - A		DISTRICT 2 - I		DISTRICT 2 - J	UNE 2015
Veteran Parker (Inc.)	77	2.4%	1	0.1%	-	0.0%	1	0.1%	-	0.0
Panhandles	132	4.1%	1	0.1%	-	0.0%	1	0.1%	-	0.0
	50	1.5%	1	0.1%		0.0%	1	0.1%		0.0
Has An Animal / Pet			-							
Has An Animal / Pet Has a Shopping Cart Has a Partner / Part of a Couple	41	1.3%	1	0.1%	-	0.0%	1	0.1%	-	0.09

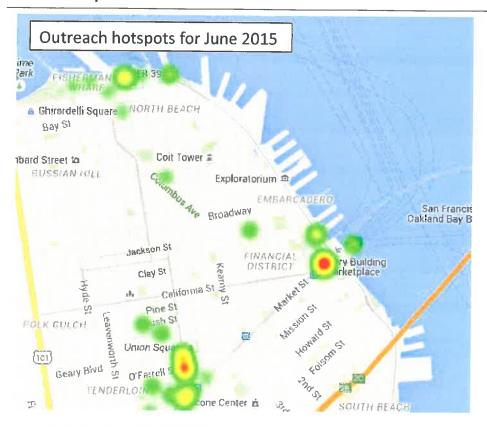
dentified Needs, Referrals and Linkages: Based lantified Needs			TS - EVE				2-EVER	rine		DICT 2	APRIL 201	-	pier	BUCK S	MAY 20	115	DIE	TRACT A	- JUNE 201	17.1
otal # of Engagements	796.0	2,213		100.0%		10		0.0%	וכוע	2		00.0%	וכוע	8	MINT 20	100.0%	DIS	IRICI Z		_
otal # of Needs Identified	1	837		37.8%		1	-	0.0%		1		50.0%				0.0%		-		100.09
Medical Needs	l	269		12.2%		1		0.0%		- 1		50.0%		•				-		0.09
Benefits-Related Needs	1	283		12.8%		1		0.0%		1				-		0.0%		-		0.09
Mental Health Needs	1	72		3.3%		-		0.0%		-		0.0%		-		0.0%		-		0.09
Substance Use-Related Needs	ĺ	99				-				•		0.0%		-		0.0%		-		0.09
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)	ŀ	114		4.5%		-		0.0%		-		0.0%		-		0.0%		-		0.09
Other Needs (Veterall, Legal, Food, Clothing, 100, etc.)	ALL		TS - EVE	5.2% R		DISTRICT		0.0%	DIST	RICT 2 -	APRIL 201	0.0%	DIST	RICT 2 -	MAY 20	0.0%	nis	TRICT 2	- JUNE 201	0.09
ervice Referrals and Linkages by District	Referred	ж	Connected	*	Referred	s	7	15	Referred	×	Connected	Si	Reterred	%	Commercial	15	Referred	%	Commercial	56
otal # of Service Referrals & Linkages	1,249	55.4%	413	18.7%	3	30.8%		0.0%	2	100.0%		0.0%	1	12.5%		0.0%		9.0%		
omeless Related Services	564	25.5%	207	9.4%	,	20.0%		0.0%	1	50.0%		0.0%	1	12.5%	- 5	0.0%		0.0%	72	0.09
Shelter Reservation	226	10.2%	112	5.1%	- î	10.0%	•	0.0%	1	0.0%			_	12.5%				0.0%		****
Shelter Reservation Attempted, No Bed Available	19	0.9%	112		ī	0.0%	•		•	0.0%	-	0.0%	1		-	0.0%			-	0.09
SFHOT Assessment and Case Management	-	2.5%		0.8%	-	0.0%		0.0%	-			0.0%		0.0%		0.0%	-	D.0%	-	0.09
	57		17		-		-	0.0%		0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	14	0.09
Homeward Bound	12	0.5%	2	0.1%	-	0.0%		D.0%	•	0.0%		0.0%		0.0%		0.0%	-	0.0%	14	0.09
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.09
Navigation Center	125	5.6%	48	2.2%	1	10.0%		0.0%	1	50.0%	-	0.0%		0.0%		0.0%		0.0%		0.09
Other	86	3.9%	16	0.7%		0.0%	ı.	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.09
edical Services	204	9.2%	101	4.6%	1	10.0%		0.0%	1	50.0%		0.0%		0.0%		0.0%		0.0%		0.09
Emergency Department	24	1.1%	23	1.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.09
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%		0.0%		0.0%		0.0%		0.0%	-	0.0%			-	0.0%		
Primary Care Provider New Connection	23	1.0%		0.1%	•	0.0%				0.0%			-		•	0.0%	-			D.09
	23	1.0%	3		-			0.0%	-		-	0.0%	•	0.0%	-	0.0%		0.0%	-	D. D9
Primary Care Provider Reconnection with Existing PCP			3	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	1	10.0%		0.0%	1	50.0%	-	0.0%		0.0%	~	0.0%		0.0%	-	0.09
Other	46	2.1%	17	0.8%		0.0%		0.0%		0.0%	-	0.0%		0.0%	_	0.0%		0.0%		0.0%
enefits Related Services	248	11.2%	28	1.3%	- 2	0.0%		9.0%	277	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%		0.0%		0.0%		0.0%		0.0%	•	0.0%	•		•	0.0%	•	
CalFresh Enrollment via Human Services Agency	52	2.3%		0.3%	-	0.0%	-	- 1	-	0.0%					-	0.0%	-			0.0%
			7				•	0.0%				0.0%		0.0%		0.0%	-	0.0%		0.0%
Healthy SF (insurance for undocumented)	4	0.2%	2	0.1%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%
Medi-Cal Enrollment	10	0.5%	2	0.1%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Identification Obtainment	54	2.4%	7	0.3%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%
Other	14	0.6%	2	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%
ental Health Services	36	16%	10	0.5%	-	0.0%	200	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Westside Crisis	7	0.3%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%				0.0%		
Comprehensive Crisis Services	,	0.0%	-	0.0%		0.0%			-		•				-	0.0%	*	- 1		0.0%
			-					0.0%	-	0.0%	•	0.0%	- 1	0.0%	-	0.0%		0.0%		0.0%
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%
Psychiatric Emergency Services	6	0.3%	5	0.2%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%	¥	0.0%	-	0.0%		0.0%
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%
Behavioral Health Access Center		0.0%		0.0%		0.0%		0.0%		0.0%		D.0%		0.0%	67	0.0%		D.0%	-	0.0%
South of Market Mental Health Svcs		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Chinatown North Beach Mental Health Sycs		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		
Other	3	0.1%		0.0%		0.0%	-	0.0%	•	0.0%	•			0.0%	-			0.0%		0.0%
bstance Use-Related Services		3.3%	-	1.3%	- 5	0.0%			-	0.0%		0.0%	-			0.0%	-	,-		0.0%
	72	-	29					0.0%	1777		7.1	0.0%		0.0%		0.0%		0.0%	85	0.0%
Treatment Access Program	18	0.8%	1	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Sobering Center	29	1.3%	19	0.9%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Joe Healy Medical Detox	11	0.5%	4	0.2%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%
Methadone Enrollment (various locations)	7	0.3%	4	0.2%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		D.D%
Other	7	0.3%	1	0.0%	-	0.0%		0.0%		0.0%		0.0%	- 27	0.0%		0.0%		0.0%		0.0%
her Services	124	5.6%	38	1.7%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	
Everyday Connect (provides a variety of services)	38	1.7%		0.1%	- 63	0.0%				0.0%	- 5						•			0.0%
Companion Animal Paperwork		0.0%	2	0.0%		0.0%		0.0%	-		-	0.0%	•	0.0%	-	0.0%	-	D.0%		0.0%
	1		-		-			0.0%	-	0.0%	•	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Veterans Services	7	0.3%	2	0.1%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%
Legal Services	8	0.3%	3	0.1%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%
Emergency Food / Food Referral	17	Q.B%	9	0.4%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%
Clothing Referral	17	0.8%	11	0.5%		0.0%	_	0.0%	_	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Lava Mae (showers)	19	0.9%		0.3%	_	0.0%		0.0%	-	0.0%	-		-	0.0%		,	-	0.0%	•	
	13					V.076	-	U.U76	-	0.074		0.0%		0.076		0.0%	-	0.0%	-	0.0%
Employment Services	1	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%



District 3 Update

District 3: Chinatown, Nob Hill, Russian Hill, North Beach, Fishermanls Wharf, Polk Street, the Financial District and Union Square

Outreach Updates



During June 2015, 114 outreach attempts were made in District 3.

Outreach most often occurs in Union Square, Powell/Market, Justin Herman Plaza, the Ferry Building, and along Fishermanls Wharf.

55 referrals for services were made in June, with 33 verified as successful linkages with services.

Full details on outreach efforts and outcomes can be found in the included Outreach Report and Outreach Outcomes Summary.

Outreach encounter data will be available sooner once our electronic data collection application is in use.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Rann Parker and Brenda Meskan regularly engage with the following organizations, and participate in the following activities:

- North Beach Citizen : Partner in Care
- Union Square BID (contract and ongoing monitoring support)
- Central Station SFPD: attend quarterly Community Meeting per invitation
- Provide quarterly trainings to offices at Central Station regarding homeless resources



Encampment Outreach Updates



	Active Encampments								
Symbol	Size	Est. # of Residents							
?	Individual or Couple	1	2						
2	Campsite (3-9)	1	5						
*	Encampment (10+)	2	43						
	Total	4	50						

District 3 Encampment Outreach Update

Four encampments, containing approximately 50 residents have been identified and outreached to within District 3. Outreach workers will continue to identify and engage encampments throughout the area.

Requests for outreach can be made by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for District 3

Outreach Dates: 4/1/2015-6/30/2015

319 Total Outreaches Attempted

187 Total Successful Engagements (did not refuse outreach)

66 Needs Identified

- 15 Medical Needs
- 20 Benefits-Related Needs
- 10 Mental Health Needs
- 9 Substance Use-Related Needs
- 12 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

124 Total Referrals for Services Made

60 Total Linkages with Services Made

(Referral made and verified as complete)

36 Received Homeless Related Services

- 18 Shelter Reservations Made
- 1 Enrolled in SFHOT Case Management
- 1 Went home via Homeward Bound
- 9 Accessed a Neighborhood Resource or Drop-In Center
- 7 Entered services at the Navigation Center
- Received Other homeless-related services

5 Received Medical Services

- 2 Transported to the Emergency Department
- Connected with and assigned a Primary Care Provider
- 3 Received SFHOT Medical Outreach Services
- Received Other Medical Services

3 Received Benefits Related Services

- 1 Received General Assistance
- Received SSI
- Enrolled in CalFresh
- Enrolled in Healthy SF
- Enrolled in Medi-Cal
- 1 Obtained Identification
- 1 Other Benefits services

1 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- Received Psych Emergency Services (Dore, PES)
- 1 Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

2 Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- 1 Taken to the Sobering Center
- 1 Enrolled in Detox programs
- Enrolled in Methadone Maintenance
- Other

13 Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- 1 Received Veterans Services
- 1 Received Legal Services
- 3 Received emergency food or connected with food services
- 6 Received Clothing
- 2 Accessed showers at Lava Mae
- Other

SF HOT Outreach Encounter Report for District 3 Date Range: All Districts, 4/1/2015-6/30/2015

Report Date: 08/15/2015	Spencer.Williams@sfdph.org;	415.503.4757 rev 08/19/2015
-------------------------	-----------------------------	-----------------------------

CATEGORY	ALL DISTRICT	S - FVED	DISTRICT 3	CVER	DICTRICT	DDU Year	Olemnia.			
Total # of Encounters	3,227	100.0%			DISTRICT 3 - A		OISTRICT 3		DISTRICT 3 - J	
Total # of Refusals of Outreach		31.4%	319	100.0%	39	100.0%		100.0%	114	100.0
Total # of Engagements	1,014		132	41.4%	17	43.6%		33.7%	59	51.8
	2,213	100.0%	187	58.6%	22	56.4%	110	66.3%	55	48.2
Population Characteristics: Totals are based off	the total numb	oer of Encoເ	ınters, including	refusals o	f services. See	Line 5				
Homeless History Reported	ALL DISTRICT	S - EVER	DISTRICT 3		DISTRICT 3 - A		DISTRICT 3 - I	MAY 2015	DISTRICT 3-J	UNE 2015
Total # of Encounters	3,227		319		39		166		114	
Totals with Homeless Length Data	217	100%	39	100%	3	100%	7	100%	29	100
Average Time Homeless	7.33		11.09		5.69		10.43		11.81	
Brief Homeless (30 days or less)	9	4.1%	1	2.6%	0	0.0%		0.0%	1	3.4
Short-term (31 days to 0.99 years)	27	12.4%	3	7.7%	0	0.0%	-	28.6%	1	3.4
Intermediate (1 year to 2.99 years) Chronic (3 years +)	35	16.1%	2	5.1%	1	33.3%		0.0%	1	3.4
Chronic (3 years to 9.99 years)	146 87	67.3%	33	84.6%	2	66.7%	1	71.4%	26	89.7
Long-term Chronic 10 years or more)	59	40.1%	14	35.9%	2	66.7%		0.0%	12	41.4
No Data	3,010	27.2%	19 280	48.7%	0	0.0%		71.4%	14	48.3
Demographics	ALL DISTRICTS	C - EVED	DISTRICT 3	E) (CO	0	DDU BOAT	0		85	
otal # of Encounters	3,227	3 - EVER	319	EVEK	DISTRICT 3 - A	PRIL 2015	DISTRICT 3 - 1	VIAY 2015	DISTRICT 3 - JU	JNE 2015
Average Age (using only records with exact DOB)	45.19				39		166		114	
otals (includes estimated ages)	2,621	100.0%	47.99 282	100 00	57.03	*** ***	37.96		48.06	
Teen	11	0.4%	282	100.0%	37	100.0%	143	100.0%	102	100.0
20 to 29.9	452	17.2%	45	0.4% 16.0%	0	0.0%	1	0.7%	0	0.0
30 to 39.9	520	19.8%	45	16.0%	8	13.5%	20	14.0%	20	19.6
40 to 49.9	718	27.4%	84	29.8%	12	21.6% 32.4%	20	14.0%	18	17.6
50 to 59.9	659	25.1%	74	25.2%	6	16.2%	50 34	35.0%	22	21.6
60 to 69.9	217	8.3%	26	9.2%	3	8.1%	15	23.8% 10.5%	34 8	33.3
Over 70	44	1.7%	6	2.1%	3	8.1%	3	2.1%	_	7.8
No Data	605		37	2.270	2	0.170	23	2.176	0 12	0.0
ender	ALL DISTRICTS	- EVER	DISTRICT 3 -	EVER	DISTRICT 3 - AI	PRII 2015	DISTRICT 3 - A	6AV 2015	DISTRICT 3 - JU	INIT 201F
otals	2,828	100.0%	319	100.0%	39	100.0%	166	100.0%	114	35.7
Male	2,090	73.9%	228	71.5%	26	66.7%	121	72.9%	81	25.4
Female	693	24.5%	60	18.8%	7	17.9%	34	20.5%	18	5.6
Trans Male	8	0.3%	3	0.9%	2	5.1%	0	0.0%	1	0.3
Trans Female	37	1.3%	1	0.3%	0	0.0%	1	0.6%	Ô	0.0
Not Listed		0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0
Declined	-	0.0%	0	0.0%	0	0.0%	0	0.0%	ō	0.0
Not Asked	399		27		4		9		14	
chalcity	ALL DISTRICTS		DISTRICT 3 ·	EVER	DISTRICT 3 - AF	PRIL 2015	DISTRICT 3 - N	1AY 2015	DISTRICT 3 - JU	NE 2015
otals	2,816	100.0%	303	100.0%	38	100.0%	154	100.0%	111	100.0
African American / Black	759	27.0%	60	19.8%	6	15.8%	37	24.0%	17	5.69
Asian	38	1.3%	9	3.0%	0	0.0%	3	1.9%	6	2.09
Native Hawaiian / Other Pacific Islander Native American	19	0.7%	2	0.7%	0	0.0%	1	0.6%	1	0.39
	28	1.0%	2	0.7%	0	0.0%	0	0.0%	2	0.79
Latino/a	357	12.7%	13	4.3%	0	0.0%	9	5.8%	4	1.39
White Multi-Ethnic	1,268	45.0%	156	51.5%	32	84.2%	102	66.2%	22	7.39
Declined	79	2.8%	5	1.7%	0	0.0%	2	1.3%	3	1.09
Not Asked	31 410	1.1%	0	0.0%	0	0.0%	0	0.0%	0	0.09
nguage		- EVED	16	EA/FD	1	DIL DOV	12		3	
otals	ALL DISTRICTS		DISTRICT 3 -		DISTRICT 3 - AP		DISTRICT 3 - M		DISTRICT 3 - JUI	
English	2,416	100.0%	216	100.0%	31	100.0%	121	100.0%	64	100.09
Spanish	2,241 166	92.8% 6.9%	212	98.1%	31	100.0%	117	96.7%	64	100.09
Cantonese / Mandarin	166 4		2	0.9%	0	0.0%	2	1.7%	0	0.09
Other	5	0.2% 0.2%	1	0.5%	0	0.0%	1	0.8%	0	0.09
No Data	811	0.276	103	0.5%	0	0.0%	1	0.8%	0	0.09
exual Identity	ALL DISTRICTS	- FVFR	DISTRICT 3 - I	EVER	DISTRICT 3 - AP	DII 2015	45	6V 704P	50	
otals	1,260	100.0%	146	100.0%	DISTRICE 3 - AP		DISTRICT 3 - M		DISTRICT 3 - JUI	
Straight / Heterosexual	958	76.0%	125	85.6%	16	100.0% 94.1%	88 68	100.0%	41	28.19
Bisexual	31	2.5%	1	0.7%	0	0.0%	68	77.3%	41	28.19
Gay / Lesbian	56	4.4%	ō	0.7%	0	0.0%	0	1.1%	0	0.09
Questioning / Unsure	17	1.3%	0	0.0%	0	0.0%	0	0.0%	0	0.09
Not Listed	30	2.4%	5	3.4%	0	0.0%	5	5.7%	0	0.0%
	166	13.2%	15	10.3%	1	5.9%	5 14	15.9%	0	0.0%
Declined		/0	173	10.376	22	3.9%	78	15.5%	0 73	0.0%
	1,967		212		DISTRICT 3 - AP	RII 2015	DISTRICT 3 - M.	AV 3015		NE SOLE
Declined	1,967	- EVER	DISTRICT 2 - I	VER F			PISTRIUI 3 * (V).	W: 4013	DISTRICT 3 - JUP	VE 2015
Declined Not Asked	1,967 ALL DISTRICTS		DISTRICT 3 - E						4	0.00
Declined Not Asked her Identifiers	1,967 ALL DISTRICTS 77	2.4%	9	2.8%	1	2.6%	7	4.2%	1	
Dedined Not Asked her Identifiers Veteran	1,967 ALL DISTRICTS 77 132	2.4% 4.1%	9 73	2.8% 22.9%	1 15	2.6% 38.5%	7 28	4.2% 16.9%	. 30	26.3%
Declined Not Asked her Identifiers Veteran Panhandles	1,967 ALL DISTRICTS 77	2.4%	9	2.8%	1	2.6%	7	4.2%		0.9% 26.3% 0.0% 1.8%

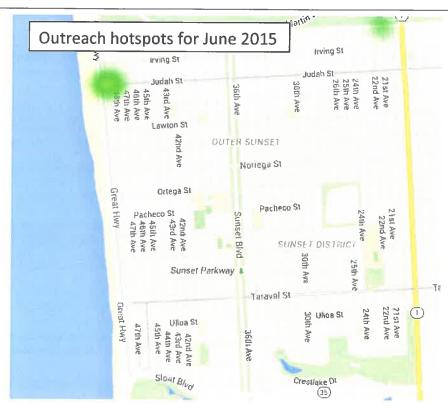
Identified Needs, Referrals and Linkages: Baser			CTS - EVE				3 - EVER	e Line		TRICT 2	APRIL 2	nie i	Die	TOUR T	- MAY 2	DAT.	Par	TOLERA	JUNE 20	
Total # of Engagements		2,213	_	100.0%		187	_	100.0%		22	AND THE A	100.0%	1913	110	- IVENT 2		Dis	-	THINE ST	
Total # of Needs Identified		837		37.8%		66		35.3%		18						100.0%		55		100.0%
Medical Needs		269		12.2%		15		8.0%				81.8%		28		25.5%		20		35.4%
Benefits-Related Needs		283		12.8%		20				5		22.7%		7		6.4%		3		5.5%
Mental Health Needs	1	72		3.3%		10		10.7%		4		18.2%		13		11.8%		3		5.5%
Substance Use-Related Needs	1	99						5.3%		5		22.7%		2		1.8%		3		5.5%
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)	1			4.5%		9		4.8%		3		13.6%		3		2.7%		3		5.5%
Other Needs (Veterall, Legal, Food, Clothing, Job, etc.)	AUL	114	TS - EVE	5.2%	n	12 ISTRICT	2 - E)/ED	6.4%	6123	1	APRIL 2	4.5%	Patric	3	51 6W 6	2.7%	Sh. e Shi	8	Name and	14.5%
Service Referrals and Linkages by District	Mahamad	*	ormected	%	Meterced	%	Polyamon	91	Perferred	%	mesched	%	plante	*	MAY 20	925 %	Performed	%	Defraction of the second of th	% %
Cotal & of Complex Defends & Circles		-	۰				-				a				å				8	
Total # of Service Referrals & Linkages	1,248	56.4%	413	18.7%	124	66.3%	60	82.1%	23	104.5%	3	13.6%	46	41.8%	24	21.8%	55	100.0%	33	60.0%
domeless Related Services	564	25.5%	207	9.4%	71	38.0%	36	19.3%	11	50.0%	1	4.5%	27	24.5%	19	17.3%	33	60,0%	16	29.1%
Shelter Reservation	225	10.2%	112	5.1%	3.8	20.3%	18	9.6%	5	22.7%	1	4.5%	13	11.6%	а	7.3%	20	36.4%	9	16.4%
Shelter Reservation Attempted, No Bed Available	19	0.9%		- 1		0.0%		0.0%		0.0%			1-	0.0%		- 1		0.0%		0.0%
SFHOT Assessment and Case Management	57	2.6%	17	0.8%	6	3.2%	1	0.5%	2	9.1%	1.0	0.0%	3	2.7%	1	0.9%	1	1.6%		0.0%
Homeward Bound	12	0.5%	2	0.1%	2	1.1%	1	0.5%		0.0%		0.0%	1	0.9%	1	0.9%	1	1.8%		
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%	15	8.0%	9	4.8%		0.0%		0.0%	5	- 1					1	0.0%
Navigation Center	125	5.6%	48	2.2%	1.5		-				-			4.5%	2	1.8%	10	18.2%	7	12.7%
Other		3.9%				2.1%	7	3.7%		0.0%		0.0%	4	3.6%	7	6.4%	•	0.0%		0.0%
	86		16	0.7%	6	3.2%	-	0.0%	4	18.2%		0.0%	1	0.9%	-	0.0%	1	1.8%		0.0%
Aedical Services	204	9.2%	101	4.6%	12	6.4%	5	2.7%	3	13.6%	1	4.5%	6	5.5%	2	1.8%	3	5.5%	2	3.5%
Emergency Department	24	1.1%	23	1.0%	2	1.1%	2	1.1%		0.0%		0.0%	-	0.0%	II-	0.0%	2	3.6%	2	3.6%
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%	1	0.5%		0.0%	1	4.5%		0.0%	-	0.0%		0.0%		0.0%	1.	0.0%
Primary Care Provider New Connection	29	1.0%	3	0.1%	1	0.5%		0.0%	1	4.5%		0.0%		0.0%		0.0%		0.0%	-	0.0%
Primary Care Provider Reconnection with Existing PCP			3	0.1%		0.0%		0.0%	•	4.376		0.0%	-	0.05	-		-		-	
SFHOT Medical Outreach Services	94	4.2%									•				-	0.0%		0.0%		0.0%
			42	1.9%	6	3.2%	3	1.6%	1	4.5%	1	4.5%	4	3.6%	2	1.8%	1	1.8%		0.0%
Other	46	2.1%	17	0.8%	2	1.1%		0.0%		0.0%	-	0.0%	2	1.8%	-	0.0%	-	0.0%		0.0%
enefits Related Services	248	11.2%	28	1.3%	12	6.4%	3	1.6%	5	22.7%	-	0.0%	6	5.5%		0.0%	1	1.8%	3	5.5%
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	3	1.6%	1	0.5%	2	9.1%		0.0%	1	0.9%		0.0%		0.0%	,	1.8%
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%	1	0.5%		0.0%	1	4.5%		0.0%		0.0%		0.0%		0.0%	•	0.0%
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%	2	1.1%		0.0%		0.0%		0.0%	2	1.854			•		-	
Healthy SF (insurance for undocumented)	~	0.2%	2	0.1%	-	0.0%		0.0%	•		•		2			0.0%		0.0%	-	0.0%
Medi-Cal Enrollment	•	0.5%					*	0.07.7	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%
	10		2	0.1%	1	0.5%		0.0%	1	4.5%	-	0.0%		0.093		0.0%		0.0%	-	0.0%
Identification Obtainment	54	2.4%	7	0.3%	S	2.7%	1	0.5%	1	4.5%	-	0.0%	3	2.7%	-	0.0%	1	1.8%	1	1.8%
Other	14	0.6%	2	0.1%	-	0.0%	1	0.5%	•	0.0%	-	0.0%	-	0.0%		0.0%		0.0%	1	1.8%
lental Health Services	36	1.5%	10	0.5%	4	2.1%	1	0.5%	1	4.5%		4.5%		0.0%		0.0%	3	5.5%		0.0%
Westside Crisis	7	0.3%		0.0%	1	0.5%	-	0.0%	•	0.0%	•	0.0%	•						.*:	
Comprehensive Crisis Services	,	0.0%		0.0%	1						-		-	0.0%		0.0%	1	1.8%		0.0%
	-				-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%	1	0.0%		0.0%
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	L.	0.0%	-	0.0%	-	0.0%		0.0%
Psychiatric Emergency Services	6	0.3%	5	0.2%	1	0.5%	-	0.0%		0.0%		0.0%	-	2:0.0		0.0%	1	1.8%		0.0%
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%	2	1.1%	1	0.5%	1	4.5%	1	4.5%		0.0%	-	0.0%	1	1.8%		0.0%
Behavioral Health Access Center		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
South of Market Mental Health 5vcs		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-				•	
Chinatown North Beach Mental Health Sycs		0.0%		0.0%	-	0.0%	-	0.0%	-		•				-	0.0%		0.0%	-	0.0%
Other	3	0.1%	-	D.0%	-				•	0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%
	_		-		-	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%
ubstance Use-Related Services	72	3.3%	29	1.3%	8	4.3%	2	1.1%	2	9.1%	10	0.0%	3	2.7%	1	0.9%	3	5.5%	1	1.8%
Treatment Access Program	18	0.8%	1	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		D.0%		0.0%
Sobering Center	29	1.3%	19	0.9%	4	2.1%	1	0.5%	1	4.5%	1.	0.0%	1	0.9%	1	0.9%	2	3.6%		0.0%
Joe Healy Medical Detox	11	0.5%	4	0.2%	3	1.6%	1	0.5%	1	4.5%		0.0%	1	0.9%	•	0.0%	1	1.8%	1	
Methadone Enrollment (various locations)	7	0.3%	4	0.2%	1	0.5%		0.0%	•		-						1		1	1.8%
Other	,	0.3%		0.0%	1		-		-	0.0%	-	0.0%	1	0.9%	-	0.0%	-	0.0%		0.0%
ther Services		- 1	1			0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%
	124	5,6%	38	1.7%	17	9.1%	13	7.0%	1	4.5%	7.53	0.0%	4	3.6%	2	1.8%	12	21.8%	11	20.0%
Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	8	0.0%		0.0%		0.0%
Companion Animal Paperwork	1	0.0%	-	0.0%	-	0.0%		D.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%
Veterans Services	7	0.3%	2	0.1%	2	1.1%	1	0.5%		0.0%		0.0%	1	0.9%		0.0%				
Legal Services		0.3%	3	0.1%	-	0.0%	1	0.5%	•	0.0%	-		1		•		1	1.8%	1	1.8%
Emergency Food / Food Referral	17	0.8%		0.4%					•		-	0.0%	-	0.0%	•	0.0%	-	0.0%	1	1.8%
			9		5	2.7%	3	1.6%	1	4.5%	-	0.0%	1	0.9%		0.0%	3	5.5%	3	5.5%
Clothing Referral	17	0.8%	11	0.5%	5	2.7%	6	3.2%	-	0.0%		0.0%	2	1.8%	2	1.8%	3	5.5%	4	7.3%
Lava Mae (showers)	19	0.9%	6	0.3%	5	2.7%	2	1.1%		0.0%		0.0%		0.0%	-	0.0%	5	9.1%	2	3.6%
Employment Services	1	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%
Other	18	0.8%		0.2%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%	•	U,U76



District 4 Update

Sunset, Ocean Beach

Outreach Updates



During June 2015, only 4 outreach attempts were made within District 4, compared to 14 during April and May. Encounters took place along the dunes near Ocean Beach and on Lincoln Avenue. Citywide, 1,336 outreach attempts were made in June.

Full details on outreach efforts and outcomes can be found in the included Outreach Report and Outreach Outcomes Summary. Outreach encounter data will be available sooner once our electronic data collection application is in use.

Outreach can be requested by calling 311 or (415) 734-4233.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 4 are covered in the monthly SFPD Meetings.



Encampment Outreach Updates



	Active Encampments									
Symbol	Size	#	Est. # of Residents							
?	Individual or Couple	0	0							
%	Campsite (3-9)	3	15							
P	Encampment (10+)	0	0							
	Total	3	15							

As of August 1, SFHOT has identified 3 active encampments within District 4. A fourth encampment lies in District 1 along the border of District 4. Encampments along the dunes often are often empty during the day, and thus we are not entirely sure if they are still populated.

Outreach can be requested by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for District 4 Outreach Dates: 4/1/2015-6/30/2015

15 Total Outreaches Attempted 10 Total Successful Engagements (did not refuse outreach)

3 Needs Identified

- 1 Medical Needs
- 1 Benefits-Related Needs
- Mental Health Needs
- 1 Substance Use-Related Needs
- Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

6 Total Referrals for Services Made

1 Total Linkages with Services Made

(Referral made and verified as complete)

1 Received Homeless Related Services

- 1 Shelter Reservations Made
- Enrolled in SFHOT Case Management
- Went home via Homeward Bound
- Accessed a Neighborhood Resource or Drop-In Center
- Entered services at the Navigation Center
- Received Other homeless-related services

Received Medical Services

- Transported to the Emergency Department
- Connected with and assigned a Primary Care Provider
- Received SFHOT Medical Outreach Services
- Received Other Medical Services

- Received Benefits Related Services

- Received General Assistance
- Received SSI
- Enrolled in CalFresh
- Enrolled in Healthy SF
- Enrolled in Medi-Cal
- Obtained Identification - Other Benefits services

- Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- Received Psych Emergency Services (Dore, PES)
- Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

- Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- Taken to the Sobering Center
- Enrolled in Detox programs
- Enrolled in Methadone Maintenance
- Other

Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- Received Veterans Services
- Received Legal Services
- Received emergency food or connected with food services
- Received Clothing
- Accessed showers at Lava Mae
- Other

SF HOT Outreach Encounter Report for District 4
Date Range: All Districts, 4/1/2015-6/30/2015
Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICT	S - EVER	DISTRICT 4	EVER	DISTRICT 4 - A	PRIL 2015	DISTRICT 4 - N	#AV 2015	DISTRICT	- MINE 2015
Total # of Encounters	3,227	100.0%	15	100.0%	11	100.0%	2,011.101.00	0.0%	4	100.0
Total # of Refusals of Outreach	1,014	31.4%	5	33.3%	3	27.3%	3.41	0.0%	2	50.0
Total # of Engagements	2,213	100.0%	10	66.7%	8	72.7%		0.0%	2	50.0
Population Characteristics: Totals are based off	the total numb	er of Encou	inters including					0.070		30
Homeless History Reported	ALL DISTRICT	S. EVER	DISTRICT 4-		DISTRICT 4 - A		DISTRICT 4 - M	AN SOLE		
Total # of Encounters	3,227	3-EVEN	15	LVER	11	PKIL 2015	DISTRICT 4 - W	AY 2015		- JUNE 2015
Totals with Homeless Length Data	217	100%	1	100%	0	0%	0	0%	1	10
Average Time Homeless (Years)	7.33		4	20070	UNK	0,0	UNK	0%	1	10
Brief Homeless (30 days or less)	9	4.1%		0.0%	-	0.0%	7.53	0.0%	24	0.
Short-term (31 days to 0.99 years)	27	12.4%	-	0.0%		0.0%	120	0.0%	-	0.
Intermediate (1 year to 2.99 years)	35	16.1%	- 12	0.0%	-	0.0%	-	0.0%	-	0.
Chronic (3 years +)	146	67.3%	1	100.0%	-	0.0%	-	0.0%	1	100.
Chronic (3 years to 9.99 years)	87	40.1%	1	100.0%	-	0.0%		0.0%	1	100.
Long-term Chronic 10 years or more) No Data	59	27.2%	14	0.0%	34	0.0%	-	0.0%	/*	0.
Demographics	3,010 ALL DISTRICTS	EVED	DISTRICT 4-	FUED	DISTRICT 4 - AU	2045	0		3	
otal # of Encounters	3,227	D. EVER	15	EVER	11	PRIL 2015	DISTRICT 4 - M	AY 2015	DISTRICT 4	- JUNE 2015
Average Age (using only records with exact DOB)	45.19		40.02		36.48		0 UNK		52.43	
otals (includes estimated ages)	2,621	100.0%	12	100.0%	8	100.0%	ONK	0.0%	52.42	100.
Teen	11	0.4%	0	0.0%	0	0.0%	0	0.0%	0	0.1
20 to 29.9	452	17.2%	3	25.0%	3	37.5%	0	0.0%	0	0.1
30 to 39.9	520	19.8%	4	33.3%	3	37.5%	0	0.0%	1	25.1
40 to 49.9	718	27.4%	1	8.3%	1	12.5%	0	0.0%	0	0.1
50 to 59.9	659	25.1%	2	16.7%	1	12.5%	0	0.0%	1	25.
60 to 69.9	217	8.3%	2	16.7%	0	0.0%	0	0.0%	2	50.0
Over 70	44	1.7%	0	0.0%	0	0.0%	0	0.0%	0	0.0
No Data	605		3		3		0		0	
ender otals	ALL DISTRICTS		DISTRICT 4-		DISTRICT 4 - AF		DISTRICT 4 - M		DISTRICT 4	
Male	2,828	100.0%	14	100.0%	10	100.0%		0.0%	4	100.0
Female	2,090 693	73.9% 24.5%	11 3	78.6%	7	70.0%		0.0%	4	100.0
Trans Male	8	0.3%	3	21.4% 0.0%	3	30.0%		0.0%		0.0
Trans Female	37	1.3%	-	0.0%		0.0% 0.0%		0.0%	25	0.0
Not Listed	¥1	0.0%	<u> </u>	0.0%	-	0.0%		0.0%	-	0.0
Declined	-	0.0%		0.0%	_	0.0%		0.0%		0.0
Not Asked	399		1		1	0.0,0		0.070		0.0
thinkfey	ALL DISTRICTS	- EVER	DISTRICT 4-1	VER	DISTRICT 4 - AP	RIL 2015	DISTRICT 4 - M.	AY 2015	DISTRICT 4	JUNE 2015
otals	2,816	100.0%	15	100.0%	11	100.0%		0.0%	4	100.0
African American / Black	759	27.0%	5	33.3%	5	45.5%		0.0%		0.0
Asian Native Hawaiian / Other Pacific Islander	38	1.3%	-	0.0%	8	0.0%		0.0%	-	0.0
Native American	19 28	0.7%	1	6.7%	1	9.1%		0.0%		0.0
Latino/a	357	1.0% 12.7%		0.0% 0.0%		0.0%	-	0.0%	- 5	0.0
White	1,268	45.0%	7	46.7%	5	0.0% 45.5%		0.0%	2	0.0
Multi-Ethnic	79	2.8%		0.0%	,	0.0%		0.0%	2	50.0 0.0
Declined	31	1.1%	**	0.0%	-	0.0%		0.0%	1.00	0.0
Not Asked	410					0.075		0.070		0.0
nguage	ALL DISTRICTS	- EVER	DISTRICT 4- I	VER	DISTRICT 4 - AP	RIL 2015	DISTRICT 4 - MA	AY 2015	DISTRICT 4 -	JUNE 2015
otals	2,416	100.0%	12	100.0%	8	100.0%		0.0%	4	100.0
English	2,241	92.8%	12	100.0%	8	100.0%		0.0%	4	100.0
Spanish	166	6.9%	-	0.0%		0.0%	-	0.0%	-	0.0
Cantonese / Mandarin	4	0.2%	-	0.0%		0.0%	-	0.0%	-	0.0
Other No. Detail	5	0.2%	•	0.0%	-	0.0%	-	0.0%	-	0.0
No Data exual Identity	811	D)CD	3	11.000	3				•	
otals	ALL DISTRICTS		DISTRICT 4- E		DISTRICT 4 - API		DISTRICT 4 - MA		DISTRICT 4	
Straight / Heterosexual	1,260 958	100.0% 76.0%	11 10	100.0% 90.9%	9	100.0%	8	0.0%	2	100.0
Bisexual Bisexual	958 31	2.5%	10		8	88.9%	*	0.0%	2	100.0
Gay / Lesbian	56	4.4%	•	0.0%	-	0.0% 0.0%	*2	0.0%	*	0.0
		1.3%	-	0.0%	-	0.0%	<u>*</u>	0.0% 0.0%	-	0.0
Questioning / Unsure	17		1	9.1%	1	11.1%	8	0.0%	**	0.0
Questioning / Unsure Not Listed	17 30	2.4%			-	0.0%	5	0.0%	56	0.0
• .	17 30 166	2.4% 13.2%	-	0.0%			-	0,070		0.0
Not Listed	30	2.4% 13.2%	4	0.0%	2	0.070			2	
Not Listed Declined	30 166	13.2%	-		2		DISTRICT 4 - MA	Y 2015	DISTRUCT 4 -	IUNE 2015
Not Listed Declined Not Asked	30 166 1,967	13.2%	4	VER		RIL 2015	DISTRICT 4 - MA		DISTRUCT 4	
Not Listed Declined Not Asked ther Identifiers	30 166 1,967 ALL DISTRICTS	13.2% • EVER	4		2		DISTRICT 4 - MA	0.0%		0.0
Not Listed Declined Not Asked ther Identifiers Veteran	30 166 1,967 ALL DISTRICTS	13.2% • EVER 2.4%	4	VER 0.0%	2	RIL 2015 0.0%	DISTRICT 4 - MA			0.0
Not Listed Declined Not Asked ther Identifiers Veteran Panhandles	30 166 1,967 ALL DISTRICTS 77 132	13.2% • EVER 2.4% 4.1%	4	0.0% 0.0%	2	0.0% 0.0%	DISTRICT 4 - MA	0.0% 0.0%		0.0° 0.0° 0.0° 0.0° 25.0°

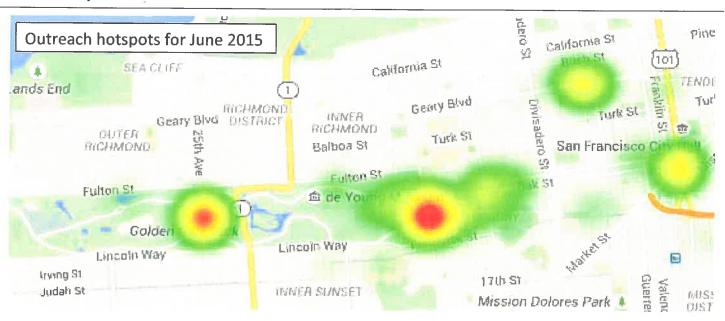
Identified Needs, Referrals and Linkages: Base Identified Needs		DISTRI	CTS - EVE	R			4- EVER		ICT 4	APRIL 20	15	DIST	TRICT 4	- MAY 20	15	DIS	TRICT A	- JUNE 20	115
Total # of Engagements		2,213		100.0%		10			8	1	100.0%				100.0%		2		100.0
Total # of Needs Identified	1	837		37.8%		3			1		12.5%		-		0.0%		2		100.0
Medical Needs	1	269		12.2%		1	10.0%		-		0.0%		-		0.0%		1		50.0
Benefits-Related Needs	i	283		12.8%		1	10.0%				0.0%		-		0.0%		1		50.0
Mental Health Needs	1.	72		3.3%		-	0.0%		-		0.0%		-		0.0%				0.0
Substance Use-Related Needs		99		4.5%		1	10.0%		1		12.5%		-		0.0%		-		0.0
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		5.2%			0.0%		-		0.0%	_	-		0.0%		-		0.0
	ALL	DISTRI	CTS - EVE	R		DISTRICT	4- EVER	DISTR	ICT 4 -	APRIL 201	15	DIST	RICT 4	- MAY 20	15	D!S	TRICT 4	JUNE 30	15
Service Referrals and Linkages by District	2		3		7		7	7		1		-		F				2	
	Refer	%	Connec	%	Refer	*	55	Referred	N	Cohumet	70	Patform	%	Ommert	55	Reform	96	ormed	15
Total # of Service Referrals & Linkages	1,248	56.4%	413	18.7%							-		_						_
Homeless Related Services	564	25.5%	207	9.4%	6	60.0% 30.0%	1 10.0%	3	37.5%	1	12.5%	-	0.0%	1	0.0%	3	150.0%	-	0.
Shelter Reservation	226	10.2%		5.1%	3			-		1	12.5%	2.	0.0%	*	0.0%	- 0	0.0%	- 2	0.
Shelter Reservation Attempted, No Bed Available	19	0.9%	112	3.176	1	10.0%	1 10.0%	1	12.5%	1	12.5%		0.0%	-	0.0%		0.0%		0.
SFHOT Assessment and Case Management	57	2.6%		0.6%	-	0.0%	D. 096		0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.
Homeward Bound		0.5%	17		1	10.0%	- 0.0%	1	12.5%		0.0%	-	0.0%		0.0%		0.0%		0.
	12	2.6%	2	0.1%	-	0.0%	- 0.0%		0.0%		0.0%	1	0.0%		0.0%		0.0%	-	D.
Neighborhood Resource or Drop-In Center Navigation Center	58		12	0.5%		0.0%	- 0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		Q.
-	125	5.6%	48	2.2%	1	10.0%	- 0.0%	1	12.5%		0.0%		0.0%		0.0%		0.0%		0.
Other	86	3.9%	16	0.7%		0.0%	- 0.0%	-	0.0%		0.0%	1	0.0%	-	D.0%	-	0.0%		0.
Medical Services	204	9.2%	101	4.6%	1	10.0%	- 0.0%	F:	0.0%	- 20	0.0%	-	0.0%	9	0.0%	1	50.0%		0.
Emergency Department	24	1.1%	23	1.0%	-	0.0%	- 0.0%	-	0.0%		D,0%		0.0%		0.0%	-	0.0%		0.
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%		0.0%	- 0.0%	- 1	0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Primary Care Provider New Connection	23	1.0%	3	0.1%	-	0.0%	- 0.0%	40	0.0%		0.0%	_	0.0%	-	0.0%		0.0%		0.0
Primary Care Provider Reconnection with Existing PCP		- 1	3	0.1%		0.0%	- 0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	1	10.0%	- 0.0%		0.0%		0.0%		0.0%		0.0%		50.0%		0.0
Other	46	2.1%	17	0.8%		0.0%	- 0.0%		0.0%		0.0%		0.0%		0.0%	1	0.0%	-	
Senefits Related Services	248	11 2%	26	1,3%	,	20.0%	- 0.0%		0.0%			-						-	0.0
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	1	10.0%	- 0.0%		0.0%	/ **	0.0%	(8)	0.0%		0.0%	2	100.0%		D.I
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%		0.0%					0.0%		0.0%		0.0%	1	50.0%		0.1
CalFresh Enrollment via Human Services Agency		2.3%	-	0.3%			- 0.0%		0.0%	•	0.0%	-	0.0%		0.0%	-	0.0%	•	0.0
	52	0.2%	7		1	10.0%	- 0.0%	•	0.0%	-	0.0%		0.0%		0.0%	1	50.0%		0.0
Healthy SF (insurance for undocumented) Medi-Cal Enrollment	4		2	0.1%	-	0.0%	- 0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0
	10	0.5%	2	0.1%		0.0%	- 0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%		0.0%	-	0.0
Identification Obtainment	54	2.4%	7	0.3%		0.0%	- 0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%	-	0.0
Other	14	0.6%	2	0.1%	18	0.0%	- 0.0%		0.0%	-	0.0%	-	0.0%	40	0.0%		0.0%	-	0.0
Mental Health Services	36	1 6%	10	0.5%		0.0%	0.0%	- 25	0.0%		0.0%	100	0.0%	197	0.0%	**	0.0%		DJ
Westside Crisis	7	0.3%		0.0%	-	0.0%	- 0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Comprehensive Crisis Services		0.0%		0.0%		0.0%	- 0.0%		0.0%		0.0%		D.0%		0.0%		0.0%		0.0
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%	- D.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Psychiatric Emergency Services	6	0.3%	5	0.2%		0.0%	. 0.0%		0.0%		0.0%		0.0%		0.0%	-			
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%		0.0%	- 0.0%		0.0%		0.0%		0.0%		-	-	0.0%	-	0.0
Behavioral Health Access Center		0.0%		0.0%		D.0%	- 0.0%	_	0.0%						0.0%		0.0%		0.0
South of Market Mental Health Svcs	-	0.0%		0.0%		0.0%					0.0%		0.0%		0.0%	-	0.0%		0.0
Chinatown North Beach Mental Health Sycs	i i	0.0%		0.0%			- 0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0
Other		0.0%	•			0.0%	- 0.0%		0.0%		0.0%	*	0.0%		0.0%		D.0%		0.0
	3	- 1		0.0%		0.0%	- 0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%	-	0.0
ubstance Use-Related Services	72	3.3%	29	13%		0.0%	- 0.0%	17	0.0%	CZ.	0.0%	1.0	0.0%		0.0%		0.0%		00
Treatment Access Program	16	0.8%	1	0.0%	1-	0.0%	- 0.0%	-	0.0%		D.0%		0.0%		0.0%		0.0%	-	0.0
Sobering Center	29	1.3%	19	0.9%	-	0.0%	- 0.0%		0.0%	i.e	0.0%	v	0.0%		0.0%		0.0%		0.0
Joe Healy Medical Detox	11	0.5%	4	0.2%		0.0%	- 0.0%		0.0%		0.0%	· ·	0.0%	-	0.0%		0.0%		0.0
Methadone Enrollment (various locations)	7	0.3%	4	0.2%	-	0.0%	- 0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0
Other	7	0.3%	1	0.0%	-	0.0%	- 0.9%		0.0%		0.0%		0.0%	1	0.0%		0.0%		0.0
ther Services	124	5.6%	38	1.7%		0.0%	- 0.0%		0.0%		0.0%		0.0%		0.0%	10.4	0.0%	555	0.0
Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%		0.0%	- 0.0%		0.0%		0.0%		0.0%		0.0%				
Companion Animal Paperwork	1	0.0%	-	0.0%		0.0%	- 0.0%		0.0%	-	0.0%	•	0.0%			-	0.0%	-	0.0
Veterans Services	,	0.3%	2	0.1%	•	0.0%	- 0.0%	-	- 1	-		-		-	0.0%	-	0.0%		0.0
Legal Services	(0.3%		0.1%	•			•	0.0%	-	0.0%		0.0%	-	0.0%		0.0%	-	0.0
-	6	- 1	3		-	0.0%	- 0.0%	-	0.0%	•	0.0%	-	0.0%	-	0.0%		0.0%	-	0.0
Emergency Food / Food Referral	17	0.8%	9	0.4%		0.0%	- 0.0%		0.0%	•	0.0%		0.0%		0.0%		0.0%	-	0.0
Clothing Referral	17	0.8%	31	0.5%	-	0.0%	- 0.0%	*	0.0%		0.0%		0.0%		D.0%	-	0.0%	-	0.0
Lava Mae (showers)	19	0.9%	6	0.3%	-	0.0%	- 0.0%	-	0.0%	-	D.0%		0.0%	-	0.0%		0.0%		0.0
Employment Services	1	0.0%		0.0%	-	0.0%	- 0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Other	18	0.8%		0.2%		0.0%	- 0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0



District 5 Update

District 5: Fillmore/Western Addition, North of the Panhandle, Lower Haight, Haight-Ashbury, Cole Valley, Inner Sunset, Hayes Valley, Japan Town and Alamo Square

Outreach Updates



During June 2015, 60 documented outreach attempts have been made in District 5. The majority of outreach continues to take place along Haight Street near Golden Gate Park, though outreach also takes place along Van Ness Avenue, within Golden Gate Park, and the Panhandle area.

Within these 60 encounters, we had 34 successful engagements, resulting in 17 referrals for service being made. 10 of these 17 were verified as successful linkages with services.

Full details on outreach efforts and outcomes can be found in the included Outreach Report and Outreach Outcomes Summary. Outreach encounter data will be available sooner once our electronic data collection application is in use.

Outreach can be requested by calling 311 or (415) 734-4233.



Encampment Outreach Updates



	Active Encampments									
Symbol	Size	#	Est. # of Residents							
?	Individual or Couple	2,	4							
%	Campsite (3-9)	13	64							
P	Encampment (10+)	0	0)							
	Total	15	68							

As of August 1, 15 active encampments have been identified within District 5 and Buena Vista Park. Eight encampments previously located within the district are now inactive. Small groups inhabit the eastern side of Golden Gate Park, and move about frequently, making an exact count of encampments difficult.

Outreach can be requested by calling 311 or (415) 734-4233.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Rann Parker and Brenda Meskan regularly engage with the following organizations and participate in the following activities:

- Hayes Valley Neighborhood Association
- Lower Hayes Valley Association
- Hayes Buchanan Community Center (Recreations and Park, Community organizations and local SFPD representatives)
 upon invitation and ongoing support
- Inner Sunset Park Neighbors Community Association

Case Management Updates

To fulfill the Golden Gate Park Civil Grand Jury (2013) agreement, SFHOT conducts weekly targeted outreach in Golden Gate Park, and maintains a caseload of 15 cases resulting from that outreach. Currently, we have 20 open cases. During Fiscal Year 2014-2015, seven clients from Golden Gate Park were successfully placed in permanent housing.



SFHOT Outreach Outcomes for District 5 Outreach Dates: 4/1/2015-6/30/2015

301 Total Outreaches Attempted

166 Total Successful Engagements (did not refuse outreach)

91 Needs Identified

- 31 Medical Needs
- 40 Benefits-Related Needs
- 6 Mental Health Needs
- 7 Substance Use-Related Needs
- 7 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

135 Total Referrals for Services Made

34 Total Linkages with Services Made

(Referral made and verified as complete)

16 Received Homeless Related Services

- 9 Shelter Reservations Made
- 4 Enrolled in SFHOT Case Management
- Went home via Homeward Bound
- Accessed a Neighborhood Resource or Drop-In Center
- 1 Entered services at the Navigation Center
- 2 Received Other homeless-related services

11 Received Medical Services

- 2 Transported to the Emergency Department
- 1 Connected with and assigned a Primary Care Provider
- 5 Received SFHOT Medical Outreach Services
- 3 Received Other Medical Services

5 Received Benefits Related Services

- 3 Received General Assistance
- Received SSI
- 2 Enrolled in CalFresh
- Enrolled in Healthy SF
- Enrolled in Medi-Cal
- Obtained Identification
- Other Benefits services

1 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- Received Psych Emergency Services (Dore, PES)
- 1 Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

O Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- Taken to the Sobering Center
- Enrolled in Detox programs
- Enrolled in Methadone Maintenance
- Other

1 Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- Received Veterans Services
- Received Legal Services
- Received emergency food or connected with food services
- 1 Received Clothing
- Accessed showers at Lava Mae
- Other

SF HOT Outreach Encounter Report for District 5

Date Range: All Districts, 4/1/2015-6/30/2015

Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

					F					
CATEGORY				- Long		Name of Participation				
Total # of Encounters	ALL DISTRICTS		DISTRICT 5		DISTRICT 5 - A		DISTRICT 5 -N	AY 2015	DISTRICT 5 - J	UNE 2015
	3,227	100.0%	301	100.0%	75	100.0%	166	100.0%	60	100.0
Total # of Refusals of Outreach	1,014	31.4%	135	44.9%	23	30.7%	87	52.4%	26	43.3
Total # of Engagements	2,213	100.0%	166	55.1%	52	69.3%	79	47.6%	34	56.7
Population Characteristics: Totals are based of	f the total numb	er of Encou	nters, including	refusals o	f services. See I	ine 5				
Homeless History Reported	ALL DISTRICTS		DISTRICT 5		DISTRICT 5 - A		DISTRICT 5 -M	AW 2015	DISTRICT 5 - JI	WW. 2005
Total # of Encounters	3,227		301	N T MAIN	75	FILL EGAS	166	MT 2013	60	DISE 2015
Totals with Homeless Length Data	217	100%	12	100%	0	0%	2	100%		10
Average Time Homeless	7.33		3.23	100,0	-	0,0	3.50	100%	10 3.18	10
Brief Homeless (30 days or less)	9	4.1%		0.0%		0.0%	5.30	0.0%	3.10	
Short-term (31 days to 0.99 years)	27	12.4%	2	16.7%		0.0%		0.0%	-	0.
Intermediate (1 year to 2.99 years)	35	16.1%	3	25.0%	-	0.0%	•		2	20.
Chronic (3 years +)	146	67.3%	7	58.3%		0.0%	-	0.0%	3	30.
Chronic (3 years to 9.99 years)	87	40.1%	7	58.3%	-	0.0%	2	100.0%	5	50.
Long-term Chronic 10 years or more)	59	27.2%	,	0.0%			2	100.0%	5	50.
No Data	3,010	27.270	288	0.0%	70	0.0%	444	0.0%		0.
Demographics	ALL DISTRICTS	EVED	DISTRICT 5 -	EVED	75	2011	164		50	
Total # of Encounters		- EVER		EVER	DISTRICT 5 - AF	PRIL 2015	DISTRICT 5 -M	AY 2015	DISTRICT 5 - JU	JNE 2015
	3,227		301		75		166		60	
Average Age (using only records with exact DOB) Totals (includes estimated ages)	45.19	444.4	39.32		37.11		38.37		48.00	
Totals (includes estimated ages) Teen	2,621	100.0%	203	100.00%	56	100.00%	111	100.00%	37	100.0
	11	0.4%	3	1.48%	1	1.79%	1	0.90%	1	2.7
20 to 29.9	452	17.2%	67	33.00%	18	32.14%	42	37.84%	7	18.9
30 to 39.9	520	19.8%	42	20.69%	12	21.43%	21	18.92%	9	24.3
40 to 49.9	718	27.4%	33	16.26%	13	23.21%	15	13.51%	6	16.2
50 to 59.9	659	25.1%	42	20.69%	9	16.07%	24	21.62%	8	21.6
60 to 69.9	217	8.3%	10	4.93%	2	3.57%	5	4.50%	4	10.8
Over 70	44	1.7%	6	2.96%	1	1.79%	3	2.70%	2	5.4
No Data	605		98		19		55		23	• • • • • • • • • • • • • • • • • • • •
Gender	ALL DISTRICTS	- EVER	DISTRICT 5 -	EVER	DISTRICT 5 - AP	RIL 2015	DISTRICT S - MA	AY 2015	DISTRICT 5 - JU	NF 2015
l'otals	2,828	100.0%	280	100.0%	67	100.0%	155	100.0%	58	37.4
Male	2,090	73.9%	209	74.6%	51	76.1%	115	74.2%	44	28.4
Female	693	24.5%	71	25.4%	16	23.9%	40	25.8%	13	
Trans Male	8	0.3%		0.0%		0.0%	40	0.0%	15	8.4
Trans Female	37	1.3%	1	0.4%		0.0%	-		-	0.0
Not Listed		0.0%	-	0.0%	-		-	0.0%	1	0.6
Declined		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0
Not Asked	399	0.0%	21	0.076	8	0.0%	-	0.0%		0.0
thnicity	ALL DISTRICTS	EVED	DISTRICT 5 -	EVED	DISTRICT 5 - AP	DI ODE	11		2	
Totals	2,816	100.0%	260	100.0%	71		DISTRICT 5 -MA		DISTRICT 5 - JU	
African American / Black	759	27.0%	39	15.0%	13	100.0%	138	100.0%	51	100.0
	38	1.3%		0.4%	13	18.3%	19	13.8%	8	15.7
Asian		T.3 /0				0.0%				2.0
Asian		0.70/	1				-	0.0%	1	
Asian Native Hawaiian / Other Pacific Islander	19	0.7%	-	0.0%	-	0.0%	-	0.0%	1	0.0
Asian Native Hawaiian / Other Pacific Islander Native American	19 28	1.0%	3	0.0% 1.2%	-	0.0% 0.0%	- - 2	0.0% 1.4%	1 - 1	
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a	19 28 357	1.0% 12.7%	3 3	0.0% 1.2% 1.2%	- :	0.0% 0.0% 0.0%	3	0.0% 1.4% 2.2%	1	2.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White	19 28 357 1,268	1.0% 12.7% 45.0%	3 3 168	0.0% 1.2% 1.2% 64.6%	- - - 46	0.0% 0.0% 0.0% 64.8%	3 108	0.0% 1.4% 2.2% 78.3%	-	2.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic	19 28 357 1,268 79	1.0% 12.7% 45.0% 2.8%	3 3 168 8	0.0% 1.2% 1.2% 64.6% 3.1%	3	0.0% 0.0% 0.0% 64.8% 4.2%	3 108 5	0.0% 1.4% 2.2% 78.3% 3.6%	1	2.0 0.0 29.4
Asian Native American Latino/a White Multi-Ethnic Declined	19 28 357 1,268 79 31	1.0% 12.7% 45.0%	3 3 168 8 10	0.0% 1.2% 1.2% 64.6%	3 9	0.0% 0.0% 0.0% 64.8%	3 108 5 1	0.0% 1.4% 2.2% 78.3%	1	2.0 0.0 29.4 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked	19 28 357 1,268 79 31 410	1.0% 12.7% 45.0% 2.8% 1.1%	3 3 168 8 10 41	0.0% 1.2% 1.2% 64.6% 3.1% 3.8%	3 9 4	0.0% 0.0% 0.0% 64.8% 4.2% 12.7%	3 108 5 1 28	0.0% 1.4% 2.2% 78.3% 3.6% 0.7%	1	2.0 0.0 29.4 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage	19 28 357 1,268 79 31 410	1.0% 12.7% 45.0% 2.8% 1.1%	3 3 168 8 10 41	0.0% 1.2% 1.2% 64.6% 3.1% 3.8%	3 9	0.0% 0.0% 0.0% 64.8% 4.2% 12.7%	3 108 5 1	0.0% 1.4% 2.2% 78.3% 3.6% 0.7%	1 - 15	2.0 0.0 29.4 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals	19 28 357 1,268 79 31 410 ALL DISTRICTS -	1.0% 12.7% 45.0% 2.8% 1.1% EVER	3 3 168 8 10 41 DISERCE 5 - 1	0.0% 1.2% 1.2% 64.6% 3.1% 3.8%	3 9 4	0.0% 0.0% 0.0% 64.8% 4.2% 12.7%	3 108 5 1 28	0.0% 1.4% 2.2% 78.3% 3.6% 0.7%	1 - 15 - - 9	2.0 0.0 29.4 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8%	3 3 168 8 10 41	0.0% 1.2% 1.2% 64.6% 3.1% 3.8%	3 9 4 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7%	3 108 5 1 28	0.0% 1.4% 2.2% 78.3% 3.6% 0.7%	1 15 - 9 District 5 - Jul	2.0 0.0 29.4 0.0 0.0 NE 2015
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage ootat English Spanish	19 28 357 1,268 79 31 410 ALL DISTRICTS -	1.0% 12.7% 45.0% 2.8% 1.1% EVER	3 3 168 8 10 41 DISERCE 5 - 1	0.0% 1.2% 1.2% 64.6% 3.1% 3.8%	3 9 4 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7%	3 108 5 1 28 DISTRICT 5 -MA	0.0% 1.4% 2.2% 78.3% 3.6% 0.7%	1 15 - 9 DISTRICT 5 - JUI	2.0 0.0 29.4 0.0 0.0 NE 2015
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8%	3 3 168 8 10 41 DISURICT 5 - 1 256 252	0.0% 1.2% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4%	3 9 4 DISTRICT 5 - API 62 61	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4%	3 108 5 1 28 DISTRICT 5 - MA 150 148	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7%	1 15 - 9 DISTRICT 5 - JUI	2.0 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9%	3 3 168 8 10 41 DISURICT 5 - 1 256 252	0.0% 1.2% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2%	3 9 4 DISTRICT 5 - API 62 61	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% IOO.0% 98.4% 1.6%	3 108 5 1 28 DISTRICT 5 - MA 150 148	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3% 0.0%	1 15 - 9 DISTRICT 5 - JUI	2.0 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage ootals English Spanish Cantonese / Mandarin Other No Data	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2%	3 3 168 8 10 41 DISURICT 5 - 1 256 252	0.0% 1.2% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0%	3 9 4 DISTRICT 5 - API 62 61	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 1.6% 0.0%	3 108 5 1 28 DISTRICT 5 - MA 150 148	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3%	15 9 DISTRICT 5 - JUI 44	2.0 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2%	3 3 168 8 10 41 DISTRICT 5 - 1 256 252 3	0.0% 1.2% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0%	3 9 4 DISTRICT 5 - API 62 61 1	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 1.6% 0.0%	3 108 5 1 28 DISTRICT 5 -MA 150 148 2	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3% 0.0%	1 15 - 9 DISTRICT 5 - JUI	2.0 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2%	3 3 168 8 10 41 DISTRICTS - 1 256 252 3	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0%	3 9 4 4 DISTRICT 5 - API 62 61 1 - 13 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% 100.0% 98.4% 1.6% 0.0% 0.0%	3 108 5 1 28 DISTRICT 5 -MA 150 148 2 - - 16	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 0.0% 0.0%	15 - 9 DISTRICT 5 - JUI	2.0 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White White Declined Not Asked Anguage Otals English Spanish Cantonese / Mandarin Other No Data Sevual Identity Otals	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS -	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2% EVER	3 3 3 168 8 10 41 DISUNICTS - 1 256 252 3 - 45 DISTRICTS - 5 - 1	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0%	3 9 4 DISTRICT 5 - API 62 61 1 1 3 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% 100.0% 98.4% 1.6% 0.0% 0.0%	3 108 5 1 28 DISTRICT 5 -MA 150 148 2 - - 16 DISTRICT 5 -MA	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3% 0.0% 0.0% 0.0%	1 15 - 9 DISTRICTS - JUI 44 44 16 DISTRICTS - JUI 16	2.C 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0 0.0 NE 2D15
Asian Native American Native American Latino/a White White Multi-Ethnic Declined Not Asked Inguage stals English Spanish Cantonese / Mandarin Other No Data	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 6.9% 0.2% 0.2% EVER	3 3 168 8 10 41 DISTRICT 5 - 1 256 252 3 - 45 DISTRICT 5 - 1 148	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 89.2%	3 9 4 4 DISTRICT 5 - API 62 61 1 - 13 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 0.0% 0.0% RIL 2015 100.0% 81.8%	3 108 5 1 28 28 150 148 2 - - 16 DISTRICT 5 - MA 2 8 16 DISTRICT 5 - MA 8 8 79	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3% 0.0% 0.0% Y 2015 100.0% 89.8%	15	2.0 0.0 29.4 0.0 0.0 NE 2015 100.0 0.0 0.0 0.0 NE 2D15 100.0 93.8
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked nguage ttals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 75.5%	3 3 3 168 8 8 10 41	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% EVER 100.0% 89.2% 2.7%	3 9 4 DISTRICT 5 - API 62 61 1 1 3 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 0.0% 0.0% RIL 2015 100.0% 81.8% 0.0%	3 108 5 1 28 5 1 1 28 DISTRICT 5 -MA 2 2 - 16 DISTRICT 5 -MA 88 79 3	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 0.0% 0.0% V 2015 100.0% 89.8% 3.4%	1 15 - 9 DISTRICTS - JUI 44 44 16 DISTRICTS - JUI 16	2.0 0.0 29.4 0.0 0.0 0.0 100.0 0.0 0.0 0.0 0.0 93.8 6.3
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity notals Straight / Heterosexual	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.99% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4%	3 3 3 168 8 10 41 DISENCE 5 - 1 256 252 3 - 45 DISENCE 5 - 1 148 132 4 1	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 100.0% 89.2% 2.7% 0.7%	3 9 4 DISTRICT 5 - API 62 61 1 1 3 DISTRICT 5 - API	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% 100.0% 98.4% 0.0% 0.0% 81.8% 0.0% 0.0% 0.0%	3 108 5 1 28 DISTRICT 5 - MAR 150 148 2 - - 16 DISTRICT 5 - MAR 88 79 3	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 0.0% 0.0% 0.0% V 2015 100.05 89.8% 3.4% 1.1%	15	2.0 0.0 29.4 0.0 0.0 0.0 100.0 0.0 0.0 0.0 0.0 93.8 6.33 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data Example Data Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 4.4%	3 3 168 8 10 41 DISTRICT 5 - 1 256 252 3 - 45 DISTRICT 5 - 2 44 11 1	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 100.0% 89.2% 2.7% 0.7% 0.7%	3 9 4 DISTRICT 5 - API 62 61 1 1 - 13 DISTRICT 5 - API 44 36	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 0.0% 0.0% 1.6% 0.0% 81.8% 0.0% 0.0% 0.0%	3 108 5 1 28 5 1 1 28 DISTRICT 5 -MA 2 2 - 16 DISTRICT 5 -MA 88 79 3	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3% 0.0% 0.0% 1.0% 89.8% 3.4% 1.1% 1.1%	15	2.0 0.0 29.4 0.0 0.0 100.0 100.0 0.0 0.0 0.0 93.8 6.3 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data Exactly Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed	19 28 357 1,268 79 31 410 ALL DISTRICTS- 2,416 4 5 811 ALL DISTRICTS- 1,260 958 31 56 17	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4%	3 3 3 168 8 8 10 41	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 6.0% 59.2% 2.7% 0.7% 0.7% 1.4%	3 9 4 DISTRICT 5 - API 62 61 1 1 - - - - - - - - - - - - - - - -	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 0.0% 0.0% 81.8% 0.0% 0.0% 4.5%	3 108 5 1 28 28 DISTRICT 5 -MA 2 16 DISTRICT 5 -MA 88 79 3 1 1 -	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 1.3% 0.0% 0.0% V 2015 100.0% 89.8% 3.4% 1.1% 1.1% 0.0%	15	2.6 0.0 29.4 0.0 0.0 0.0 0.0 100.0 0.0 0.0 0.0 0.0 0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage ootals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 4.4%	3 3 3 168 8 8 10 41 DISENICTS - 1 256 252 3 - 45 DISTRICTS - 1 148 132 4 1 1 2 2 10	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 100.0% 89.2% 2.7% 0.7% 0.7%	3 9 4 DISTRICT S - API 62 61 1 1 13 DISTRICT S - API 44 36	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 0.0% 0.0% 1.6% 0.0% 81.8% 0.0% 0.0% 0.0%	3 108 5 1 28 DISTRICT 5 -MA 150 148 2 - 16 DISTRICT 5 -MA 88 79 3 1 1 1 - 4	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 100.0% 98.7% 1.3% 0.0% 0.0% 1.0% 89.8% 3.4% 1.1% 1.1%	15 - 9 DISTRICT 5 - JUI 16 DISTRICT 5 - JUI 16 15 1	2.6 0.0 29.4 0.0 0.0 0.0 0.0 100.0 0.0 0.0 0.0 0.0 0
Asian Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data Evaual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% \$\frac{1}{2}\$\$\frac{1}{	3 3 168 8 10 41 DISTRICT 5 - 1 256 252 3 - 45 DISTRICT 5 - 1 148 132 4 1 1 2 10 153	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 100.0% 89.2% 2.7% 0.7% 0.7% 1.4% 6.8%	3 9 4 DISTRICT 5 - API 62 61 1 1 3 DISTRICT 5 - API 44 36 	0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 1.6% 0.0% 81.8% 0.0% 0.0% 4.5% 13.6%	3 108 5 1 28 28 2 150 148 2 16 16 18 88 79 3 1 1 - 4 4 78	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 0.0% 0.0% V 2015 100.0% 89.8% 3.4% 1.1% 0.0% 4.5%	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2.6 0.0 29.4 0.0 0.0 0.0 100.0 100.0 0.0 0.0 0.0 100.0 0.0
Asian Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Asked Declined Not Asked	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS -	1.0% 12.7% 45.0% 2.8% 1.1% EVER 100.0% 92.8% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 2.4% 13.2%	3 3 3 168 8 8 10 41	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 100.0% 89.2% 2.7% 0.7% 1.4% 6.8%	3 9 4 DISTRICT 5 - API 62 61 1 1 - 1 3 DISTRICT 5 - API 66 31 DISTRICT 5 - API 6 6 31 DISTRICT 5 - API 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 0.0% 0.0% 81.8% 0.0% 0.0% 13.6%	3 108 5 1 28 150 148 2 150 148 2 16 105TRICT 5 -MA 88 79 3 1 1 - 4 4 78 DISTRICT 5 -MA DISTRICT 5 -MA DISTRICT 5 -MA	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 1.3% 98.7% 1.3% 0.0% 0.0% 1.1% 1.1% 0.0% 4.5%	1 1 - 15 - 9 DISTRICT 5 - JUI 44 44 44 44 DISTRICT 5 - JUI 44 44 44 44 44 44 44 44 44 44 44 44 44	2.0 0.0 29.4 0.0 0.0 100.0 100.0 0.0 0.0 0.0 93.8 6.3 0.0 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage ootals English Spanish Cantonese / Mandarin Other No Data exual Identity ootals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Asked Not Asked Heterosexual Declined Not Asked Heterosexual Declined Not Asked Not Asked Heterosexual Not Asked Not Asked Veteran	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS - 77	1.0% 12.7% 45.0% 1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% 0.2% 4.4% 1.3% 2.4% 13.2% EVER	3 3 3 168 8 8 10 41	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% EVER 100.0% 89.2% 2.7% 0.7% 0.7% 6.8%	3 9 4 DISTRICT 5 - API 62 61 1 1 3 DISTRICT 5 - API 44 36 	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 0.0% 0.0% 0.0% 81.8% 0.0% 0.0% 1.6% 1.6% 1.6% 1.6% 1.6% 1.6% 1.6% 1.6	3 108 5 1 28 28 2 150 148 2 16 16 18 88 79 3 1 1 - 4 4 78	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 1.3% 0.0% 98.7% 1.3% 1.00.0% 4.5% V 2015 1.1% 1.1% 1.1% 1.1% 1.1% 1.1% 1.1%	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2.0 0.0 29.4 0.0 0.0 0.0 100.0 0.0 0.0 0.0 0.0 93.8 6.3 0.0 0.0 0.0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 9588 31 56 17 30 166 1,967 ALL DISTRICTS - 77 132	1.0% 12.7% 45.0% 2.8% 1.1% 100.0% 92.8% 6.99% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	3 3 3 168 8 8 10 41 DISENICE 5 - 1 148 132 4 1 1 2 10 153 DISTRICE 5 - 8 7 1	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% EVER 100.6% 89.2% 0.7% 0.7% 0.7% 0.7% 6.8%	3 9 4 DISTRICT 5 - API 62 61 1 1 - 1 3 DISTRICT 5 - API 66 31 DISTRICT 5 - API 6 6 31 DISTRICT 5 - API 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 98.4% 0.0% 0.0% 81.8% 0.0% 0.0% 13.6%	3 108 5 1 28 150 148 2 150 148 2 16 105TRICT 5 -MA 88 79 3 1 1 - 4 4 78 DISTRICT 5 -MA DISTRICT 5 -MA DISTRICT 5 -MA	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% 1.3% 98.7% 1.3% 0.0% 0.0% 1.1% 1.1% 0.0% 4.5%	1 1 - 15 - 9 DISTRICT 5 - JUI 44 44 44 44 DISTRICT 5 - JUI 44 44 44 44 44 44 44 44 44 44 44 44 44	2.0 0.0 29.4 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage Totals English Spanish Cantonese / Mandarin Other No Data Evual Identity Otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Ather Identifiers Veteran Panhandles Has An Animal / Pet	19 28 357 1,268 79 31 41.0 ALL DISTRICTS - 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS - 77 132 50	1.0% 12.7% 45.0% 2.8% 1.1% 100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2% EVER	3 3 3 168 8 8 10 41 DISTRICT 5 - 1 10 153 DISTRICT 5 - 5 7 1 12	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% 59.2% 2.7% 0.7% 1.4% 6.8% EVER EVER 100.0%	3 9 4 DISTRICT 5 - API 62 61 1 1 - 1 3 DISTRICT 5 - API 66 31 DISTRICT 5 - API 6 6 31 DISTRICT 5 - API 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% RIL 2015 100.0% 0.0% 0.0% 0.0% 81.8% 0.0% 0.0% 1.6% 1.6% 1.6% 1.6% 1.6% 1.6% 1.6% 1.6	3 108 5 1 28 150 148 2 150 148 2 16 105TRICT 5 -MA 88 79 3 1 1 - 4 4 78 DISTRICT 5 -MA DISTRICT 5 -MA DISTRICT 5 -MA	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 1.3% 0.0% 98.7% 1.3% 1.00.0% 4.5% V 2015 1.1% 1.1% 1.1% 1.1% 1.1% 1.1% 1.1%	1 1 - 15 - 9	2.0 0.0 29.4 0.0 0.0 100.0 100.0 0.0 0.0 0.0 93.8 6.3 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0
Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Asked Ather Identifiers Veteran Panhandles	19 28 357 1,268 79 31 410 ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 9588 31 56 17 30 166 1,967 ALL DISTRICTS - 77 132	1.0% 12.7% 45.0% 2.8% 1.1% 100.0% 92.8% 6.99% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	3 3 3 168 8 8 10 41 DISENICE 5 - 1 148 132 4 1 1 2 10 153 DISTRICE 5 - 8 7 1	0.0% 1.2% 64.6% 3.1% 3.8% EVER 100.0% 98.4% 1.2% 0.0% 0.0% EVER 100.6% 89.2% 0.7% 0.7% 0.7% 0.7% 6.8%	3 9 4 DISTRICT 5 - API 62 61 1 1 - 1 3 DISTRICT 5 - API 66 31 DISTRICT 5 - API 6 6 31 DISTRICT 5 - API 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.0% 0.0% 0.0% 64.8% 4.2% 12.7% 12.7% 10.0% 98.4% 1.6% 0.0% 0.0% 13.6% 13.6% 13.6%	3 108 5 108 5 1 28 DISTRICT 5 -MA 2 2 - 4 78 DISTRICT 5 -MA 2 2 - 4 78 DISTRICT 5 -MA 2 2	0.0% 1.4% 2.2% 78.3% 3.6% 0.7% V 2015 100.0% 98.7% 0.0% 0.0% 0.0% V 2015 100.096 89.8% 3.4% 1.1% 1.1% 0.0% 4.5% V 2015	15	2.0 0.0 29.4 0.0 0.0 100.0 100.0 0.0 0.0 93.8 6.3 0.0 0.0 0.0

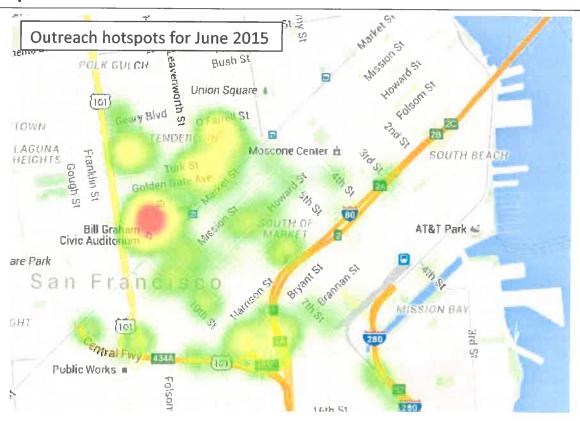
Service Referrals & Linkages	ntiffie	ied Needs, Referrals and Linkages: Based d Needs		L DISTRI	CTS - EVE	R		DISTRICT	5 · Even				APRIL 20	115	DIST	TRUCT S	-MAY 201	5	DIST	TRICT 5	JUNE 20	15
Medical Repets 269 12.766 13 18.79 1 15.76 14 17.76				2,213		100.0%		166		100.0%		52		100.0%		79		100.0%		34		100.0%
Benefits Allah Needs	al#o	f Needs Identified	1	837		37.8%		91		54.8%		29		55.8%		42		53.2%		19		55.9%
Mental Necked 72 3.5% 6 3.5% 2 3.8% 2 2.5% 2.	Vledic	cal Needs	1	269		12.2%		31		18.7%		8		15.4%		14		17.7%		9		26.5%
Substance Subs	Benefi	its-Related Needs		283		12.8%		40		24.1%		12		23.1%		22		27.8%		6		17.6%
## ALDIOTRICES - POLY B. B. B. B. B. B. B. B	vlenta	al Health Needs	1	72		3.3%		6		3.6%		2		3.8%		2		2.5%		2		5.9%
Service Referrals and Linkages by Detrict Part	iubsta	ance Use-Related Needs	l	99		4.5%		7		4.2%		4		7.7%		2		2.5%		1		2.9%
Total fi of Service Referrals & Linkages 1.66	Other	Needs (Veteran, Legal, Food, Clothing, Job, etc.)		_						4.2%										1		2.9%
Total in of Service Referrats & Linkages Link Same S	vice R	Referrals and Linkages by District			CTS - EVE		9	DISTRICT	5 - EVER		·		AGRIL 20	15	DIST		NGAY 201	5	DIST		JUNE ZO	15
Stone Ston			Refer	%	Conne	*	Refer	*	Comme	76	Kafer	*	Corme	*	Roller	31	Tomes	¥	Peter		Course	180
Some less Related Services	al # of	f Service Referrals & Linkages	1,248	56.4%	413	18.7%	135	81.8%	34	20.5%	36	69,2%	3	15.4%	83	105.1%	16	20.3%	17	50.0%	10	29.49
Shelter Reservation Attempted, No Bed Available 3	neles	s Related Services	564	25.5%	207	9.4%						25.0%	3		27					14.7%	4	11.89
Shelter Reservant Attempted, No Bed Available 3	helte	r Reservation	226	10.2%	112	5.1%	11		9	- 1			1				5	6.3%	3	8.8%	3	8.89
SFHOT Assessment and Case Management 37 2.86 3 0.85 3 2.86 3 1.86 3 1.86 3 3.86 3 3.86 Memeward Bound 12 0.95 2 0.15 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Neighborhood Resource or Drop-in Center 123 3.86 48 2.37 2.31 1.86 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Other 16 0.37 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Other 16 0.37 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Medical Services 244 2.31 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Emergency Department 24 1.15 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Emergency Department or undocumented 27 0.38 0.15 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Emergency Department or undocumented 27 0.35 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Emergency Department or undocumented 27 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 Frimary Care Provider Reconnection with Existing PCP 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 SHOT Medical Outreach Services 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 SHOT Medical Outreach Services 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 0.05 SHOT Medical Outreach Services 0.05 0.0	helte	r Reservation Attempted, No Bed Available	19	0.9%			2	1.2%		0.0%	1				14				2	2.9%		0.09
Moneyard Bound	FHOT	Assessment and Case Management	57	2.6%	17	0.8%	4	2,4%	4		1		1	1,9%	3	3.8%	3	3.8%	-	0.0%		0.09
Neighborhood Resource or Drop-In Center 58 2.66 32 2.05 0.08	lome	ward Bound	12	0.5%		0.1%	3		-		1			0.0%					-	0.0%		0.0%
Navigation Center	leight	porhood Resource or Drop-In Center		2.5%																0.0%		0.0%
Default State St	laviga	ation Center	125	5.6%	48	2.2%	19	11.5%	1	0.6%	8	- 1	1	1.9%	10				1	2.9%		0.09
Medical Services	ther			3,9%		0.7%			2	1.2%	1		0				1		1	2.9%	1	2.9%
Emergency Department	dical 9	Services	204	- 1			21				5		9				3		2	8.8%	5	14.7%
Healthy Sf (clinic assignment for undocumented) 12			24	1.1%	23	1.0%					1		1				1			0.0%		0.0%
Primary Care Provider New Connection with Existing PCP	_		17	0.8%	13			0.0%	- 1		1						•		1	0.0%		0.0%
Primary Care Provider Reconnection with Existing PCP				1.0%		0.1%														2.9%		
SHOTMOdical Outreach Services			23				3			-		0.0%			4	5.1%			1		-	0.0%
Checked Control Cont				4.2%					1											0.0%	1	2.9%
Elemental Services 248 1.12x 28 1.		Medical Oddeach Services							5		4		2		7				2	5.9%	2	5.9%
General Assistance enrollment via CAAP		Relead Constant							3				-				1			0.0%	2	5.9%
SSE Enrollment via Homeless Advocacy Project 16 0.78 2 0.18 2 0.076 2 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.076 0.077 0.077 0.078 0.077 0.078 0.077 0.078 0.077 0.078 0.077 0.078 0.077 0.078 0.078 0.077 0.078 0									5		13						4		5	14.7%	3.5	0.0%
CalFresh Enrollment via Human Services Agency Healthy SF (insurance for undocumented) 4 076 2 0.15 0.05 0.05 0.05 0.05 0.05 0.05 0.05				- 1			26		3		7		1	2.070	18		2		1	2.9%		0.0%
Healthy SF (Insurance for undocumented)			ı											0.0%	-	0.0%	-	0.0%		0.0%		0.0%
Medi-Cal Enrollment			52		7		23	13.9%	2	1,2%	5	9.6%		0.0%	16	20.3%	2	2.5%	2	5.9%		0.0%
Identification Obtainment			,		2		-	0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%
Other Mental Health Services			10	0.5%	2	0.1%	1	0.6%	*1	0.0%		0.0%	-	0.0%		0.0%		0.0%	1	2.9%		0.0%
Mental Health Services		ication Obtainment	54	2.4%	7	0.3%	3	1.8%		0.0%	1	1.9%		0.0%	1	1.3%		0.0%	1	2.9%	-	0.0%
Westside Crisis Cervices 7 0.8%	ther		14	0.6%	2	0.1%	1	0.6%		0.0%	-	0.0%	-	0.0%	1	1.3%		0.0%		0.0%		0.0%
West-de Crisis Fraction Fra	ital H	ealth Services	36	1.6%	10	0.5%	3	1.8%	1	0.6%	2	3.8%		0.0%	1	1.3%		0.0%		0.0%	1	2.9%
Dore Urgent Care Clinic 3 0.1% 1 0.0% - 0.0	/estsi	de Crisis	7	0.3%		0.0%		0.0%		0.0%		0.0%		0.0%						0.0%		0.0%
Dore Urgent Care Clinic 3 0.1% 1 0.0% - 0.0	ompr	ehensive Crisis Services	100	0.0%		0.0%		0.0%	_	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Psychiatric Emergency Services	ore U	Irgent Care Clinic	3	0.1%	1	0.0%								0.0%		0.0%		0.096		0.0%		0.0%
SFHOT Medical Outreach Psych Services 17 0.8% 4 0.2% 2 1.2% 1 0.6% 2 3.8% - 0.0% <td></td> <td></td> <td>6</td> <td>0.3%</td> <td>5</td> <td>0.2%</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0.000</td> <td></td> <td></td> <td></td> <td>0.0%</td> <td></td> <td>0.0%</td>			6	0.3%	5	0.2%										0.000				0.0%		0.0%
Behavioral Health Access Center			17	0.8%	4	0.2%	2												-		-	
South of Market Mental Health Svcs			**				2			- 1	2						-		-	0.0%	1	2.9%
Chinatown North Beach Mental Health Svcs											-				•	,.	-		-	0.0%		0.0%
Other			1			- 1	-					- 1							-	D.0%		0.0%
Ubstance Use-Related Services 72 3.3% 29 1.3% 5 3.0% 0.0% 0.0% 0.0% 0.0% 1 1.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0		OWIT NOTET BEACTI WEITER HEALTH SVCS	- 1							- 1		-	-				-			0.0%		0.0%
Treatment Access Program 18 0.8% 1 0.0% 2 1.2% - 0.0% - 0.0% - 0.0% 1 1.3% - 0.0% 1 Sobering Center 29 1.3% 19 0.9% 2 1.2% - 0.0% - 0.0% - 0.0% 1 1.3% - 0.0% 1 De Healy Medical Detox 11 0.5% 4 0.2% 1 0.6% - 0.0		a Han Dalatari Carriana	-										•	0.07	1		-		•	0.0%		0.0%
Sobering Center 29 1.3% 19 0.9% 2 1.2% - 0.0% - 0.0% - 0.0% 1 1.3% 0.0% 1 1.9% 0.0% 0.0% 1 1.9% 0.0% 0.0% 1 1.9% 0.0% 0.0% 1 1.9% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0									7)		21		- 77		2				3	8.8%		0.0%
Joe Healy Medical Detox 11 0.5% 4 0.2% 1 0.6% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 1 Methadone Enrollment (various locations) 7 0.3% 4 0.2% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%		_				- 1	2		-	0.0%	-			0.0%	1	1.3%	*	0.0%	1	2.9%		0.0%
Methadone Enrollment (various locations) 7 0.3% 4 0.2% - 0.0% - 0					19										1	1.3%		0.0%	1	2.9%	-	D.0%
Other 7 0.3% 1 0.0% - 0.0% <t< td=""><td></td><td></td><td></td><td></td><td>4</td><td></td><td>1</td><td></td><td></td><td>0.0%</td><td>-</td><td>0.070</td><td></td><td>0.0%</td><td>-</td><td>0.0%</td><td></td><td>0.0%</td><td>1</td><td>2.9%</td><td></td><td>0.0%</td></t<>					4		1			0.0%	-	0.070		0.0%	-	0.0%		0.0%	1	2.9%		0.0%
Wher Services 124 5.6% 38 1.7% 7 4.2% 1 0.6% 3 5.8% 1 1.9% 3 38% - 0.0% 1 Everyday Connect (provides a variety of services) 38 1.7% 2 0.1% - 0.0% <t< td=""><td></td><td>done Enrollment (various locations)</td><td>7</td><td></td><td>4</td><td></td><td>-</td><td>0.0%</td><td>-</td><td>0.0%</td><td></td><td>0.0%</td><td></td><td>D.0%</td><td>-</td><td>0.0%</td><td></td><td>0.0%</td><td></td><td>0.0%</td><td>-</td><td>0.0%</td></t<>		done Enrollment (various locations)	7		4		-	0.0%	-	0.0%		0.0%		D.0%	-	0.0%		0.0%		0.0%	-	0.0%
Everyday Connect (provides a variety of services) 38 1.7% 2 0.1% - 0.0%			7		1			0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%		0.0%
Everyday Connect (provides a variety of services) 38 1.7% 2 0.1% - 0.0%			124	5.6%	38	1.7%	7	4.2%	1	0.6%	3	5.8%	1	1.9%	3	3.8%		0.0%	1	2.9%	191	0.0%
Veterans Services 7 0.3% 2 0.1% 1 0.6% - 0.0% - 0	veryd:	ay Connect (provides a variety of services)	38	1.7%	2	0.1%		0.0%		0.0%					-			0.0%		0.0%		0.0%
Veterans Services 7 0.3% 2 0.1% 1 0.6% - 0.0	ompa	nion Animal Paperwork	1	0.0%		D.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%
Legal Services 6 0.3% 3 0.1% 2 1.2% - 0.0% 2 3.8% - 0.0% </td <td>eterar</td> <td>ns Services</td> <td>7</td> <td>0,3%</td> <td>2</td> <td>0.1%</td> <td>1</td> <td></td> <td></td> <td>- 1</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>_</td> <td></td> <td>1</td> <td>2.9%</td> <td></td> <td>0.0%</td>	eterar	ns Services	7	0,3%	2	0.1%	1			- 1							_		1	2.9%		0.0%
Emergency Food / Food Referral 17 0.8% 9 0.4% - 0.0			6	0.3%	3		_				2						-			0.0%		0.0%
Clothing Referral 17 0.8% 11 0.5% 1 0.6% 1 1.9% 1 1.9% - 0.0% - 0.0% -								- 1	-		-		•		•		-			0.0%	-	
				- 1													-		-	- 1		0.0%
LOVO 1910C 151 UWC151 19 U.5761 6 U.5761 . 0.001 . 0.001 . 0.001 . 0.001 . 0.001		-			11		1	- 1	1		1		1			- 1	•		-	0.0%	-	0.0%
					6		-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	D.0%	-	0.0%
Employment Services 1 0.0% - 0.0% - 0.0% - 0.0% - 0.0% 1 1.3% - 0.0% - 0		ment Services			-				-		-		•		1		-		-	0.0%	-	0.0%



District 6 Update

District 6: Tenderloin, South of Market, Mid-Market/Civic Center, South Beach, Mission Bay, Rincon Hill and
Treasure Island/Yerba Buena Island neighborhood

Outreach Updates



During June 2015, 499 outreach attempts were made in District 6, resulting in 318 successful engagements. 160 referrals were made during these engagements, 58 of which are verified as successful linkages with services. The majority of these (33) were shelter/housing related, but medical, benefits, behavioral health, and other needs were addressed, as well.

Full details on outreach efforts and outcomes can be found in the included Outreach Report and Outreach Outcomes Summary.

Requests for outreach can be made by calling 311 or (415) 734-4233.



Encampment Outreach Updates



	Active Encampments								
Symbol	Size	#	Est. # of Residents						
?	Individual or Couple	0	0						
2	Campsite (3-9)	11	69						
%	Encampment (10+)	6	77						
	Total	17	146						

As of August 1, SFHOT has identified 17 active encampments throughout District 6, with an estimated population of 138.
Encampments, especially smaller ones, are difficult to accurately track, as they may shift locations, or residents may not be present during the day.

The map at right also features encampments from Districts 3, 9 and 10, as many encampments fall along the border of 13th Street/Division Street, and near the Ferry Plaza.

As of August 1, 11 encampments we have been engaging in District 6 are now inactive. Determining where they went, what services they received, etc., has been difficult, given the transitory nature of the population.

Requests for outreach can be made by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for District 6 Outreach Dates: 4/1/2015-6/30/2015

957 Total Outreaches Attempted 686 Total Successful Engagements (did not refuse outreach)

255 Needs Identified

- 77 Medical Needs
- 82 Benefits-Related Needs
- 25 Mental Health Needs
- 37 Substance Use-Related Needs
- 34 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

422 Total Referrals for Services Made

164 Total Linkages with Services Made

(Referral made and verified as complete)

89 Received Homeless Related Services

- 39 Shelter Reservations Made
- 6 Enrolled in SFHOT Case Management
- 1 Went home via Homeward Bound
- 2 Accessed a Neighborhood Resource or Drop-In Center
- 30 Entered services at the Navigation Center
- 11 Received Other homeless-related services

29 Received Medical Services

- 7 Transported to the Emergency Department
- 4 Connected with and assigned a Primary Care Provider
- 13 Received SFHOT Medical Outreach Services
- 5 Received Other Medical Services

12 Received Benefits Related Services

- 1 Received General Assistance
- 1 Received SSI
- 3 Enrolled in CalFresh
- Enrolled in Healthy SF
- 2 Enrolled in Medi-Cal
- 4 Obtained Identification
- 1 Other Benefits services

5 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- 4 Received Psych Emergency Services (Dore, PES)
- 1 Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

14 Received Substance Use-Related Services

- 1 Signed up for Substance Abuse Treatment
- 7 Taken to the Sobering Center
- 2 Enrolled in Detox programs
- 3 Enrolled in Methadone Maintenance
- 1 Other

15 Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- Received Veterans Services
- Received Legal Services
- 6 Received emergency food or connected with food services
- 2 Received Clothing
- 4 Accessed showers at Lava Mae
- 3 Other

SF HOT Outreach Encounter Report for District 6
Date Range: All Districts, 4/1/2015-6/30/2015
Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

port Date: 06/15/2015; Spencer.williams@stapn.org; 4	115.503.4757 rev (98/19/2012								
CATEGORY	ALL DISTRICTS		DISTRICT 6 -		DISTRICT 6 - AF		DISTRICT 6 -	MAY 2015	DISTRICT 6 - J	
Total # of Encounters	3,227	100.0%	957	100.0%	145	100.0%	313	100.0%	499	100.0%
Total # of Refusals of Outreach	1,014	31.4%	271	28.3%	17	11.7%	73	23.3%	181	36.3%
Total # of Engagements	2,213	100.0%	686	71.7%	128	88.3%	240	76.7%	318	63.7%
Population Characteristics: Totals are based off	the total numb	er of Encou	nters, including	refusals of	services. See L	ine 5				
Homeless History Reported	ALL DISTRICTS		DISTRICT 6 -		DISTRICT 6 - AF		DISTRICT 6 -	MAY 2015	DISTRICT 6 - 1	UISE 2015
Total # of Encounters	3,227		957		145		313		499	
Totals with Homeless Length Data	217	100%	75	100%	4	100%	11	100%	60	100%
Average Time Homeless	7.33		7.35		12.00		4.97		7.48	
Brief Homeless (30 days or less)	9	4.1%	2	2.7%	0	0.0%	0	0.0%	2	3.3%
Short-term (31 days to 0.99 years)	27	12.4%	6	8.0%	0	0.0%	1	9.1%	5	8.3%
Intermediate (1 year to 2.99 years)	35	16.1%	16	21.3%	2	50.0%	4	36.4%	10	16.7%
Chronic (3 years +)	146	67.3%	51	68.0%	2	50.0%	6	54.5%	43	71.7%
Chronic (3 years to 9.99 years)	87	40.1%	30	40.0%	0	0.0%	5	45.5%	25	41.7%
Long-term Chronic 10 years or more)	59	27.2%	21	28.0%	2	50.0%	1	9.1%	18	30.0%
No Data	3,010		882		0		0		439	
Demographics	ALL DISTRICTS	- EVER	DISTRICT 6 -	EVER	DISTRICT 6 - AP	RIL 2015	DISTRICT 6 -	MAY 2015	DISTRICT 6 - J	UNE 2015
Total # of Encounters	3,227		957		145		313		499	
Average Age (using only records with exact DOB)	45.19	1	46.89		45.90		35.76	_ [48.38	
Totals (includes estimated ages)	2,621	100.0%	812	100.0%	122	100.0%	264	100.0%	426	100.0%
Teen	11	0.4%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
20 to 29.9	452	17.2%	75	9.2%	16	13.1%	18	6.8%	41	9.6%
30 to 39.9	520	19.8%	144	17.7%	16	13.1%	55	20.8%	73	17.1%
40 to 49.9	718	27.4%	255	31.4%	46	37.7%	94	35.6%	115	27.0%
50 to 59.9	659	25.1%	244	30.0%	31	25.4%	63	23.9%	150	35.2%
60 to 69.9	217	8.3%	78	9.6%	10	8.2%	27	10.2%	41	9.6%
Over 70	44	1.7%	16	2.0%	3	2.5%	7	2.7%	6	1.4%
No Data	605		145		23		49		73	
Gender	ALL DISTRICTS		DISTRICT 6 - I		DISTRICT 6 - AP		DISTRICT 6 - I		DISTRICT 6 - JI	
Totals	2,828	100.0%	826	100.0%	130	100.0%	286	100.0%	410	100.0%
Male	2,090	73.9%	582	70.5%	96	73.8%	190	66.4%	296	72.2%
Female Tanas Mala	693	24.5%	231	28.0%	32	24.6%	90	31.5%	109	26.6%
Trans Male	8	0.3%	1	0.1%	0	0.0%	1	0.3%	0	0.0%
Trans Female Not Listed	37	1.3%	12	1.5%	2	1.5%	5	1.7%	5	1.2%
Declined		0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Not Asked	399	0.0%	0 131	0.0%	0 15	0.0%	0 27	0.0%	0	0.0%
Ethnicity	ALL DISTRICTS	- EVED	DISTRICT 6 - 1	EVED.	DISTRICT 6 - AP	DII 2012	DISTRICT 6 - 1	44V 2015	DISTRICT 6 - JU	INIT DONE
Totals	2,816	100.0%	846	100.0%	125	100.0%	288	100.0%	433	100.0%
African American / Black	759	27.0%	350	41.4%	44	35.2%	113	39.2%	193	44.6%
Asian	38	1.3%	12	1.4%	2	1.6%	6	2.1%	4	0.9%
Native Hawaiian / Other Pacific Islander	19	0.7%	3	0.4%	ō	0.0%	2	0.7%	1	0.2%
Native American	28	1.0%	4	0.5%	0	0.0%	1	0.3%	3	0.7%
Latino/a	357	12.7%	73	8.6%	11	8.8%	35	12.2%	27	6.2%
White	1,268	45.0%	294	34.8%	63	50,4%	122	42.4%	109	25.2%
Multi-Ethnic	79			- 1						
Declined		2.8%	22	2.6%	5	4.0%	6	2.1%	11	2.5%
	31	2.8% 1.1%	11	2.6% 1.3%	5 0	4.0% 0.0%	6	2.1%	11 8	2.5% 1.8%
Not Asked							6 3 25	2.1% 1.0%	11 8 66	2.5% 1.8%
Not Asked Language	31	1.1%	11	1.3%	0	0.0%	3 25	1.0%	8	1.8%
	31 410 ALL DISTRICTS	1.1%	11 111	1.3%	0 20	0.0% RIL 2015	3 25 DISTRICT 6 - F	1.0% WAY 2015	8 66 DISTRICT 6 - JU	1.8% JNE 2015
Language	31 410	1.1% - EVER	11 111 DISTRICT 6 - E	1.3% EVER	0 20 DISTRICT 6 - API	0.0%	3 25	1.0%	8 66	1.8%
Language Totals	31 410 ALL DISTRICTS 2,416	1.1% - EVER 100.0%	11 111 DISTRICT 6 - E 701	1.3% EVER 100.0%	0 20 DISTRICT 6 - AP	0.0% RIL 2015 100.0%	3 25 DISTRICT 6 - P 258	1.0% MAY 2015 100.0%	8 66 DISTRICT 6 - JU 332	1.8% JNE 2015 100.0% 98.5%
Language Totals English	31 410 ALL DISTRICTS 2,416 2,241	1.1% - EVER 100.0% 92.8%	11 111 DISTRICT 6 - E 701 678	1.3% EVER 100.0% 96.7%	0 20 DISTRICT 6 - API 111 108	0.0% RIL 2015 100.0% 97.3%	3 25 DISTRICT 6 - P 258 243	1.0% MAY 2015 100.0% 94.2%	8 66 DISTRICT 6 - JL 332 327	1.8% JNE 2015 100.0% 98.5% 1.2%
Totals English Spanish	31 410 ALL DISTRICTS 2,416 2,241 166	1.1% EVER 100.0% 92.8% 6.9%	11 111 DISTRICT 6 - E 701 678 21	1.3% EVER 100.0% 96.7% 3.0%	0 20 DISTRICT 6 - API 111 108 3	0.0% RIL 2015 100.0% 97.3% 2.7%	3 25 DISTRICT 6 - N 258 243 14	1.0% MAY 2015 100.0% 94.2% 5.4%	8 66 DISTRICT 6 - JU 332 327 4	1.8% JNE 2015 100.0% 98.5%
tanguage Totals English Spanish Cantonese / Mandarin	31 410 ALL DISTRICTS 2,416 2,241 166 4	1.1% - EVER 100.0% 92.8% 6.9% 0.2%	11 111 DISTRICT 6 - E 701 678 21	1.3% EVER 100.0% 96.7% 3.0% 0.1%	0 20 DISTRICT 6 - API 111 108 3 0	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0%	3 25 DISTRICT 6 - N 258 243 14 1	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4%	8 66 DISTRICT 6 - Ju 332 327 4 0	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0%
tanguage Totals English Spanish Cantonese / Mandarin Other	31 410 ALL DISTRICTS 2,416 2,241 166 4 5	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2%	11 111 DISTRICT 6 - E 701 678 21 1	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1%	0 20 DISTRICT 6 - API 111 108 3 0	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0%	3 25 DISTRICT 6 - P 258 243 14 1	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0%	8 66 DISTRICT 6 - Ju 332 327 4 0	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3%
Language Totals English Spanish Cantonese / Mandarin Other No Data	31 410 ALL DISTRICTS 2,416 2,241 166 4 5	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2%	11 111 DISTRICT 6 - E 701 678 21 1 1 256	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1%	0 20 DISTRICT 6 - API 111 108 3 0 0 0 34	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0%	3 25 DISTRICT 6 - P 258 243 14 1 0 55	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0%	8 66 DISTRICT 6 - JU 332 327 4 0 1	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3%
Language Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS:	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0%	3 25 DISTRICT 6 - F 258 249 14 1 0 55	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0%	8 66 DISTRICT 6 - JU 332 327 4 0 1 167 DISTRICT 6 - JU	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3%
Language Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0%	0 20 DISTRICT 6 - API 111 108 3 0 0 0 34 DISTRICT 6 - API	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015	3 25 DISTRICT 6 - F 258 243 14 1 0 55 DISTRICT 6 - N	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0%
Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E 320 262	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9%	0 20 20 20 20 20 20 20 20 20 20 20 20 20	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6%	3 25 DISTRICT 6-F 258 243 14 1 0 55 DISTRICT 6-F	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5%	8 66 DISTRICT 6 - JU 332 327 4 0 1 167 DISTRICT 6 - JU 86 77	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5%
Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual	31 410 ALL DISTRICTS. 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31	1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E 320 262 9	1.3% VER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9% 2.8%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 72 53 3	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2%	3 25 DISTRICT 6 - 1 258 243 14 1 0 55 DISTRICT 6 - N 162 132	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 77 2	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3%
tanguage Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4%	11 111 DISTRICT 6 - E 701 678 21 1 256 DISTRICT 6 - E 320 262 9	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9% 2.8% 3.4%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 72 53 3 3	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2%	3 25 DISTRICT 6 - F 258 243 14 1 0 55 DISTRICT 6 - R 162 132 4	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 77 2 3	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5%
Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56 17	1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3%	11 111 DISTRICT 6 - E 701 678 21 1 256 DISTRICT 6 - E 320 262 9 11	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9% 2.8% 3.4% 0.9%	0 20 20 20 20 20 20 20 20 20 20 20 20 20	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2% 4.2% 1.4%	3 25 DISTRICT 6 - F 258 243 14 1 0 55 DISTRICT 6 - N 162 132 4 5	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1% 0.6%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 77 2 3 1	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5% 1.2%
Language Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	31 410 ALL DISTRICTS: 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56 17 30 166 1,967	1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 4.4% 1.3% 2.4% 13.2%	11 111 DISTRICT 6 - E 701 678 21 1 256 DISTRICT 6 - E 320 262 9 11 3 16 19 637	1.3% EVER 100.0% 96.7% 3.0% 0.1% EVER 100.0% 81.9% 2.8% 3.4% 0.9% 5.0% 5.9%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 72 53 3 1 11 17	0.0% 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2% 4.2% 1.4% 15.3%	3 25 DISTRICT 6 - P 258 243 14 1 0 55 DISTRICT 6 - R 162 132 4 5 1 1 5 1 1 5	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1% 0.6% 3.1% 9.3%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 77 2 3 1 0	1.8% JNE 2015 100.0% 98.5% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5% 1.2% 0.0%
Language Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Other Identifiers	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS: ALL DISTRICTS:	1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E 320 262 9 11 3 16	1.3% EVER 100.0% 96.7% 3.0% 0.1% EVER 100.0% 81.9% 2.8% 3.4% 0.9% 5.0% 5.9%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 72 53 3 1 11 11	0.0% 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2% 4.2% 1.4% 15.3%	3 25 DISTRICT 6 - 1 10 2 13 2 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1% 0.6% 3.1% 9.3%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 777 2 3 1 0 3	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5% 1.2% 0.0% 3.5%
tanguage Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Leshlan Questioning / Unsure Not Listed Declined Not Asked Other Identiflers Veteran	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS 77	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E 320 262 9 11 3 16 19 637 DISTRICT 6 - E 22	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9% 2.8% 3.4% 0.9% 5.0% 5.9%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 72 53 3 1 11 17	0.0% 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2% 4.2% 1.4% 15.3%	3 25 DISTRICT 6 - P 258 243 14 1 0 55 DISTRICT 6 - R 162 132 4 5 1 1 5 1 1 5	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1% 0.6% 3.1% 9.3%	8 66 DISTRICT 6 - JI 332 327 4 0 1 167 DISTRICT 6 - JI 86 77 2 3 1 0 3 413	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5% 1.2% 0.0% 3.5%
Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Other Identifiers Veteran Panhandles	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS: 77	1.1% - EVER 100.0% 92.8% 6.9% 0.2% 76.0% 2.5% 4.4% 13.2% - EVER 2.4% 4.1%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E 320 262 9 11 3 16 19 637 DISTRICT 6 - E 22 12	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9% 3.4% 0.9% 5.0% 5.9% EVER 2.7% 1.5%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 11 11 1 1 73 DISTRICT 6 - API 1	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% 73.6% 4.2% 4.2% 1.4% 15.3% 1.4% RIL 2015 0.8% 0.8%	3 25 DISTRICT 6 - 1 15 15 15 15 15 15 16 6 6 6 6	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1% 0.6% 3.1% 9.3% MAY 2015	8 66 DISTRICT 6 - JI 332 327 4 0 1 167 DISTRICT 6 - JI 86 77 2 3 1 0 3 413 DISTRICT 6 - JI DISTRICT 6 - JI	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5% 1.2% 0.0% 3.5% INE 2015
Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesblan Questioning / Unsure Not Listed Declined Not Asked Other Identiflers Veteran Panhandles Has An Animal / Pet	31 410 ALL DISTRICTS: 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS: 77 132 50	1.1% EVER 100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 4.4% 1.3% 2.4% 13.2% EVER 2.4% 4.1% 1.5%	11 111 DISTRICT 6 - E 701 678 21 1 256 DISTRICT 6 - E 320 262 9 11 3 16 19 637 DISTRICT 6 - E 22 12	1.3% EVER 100.0% 96.7% 3.0% 0.1% EVER 100.0% 81.9% 2.8% 3.4% 0.9% 5.0% 5.9% EVER 2.7% 1.5% 1.6%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 72 53 3 1 11 1 73 DISTRICT 6 - API 1 1 2	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% RIL 2015 100.0% 73.6% 4.2% 4.2% 1.4% 15.3% 1.4% RIL 2015 0.8% 0.8% 0.8% 1.5%	3 25 DISTRICT 6 - P 258 243 14 1 0 55 DISTRICT 6 - R 162 132 4 5 1 1 5 15 15 15 15 15 15 15 16 16 16 16 16 16 16 16 16 16 16 16 16	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% MAY 2015 100.0% 81.5% 2.5% 3.1% 0.6% 3.1% 9.3% MAY 2015 2.1%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 777 2 3 1 0 3 413 DISTRICT 6 - JL	1.8% JNE 2015 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 0.0% 3.5% 1.2% 0.0% 3.5% INE 2015
Totals English Spanish Cantonese / Mandarin Other No Data Sexual Identity Totals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Other Identifiers Veteran Panhandles	31 410 ALL DISTRICTS: 2,416 2,241 166 4 5 811 ALL DISTRICTS: 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS: 77	1.1% - EVER 100.0% 92.8% 6.9% 0.2% 76.0% 2.5% 4.4% 13.2% - EVER 2.4% 4.1%	11 111 DISTRICT 6 - E 701 678 21 1 1 256 DISTRICT 6 - E 320 262 9 11 3 16 19 637 DISTRICT 6 - E 22 12	1.3% EVER 100.0% 96.7% 3.0% 0.1% 0.1% EVER 100.0% 81.9% 3.4% 0.9% 5.0% 5.9% EVER 2.7% 1.5%	0 20 DISTRICT 6 - API 111 108 3 0 0 34 DISTRICT 6 - API 11 11 1 1 73 DISTRICT 6 - API 1	0.0% RIL 2015 100.0% 97.3% 2.7% 0.0% 0.0% 73.6% 4.2% 4.2% 1.4% 15.3% 1.4% RIL 2015 0.8% 0.8%	3 25 DISTRICT 6 - 1 15 15 15 15 15 15 16 6 6 6 6	1.0% MAY 2015 100.0% 94.2% 5.4% 0.4% 0.0% 81.5% 3.1% 0.6% 3.1% 9.3% MAY 2015 2.1% 2.1%	8 66 DISTRICT 6 - JL 332 327 4 0 1 167 DISTRICT 6 - JL 86 77 7 2 3 1 0 3 413 DISTRICT 6 - JL 15 5	1.8% 100.0% 98.5% 1.2% 0.0% 0.3% JNE 2015 100.0% 89.5% 2.3% 3.5% 1.2% 0.0% 3.5% 1.2%

dentified Needs, Referrals and Linkages: Base dentified Needs			CTS - EVE			HSTRICT				RICT 6	APRIL 20	15	DIST	RICT 6	MAY 201	15	DIST	RICT 6	JUNE 20	13
otal # of Engagements	-	2,213		100.0%		686		100.0%		128		100.0%	Digi	240		100.0%	Dist	318		100.
otal # of Needs Identified		837		37.8%		255	•	37.2%		65		50.8%		109		45.4%		81		25.
Medical Needs	1	269		12.2%		77		11.2%		21		16.4%		36		15.0%		20		6.
Benefits-Related Needs		283		12.8%		82		12.0%		19										
Mental Health Needs	1	72								19		14.8%		43		17.9%		20		6.
	1	99		3.3%		25		3.6%		-		7.0%		_		3.8%		7		2.
Substance Use-Related Needs				4.5%		37		5.4%		13		10.2%		15		6.3%		9		2
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)	511	114	ere este	5.2%		34	e l'even	5.0%	Dies	3	ABBIL BO	2.3%	D.LOW.	6	200V 200	2.5%		25		7
	AL	LDISTRE	CTS - EVE	K		ISTRICT	6-EVER	-	DIST	RICT 5-	APRIL 20	15	DIST	RICT 6	MAY 201	.5	DIST	RICT 6-	JUNE 20:	15
ervice Referrals and Linkages by District	Referred	*	Connected	%	Referred	¥	Connected	×	Referred	92	Connected	91	Referred	*	Connected	**	Referred	%	Connected	11%
otal # of Service Referrals & Linkages											_									
omeless Related Services	1,248	56.4%	413	18.7%	422	61.5%	264	23.9%	100	78.1%	46	35.9%	162	67.5%	60	25.0%	160	50.3%	58	1
	564	25.5%	207	9.4%	196	28.6%	89	13.0%	52	40.6%	29	22.7%	60	25.0%	27	11.3%	84	26.4%	33	1
Shelter Reservation	226	10.2%	112	5.1%	76	11.4%	39	5.7%	14	10.9%	11	8.6%	26	10.8%	13	5.4%	38	11.9%	15	
Shelter Reservation Attempted, No Bed Available	19	0.9%		- 1	8	1.2%		0.0%	2	1.6%			2	0.8%			4	1.3%		
SFHOT Assessment and Case Management	57	2.5%	17	0.8%	15	2.2%	6	0.9%	3	2.3%	1	0.8%	10	4.2%	3	1.3%	2	0.6%	2	
Homeward Bound	12	0.5%	2	0.1%	3	0.4%	1	0.1%	1	0.8%	-	0.0%	1	0.4%		0.0%	1	0.3%	1	
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%	20	2.9%	2	0.3%	4	3.1%	1	0.8%	6	2.5%	1	0.4%	10	3.1%	-	
Navigation Center	125	5.6%	48	2.2%	49	7.1%	30	4.4%	25	19.5%	12	9.4%	8	3.3%	7	2.9%	16	5.0%	11	
Other	86	3.9%	16	0.7%	31	4.5%	11	1.6%	5	3.9%	4	3.1%	9	3.8%	3	1.3%	17	5.3%		
fedical Services	204	9.2%	101	4.6%	68	9.9%	29	4.2%	22	17.2%	11	8.6%	28	11.7%	13	5.4%	18	5.7%		
Emergency Department	24	1.1%	23	1.0%	7	1.0%	7	1.0%		0.8%	1	0.8%	-	1.7%		1.7%	2	0.6%	,	
Healthy SF (clinic assignment for undocumented)	17	0.8%														-	-		_	
			13	0.6%	•	0.6%	2	0.3%		0.8%		0.0%	2	0.6%	1	0.4%	1	0.3%	1	
Primary Care Provider New Connection	23	1.0%	3	0.1%	7	1.0%	2	0.3%	3	2.3%	2	1.6%	2	0.8%	-	0.0%	2	0.6%	-	
Primary Care Provider Reconnection with Existing PCP			3	0.1%		0.0%		0.0%			-	0.0%			-	0.0%		0.0%	-	
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	29	4.2%	13	1.9%	13	10.2%	7	5.5%	8	3.3%	4	1.7%	8	2.5%	2	
Other	46	2.1%	17	0.6%	21	3.1%	5	0.7%	4	3.1%	1	0.8%	12	5.0%	4	1.7%	s	1.6%		
enefits Related Services	248	11.2%	28	1.3%	73	10.6%	12	1.7%	9	7.0%		0.0%	45	18.8%	6	2.5%	19	6.0%	6	
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	26	3.8%	1	0.1%	3	2.3%		0.0%	19	7.9%	1	0.4%	4	1.3%	-	
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%	7	1.0%	1	0.1%	1	0.8%		0.0%	5	2.1%	1	0.4%	1	0.3%		
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%	10	1.5%	3	0.4%		0.0%		0.065		3.3%	,	0.8%	2	0.6%	1	
Healthy SF (insurance for undocumented)	1 4	0.2%	2	0.1%	1	0.1%	-	0.0%		0.8%		0.0%		0.0%	-	0.0%	2	0.0%		
Medi-Cal Enrollment						- 1				- 1		- 1	•		•				•	
	10	0.5%	2	0.1%	5	0.7%	2	0.3%	3	2.3%	*	0.0%	2	0.8%	2	0.8%	-	0.0%	-	
Identification Obtainment	54	2.4%	7	0.3%	19	2.5%	4	0.6%	1	0.8%		0.0%	В	3.3%		0.0%	10	3.1%	4	
Other	14	0.6%	2	0.1%	5	0.7%	1	0.1%	-	0.0%	-	0.0%	3	1.3%	-	0.0%	2	0.6%	1	1
Jental Health Services	36	1.6%	10	0.5%	15	2.2%	5	0.7%	6	4.7%	4.5	0.0%	6	2.5%	3	1.3%	3	0.9%	2	
Westside Crisis	7	0.3%	-	0.0%	2	0.3%		0.0%	1	0.8%		0.0%	1	0.4%	-	0.0%	-	0.0%		
Comprehensive Crisis Services		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%		0.0%		0.0%	_	0.0%	_	0.0%		0.0%		0.0%	_	
Psychiatric Emergency Services	6	0.3%	5	0.2%	4	0.6%	4	0.6%		0.0%		0.0%	3	1.3%	9	1.3%	1	0.3%	1	
SFHOT Medical Outreach Psych Services	17	0.8%		0.2%		1.2%	1	0.1%		3.1%		0.0%		0.8%	-	0.0%	2	0.6%	1	
Behavioral Health Access Center	l "	0.0%	•	0.2%			1		•		•		2		•		2		1	
	Ι .	5.5.4	•			0.0%	1	0.0%	-	0.0%	1	0.0%		0.0%		0.0%	•	0.0%	-	4
South of Market Mental Health Svcs		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%	*	(
Chinatown North Beach Mental Health Svcs		0.0%	•	0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%		
Other	3	0.1%		0.0%	1	0.1%		0.0%	1	0.8%		0.0%	-	0.0%	-	0.0%	-	0.0%		
ubstance Use-Related Services	72	3.3%	29	1.3%	32	4.7%	14	2.0%	6	4.7%	4	3.1%	17	7.1%		3.3%	9	2.8%	2	-
Treatment Access Program	18	0.8%	1	0.0%	14	2.0%	1	0.1%	3	2.3%		0.0%	4	1.7%		0.0%	7	2.2%	1	
Sobering Center	29	1.3%	19	0.9%	9	1.3%	7	1.0%		0.0%		0.0%	9	3.8%	7	2.9%	-	0.0%		
Joe Healy Medical Detox	13	0.5%	4	0.2%	3	0.4%	2	0.3%		0.0%		0.0%	2	0.8%	1	0.4%	1	0.3%	1	
Methadone Enrollment (various locations)	,	0.3%	4	0.2%	4	0.6%	3	0.4%	2	1.6%	3	2.3%	2	0.8%		0.0%		0.0%		
Other	,	0.3%	:	0.0%	2			- 1				i	4	- 1	-	- 1			•	
	· '		1			0.3%	1	0.1%	1	0.8%	1	0.8%	-	0.0%	-	0.0%	1	0.3%	-	
ther Services	124	5.6%	38	1.7%	38	5.5%	15	2.2%	5	3.9%	2	1.6%	6	2.5%	3	1.3%	27	8.5%	10	3
Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%	3	0.4%	-	0.0%	2	1.6%	•	0.0%	•	0.0%		0.0%	1	D.3%		
Companion Animal Paperwork	1	0.0%		0.0%	•	0.0%	•	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		-
Veterans Services	7	0.3%	2	0.2%	3	0.4%	-	0.0%		0.0%		0.0%	-	0.0%	-	0.0%	3	0.9%		
Legal Services	6	0.3%	3	0.1%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%		(
Emergency Food / Food Referral	17	0.8%	9	0.4%	9	1.3%	6	0.9%	-	0.0%		0.0%	-	0.0%		0.0%	9	2.8%	6	1
Clothing Referral	17	0.8%	11	0.5%	,	1.0%	2	0.3%		0.0%		0.0%	3	1.3%	7	0.8%	4	1.3%		
Lava Mae (showers)	19	0.9%		0.3%		1.2%	î	0.6%	1	0.8%		0.8%		0.4%		0.0%	6	1.9%		
Employment Services				- 1	•		•	- 1			1	- 1	1		•		0		3	-
employment services	1	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0

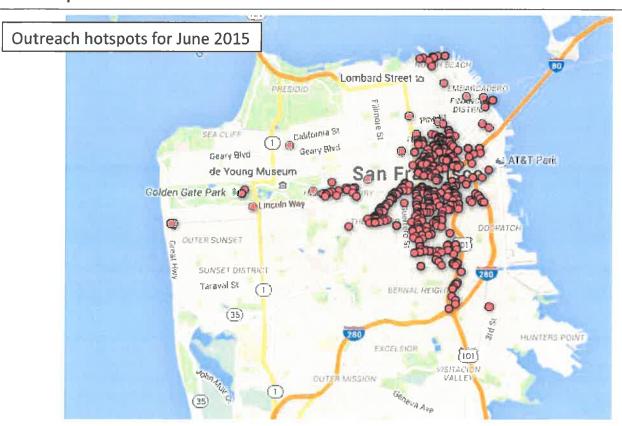


San Francisco Homeless Outreach Team (SFHOT) Service Update; data as of 7/1/2015

District 7 Update

District 7: Park Merced, West Twin Peaks

Outreach Updates



During June 2015, zero documented outreach attempts have been made in District 2, compared to 1 during April and May. Citywide, 1335 outreaches were made.

Full details on citywide outreach efforts and outcomes can be found in the included Outreach Summary.

Outreach can be requested by calling 311 or (415) 734-4233.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 7 are covered in the monthly SFPD Meetings.



San Francisco Homeless Outreach Team (SFHOT) Service Update; Encampment data as of 8/1/2015

Encampment Outreach Updates



Symbol	Size	#	Est. # of Residents
?	Individual or Couple	12	22
-	Campsite (3-9)	41	227
%	Encampment (10+)	13	230
	Total	66	479

As of July 1, SFHOT has identified 66 active encampments throughout San Francisco, only one of which is located within District 7.

As outlying districts do not have the same levels of visible homelessness as the city center, our outreach is more limited here. We rely more heavily on citizens and city agencies for referrals in these districts.

Outreach can be requested by calling 311 or (415) 734-4233.

SF HOT Outreach Encounter Report for District 7
Date Range: All Districts, 4/1/2015-6/30/2015
Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICTS	• EVER	DISTRICT 7 -	EVER	DISTRICT 7 - AF	PRIL 2015	DISTRICT 7	BAAY 2015	DISTRICT 7	DINE 2015
Total # of Encounters	3,227	100.0%	1	100.0%	District 7 All	0.0%	1	100.0%	Digitale; 1-2	0.
Total # of Refusals of Outreach	1,014	31.4%		0.0%	-	0.0%	*	0.0%	*	0.
Total # of Engagements	2,213	100.0%	1	100.0%		0.0%	1	100.0%		0.
				0.0		THE RESERVE AND ADDRESS.		100.0%		0.
Population Characteristics: Totals are based off										
Homeless History Reported	ALL DISTRICTS	- EVER	DISTRICT 7	EVER	DISTRICT 7 - AF	RIL 2015	DISTRICT 7	MAY 2015	DISTRICT 7 - J	UNE 2015
Total # of Encounters	3,227		1		0		1		0	
Totals with Homeless Length Data	217	100%	0	0.00%	0	0.00%	0	0.00%	0	0.0
Average Time Homeless	7.33		UNK		UNK		UNK		UNK	
Brief Homeless (30 days or less)	9	4.1%	-	0.00%	-	0.00%	-	0.00%		0.0
Short-term (31 days to 0.99 years)	27	12.4%	-	0.00%		0.00%	7	0.00%	进	0.0
Intermediate (1 year to 2.99 years)	35	16.1%	-	0.00%		0.00%	-	0.00%	15	0.0
Chronic (3 years +)	146	67.3%		0.00%		0.00%	-	0.00%	-	0.0
Chronic (3 years to 9.99 years)	87	40.1%		0.00%	-	0.00%	-	0.00%	-	0.0
Long-term Chronic 10 years or more)	59	27.2%		0.00%	*	0.00%	_	0.00%	-	0.0
No Data	3,010	m) (irm	0	m 1900	0		0		0	
Demographics	ALL DISTRICTS	- EVER	DISTRICT 7 -	EVER	DISTRICT 7 - AP	RIL 2015	DISTRICT 7	MAY 2015	DISTRICT 7 - J	UNE 20:15
otal # of Encounters	3,227		1		0		1		0	
verage Age (using only records with exact DOB)	45.19		31.82	La Sada Sa	UNK		31.82		UNK	
otals (includes estimated ages)	2,621	100.0%	1	100.00%	-	0.00%	1	100.00%	3.	0.
Teen	11	0.4%		0.00%		0.00%		0.00%	-	0.
20 to 29.9	452	17.2%		0.00%		0.00%	-	0.00%	- 5	0
30 to 39.9	520	19.8%	1	100.00%	-	0.00%	1	100.00%	-	0
40 to 49.9	718	27.4%	-	0.00%	-	0.00%		0.00%		0
50 to 59.9	659	25.1%	*(0.00%	*	0.00%		0.00%	-	0
60 to 69.9	217	8.3%	-	0.00%	•	0.00%	*	0.00%		0
Over 70	44	1.7%		0.00%		0.00%	-	0.00%	•	0
No Data	605		New Year						*	
ender	ALL DISTRICTS		DISTRICT 7-		DISTRICT 7 - AP		DISTRICT 7		DISTRICT 7 - J	
otals	2,828	100.0%	1	100.0%		0.0%	1	100.0%	*	
Male	2,090	73.9%	1	100.0%	5	0.0%	1	100.0%		
Female	693	24.5%	21	0.0%		0.0%	-	0.0%		
Trans Male	8	0.3%	¥:	0.0%	-	0.0%	-	0.0%	3	-
Trans Female	37	1.3%	£0	0.0%	-	0.0%	-	0.0%	-	
Not Listed	€	0.0%	- 65	0.0%	-	0.0%		0.0%	*	
Declined	. 0	0.0%	-	0.0%	-	0.0%	-	0.0%	*	11
Not Asked	399				*)				*	
thirdcity	ALL DISTRICTS									
			DISTRICT 7 -		DISTRICT 7 - AP		DISTRICT 7		DISTRICT 7 - J	JNE 2015
	2,816	100.0%	DISTRICT 7 -	100.0%	DISTRICT 7 - AP	0.0%	DISTRICT 7	100.0%	DISTRICT 7 - J	(
African American / Black	2,816 759	100.0% 27.0%		100.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0%		100.0% 0.0%	DISTRICT 7 - J	
African American / Black Asian	2,816 759 38	100.0% 27.0% 1.3%		100.0% 0.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0% 0.0%		100.0%	DISTRICT 7 - H	
African American / Black Asian Native Hawaiian / Other Pacific Islander	2,816 759 38 19	100.0% 27.0% 1.3% 0.7%		100.0% 0.0% 0.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0%		100.0% 0.0%	DISTRICT 7 - Ji	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American	2,816 759 38 19 28	100.0% 27.0% 1.3% 0.7% 1.0%		100.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0% 0.0% 0.0% 0.0%		100.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7- JI	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a	2,816 759 38 19 28 357	100.0% 27.0% 1.3% 0.7% 1.0% 12.7%		100.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%		100.0% 0.0% 0.0% 0.0%	DISTRICT 7- JI	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White	2,816 759 38 19 28 357 1,268	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0%		100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0%	DISTRICT 7 - AP	0.0% 0.0% 0.0% 0.0% 0.0%		100.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7 - JI	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic	2,816 759 38 19 28 357 1,268 79	100.0% 27.0% 1.3% 0.7% 1.0% 12.7%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-J	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined	2,816 759 38 19 28 357 1,268 79	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0%	DISTRICT 7-AP	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0%	DISTRICT 7-JI	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	DISTRICT 7-JI	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31 410	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	DISTRICT 7 - AP	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	DISTRICT 7 - JU	
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - 1 - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	2 23 32 4 4 1	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31 410	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - 1 - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	2 23 32 4 4 1	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage otals	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0% 0.0% 0.0%	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - 1 - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	2 23 32 4 4 1	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage Detals English Spanish Cantonese / Mandarin	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 92.8%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - 1 - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	2 23 32 4 4 1	UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - 1 - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	2 23 32 4 4 1	UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage Totals English Spanish Cantonese / Mandarin Other No Data	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 - - - - - 1 - -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	2 23 32 4 4 1	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage Otals English Spanish Cantonese / Mandarin Other No Data	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	## ## ## ## ## ## ## ## ## ## ## ## ##	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	2 23 32 4 4 1	UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data kusal Identity tals	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 1666 4 5 811 ALL DISTRICTS	100.0% 27.0% 1.3% 0.7% 1.0% 1.0% 2.8% 1.1% - EVER 100.0% 92.8% 6.9% 0.2% 0.2% - EVER	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage tals English Spanish Cantonese / Mandarin Other No Data Russ Identity Tals Straight / Heterosexual Bisexual	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% -EVER 100.0% 92.8% 6.9% 0.2% 0.2% -EVER 100.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 6.9% 0.2% - EVER 100.0% 76.0% 2.5% 4.4%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage Dtals English Spanish Cantonese / Mandarin Other No Data	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958	100.0% 27.0% 1.3% 0.7% 1.0% 1.27% 45.0% 2.8% 1.1% - EVER 100.0% 92.8% 0.2% 0.2% 0.2% - EVER	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Anguage otals English Spanish Cantonese / Mandarin Other No Data Excelled the	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 6.9% 0.2% - EVER 100.0% 76.0% 2.5% 4.4%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage Dtals English Spanish Cantonese / Mandarin Other No Data Ixual Identity Italia Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% -EVER 100.0% 92.8% 6.9% 0.2% 0.2% -EVER 100.0% 45.0% 1.3%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% -EVER 100.0% 92.8% 6.9% 0.2% 0.2% 0.2% 1.6% 4.4% 1.3% 2.4% 13.2%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Inguage Itals English Spanish Cantonese / Mandarin Other No Data Exual Identity Itals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,4416 2,241 1666 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% -EVER 100.0% 92.8% 6.9% 0.2% 0.2% 0.2% 1.6% 4.4% 1.3% 2.4% 13.2%	DISTRICT 7 -	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - AF	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JI	JNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Banguage Otals English Spanish Cantonese / Mandarin Other No Data exual Identity Otals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% -EVER 100.0% 92.8% 6.9% 0.2% 0.2% 0.2% 1.6% 4.4% 1.3% 2.4% 13.2%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - API	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JU	UNE 2015 UNE 2015 UNE 2015
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked Series Spanish Cantonese / Mandarin Other No Data Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Listed Declined Not Not Asked Straight / Unsure Not Listed Declined Not Asked Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked Straight / Heterosexual Research Res	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,441 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 6.9% 0.2% 0.2% 2.5% 4.4% 1.3% 2.4% 13.2% - EVER	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - API	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 100.0% 0.0%	DISTRICT 7 - JU	JNE 2015 JNE 2015 JNE 2015
Asian Native American Latino/a White Multi-Ethnic Declined Not Asked anguage ootals English Spanish Cantonese / Mandarin Other No Data exual Identity ootals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Asked Not Asked	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 51 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS 77	100.0% 27.3% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% -EVER 100.0% 92.8% 0.2% 0.2% 0.2% 1.3% 4.4% 13.3% 2.4% 13.2% -EVER	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - API	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JU	JNE 2015 () () () () () () () () () (
African American / Black Asian Native Hawaiian / Other Pacific Islander Native American Latino/a White Multi-Ethnic Declined Not Asked anguage otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Gray / Lesbian Questioning / Unsure Not Listed Declined Not Asked	2,816 759 38 19 28 357 1,268 79 31 410 ALL DISTRICTS 2,416 2,241 166 4 5 811 ALL DISTRICTS 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS 77 132	100.0% 27.0% 1.3% 0.7% 1.0% 12.7% 45.0% 2.8% 1.1% - EVER 100.0% 6.9% 0.2% 0.2% 0.2% - EVER 100.0% 1.3% 4.4% 1.3% 2.4% 1.3% 2.4% 1.3% 2.4% 1.3% 4.4%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - API	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 7-	100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0	DISTRICT 7 - JU	UNE 2015 C C C C C C C C C C C C C C C C C C C

74 75	Identified Needs, Referrals and Linkages: Based			of total					e Line					. 10				32				74
	Total # of Engagements	AL			_			7 - EVER		DIS	RICT 7 -	APRIL 2		DIS		- MAY 20		DIS	TRUCT 7	- JUNE 201	_	75
	Total # of Needs Identified	l	2,213		100.0%		1		100.0%		•		100.0%		1		100.0%		-	1	100.0%	76
77			837		37.8%		-		0.0%		-		0.0%		-		0.0%		-		0.0%	77
78	Medical Needs		269		12.2%		-		0.0%		-		0.0%		-		0.0%		-		0.0%	78
79	Benefits-Related Needs		283		12.8%		- 6		0.0%		-		0.0%		-		0.0%		-		0.0%	79
80	Mental Health Needs		72		3.3%		-		0.0%				0.0%		-		0.0%		-		0.0%	80
81	Substance Use-Related Needs		99		4.5%		-		0.0%				0.0%				0.0%		-		0.0%	
82	Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		5.2%				0.0%		-		0.0%				0.0%				0.0%	82
83		AL	L DISTRI	CTS - EVE	R		DISTRICT	7-EVER		DIST	alCT 7-	APRIL 2	015	DIST	RICT 7	- WAY 20	15	- 0(5)	TRICT 7	JUNE 201	_	83
84	Service Referrals and Linkages by District	Referred	%	Connected	*	Referred	я	Connected	X-	Follstred	*	Coffmented	19	Referred	56	Connected	. 8.	Background	36)	forcered	16.	84
85	Total # of Service Referrals & Linkages	1,248	56.4%	413	18.7%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	85
86 I	Homeless Related Services	564	25.5%	207	9.4%	7.0	0.0%	14	0.0%	19	0.0%	- 4	0.0%		0.0%	- 5	0.0%	-	0.0%		0.0%	86
87	Shelter Reservation	226	10.2%	112	5.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	- 50		87
88	Shelter Reservation Attempted, No Bed Available	19	0.9%				0.0%		0.0%		0.0%	-	0.0%		0.0%	-				-	0.0%	
e8	SFHOT Assessment and Case Management	57	2.6%	17	0.8%		0.0%		0.0%					-			0.0%		0.0%		0.0%	88
90	Homeward Bound	12	0.5%	2	0.1%						0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	89
91	Neighborhood Resource or Drop-In Center	58	2.6%		0.1%		0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%	-	0.0%	90
92	Navigation Center		5.6%	12		-	0.0%		0.0%		0.0%		0.0%	•	0.0%	-	0.0%	-	0.0%		0.0%	91
- 1	~	125	-,	48	2.2%	-	0.0%	•	0.0%	10	0.0%	-	0.0%	-	0.0%	-	0.0%	*	0.0%	-	0.0%	92
93	Other	86	3.9%	16	0.7%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	93
94 1	Medical Services	204	9.2%	101	4.6%		0.0%	74	0.0%	- 2	0.0%	-	0.0%	-	0.0%		0.0%	- 01	0.0%	1.5	0.0%	94
95	Emergency Department	24	1.1%	23	1.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	G.0%	-	0.0%		0.0%	95
96	Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%	96
97	Primary Care Provider New Connection	23	1.0%	3	0.1%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%	97
98	Primary Care Provider Reconnection with Existing PCP			3	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	98
99	SFHOT Medical Outreach Services	94	4.2%	42	1.9%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%			300
	Other	46	2.1%	17	0.8%		0.0%	1	0.0%		0.0%		0.0%		0.0%		0.0%				0.0%	
D1 E	Benefits Related Services	248	11.2%	28	1.3%		0.0%		0.0%		0.0%					-			0.0%		0.0%	100
D2	General Assistance enrollment via CAAP	98	4,4%	6	0.3%		0.0%		0.0%				0.0%	1.0	0.0%	1.7	0.0%	- 3	0.0%			101
03	SSI Enrollment via Homeless Advocacy Project		0.7%		0.1%						0.0%		0.0%		0.0%	-	0.0%	-	0.0%			102
04		16	2.3%	2			0.0%	-	0.0%		0.0%	-	0.0%	•	0.0%		0.0%		0.0%		0.0%	103
05	CalFresh Enrollment via Human Services Agency	52		7	0.3%		0.0%	*	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%	- 10	0.0%	104
	Healthy SF (insurance for undocumented)	4	0.2%	2	0.1%	-	0.0%	-	0.0%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	105
06	Medi-Cal Enrollment	10	0.5%	2	0.1%		D. 0%	·	0.0%	-	0.0%	-	0.0%	-	D.0%		0.0%		0.0%		0.0%	106
07	Identification Obtainment	54	2.4%	7	0.3%		0.0%		0.0%		0.0%		0.0%	14	0.0%		0.0%		0.0%		0.0%	107
80	Other	14	0.6%	2	0.1%		0.0%	-	0.0%	-	0.0%	-	0.0%	1.0	0.0%	-	0.0%		0.0%		0.0%	108
09 N	Mental Health Services	36	1.6%	10	0.5%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	109
10	Westside Crisis	7	0.3%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		1	110
11	Comprehensive Crisis Services		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%			111
12	Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%					
13	Psychiatric Emergency Services	6	0.3%	5	0.2%		0.0%		0.0%		0.0%		0.0%		0.0%			-	0.0%			112
14	SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%		0.0%		0.0%								0.0%	-	0.0%			113
15	Behavioral Health Access Center	17	0.0%	4	0.2%			•			0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%	
16			0.0%			-	0.0%		0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%			115
	South of Market Mental Health Svcs				O.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%	115
17	Chinatown North Beach Mental Health Svcs		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%	•	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	117
18	Other	3	0.1%	-	0.0%	-	0.0%		0.0%		0.0%	~	0.0%		0.0%		0.0%	-	0.0%		0.0%	118
	ubstance Use-Related Services	72	9.3%	29	1.3%	- 8	0.0%	- 51	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	119
20	Treatment Access Program	18	0.8%	1	0.0%		0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%	120
21	Sobering Center	29	1.3%	19	0.9%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	121
22	Joe Healy Medical Detox	11	0.5%	4	0.2%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%			122
:3	Methadone Enrollment (various locations)	7	0.3%	4	0.2%		0.0%		D.0%		0.0%		D.0%		0.0%		0.0%		0.0%	- 1		123
4	Other	7	0.3%	1	0.0%		0.0%	_	0.0%		0.0%		0.0%	-	0.0%	-	0.0%	- 1	0.0%	-	_	123
6 0	ther Services	124	5.6%	38	1.7%		0.0%		0.0%		0.0%		0.0%				- 4					
6	Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%	**	0.0%	**							0.0%		0.0%		0.0%	•		125
7	Companion Animal Paperwork	1	0.0%	2	0.0%				0.0%		0.0%		0.0%	-	0.0%		0.0%	•	0.0%			126
в	Veterans Services	1	0.3%	•		-	0.0%	-	0.0%	•	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	- 1	127
		7		2	0.1%		0.0%		0.0%		0.0%	-	0.0%	•	0.0%	-	0.0%		0.0%	-	0.0%	128
9	Legal Services	6	0.3%	3	0.1%		0.0%	-	0.0%	•	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	129
이	Emergency Food / Food Referral	17	0.8%	9	0.4%	-	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	130
1	Clothing Referral	17	0.8%	11	0.5%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	131
2	Lava Mae (showers)	19	0.9%	6	0.3%	-	0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%			132
з.	Employment Services	1	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%	_		133
9																						



San Francisco Homeless Outreach Team (SFHOT) Service Update; data as of 7/1/2015

District 8 Update

District 8: Castro, Eureka Valley, Upper Market, Noe Valley, Duboce Triangle, Diamond Heights, Glen Park, College Hill, Corona Heights, Buena Vista, Twin Peaks, Mission-Dolores, and parts of the Inner Mission.

Outreach Updates



During June 2015, 199 outreach encounters were made within District 8. Altogether, 584 outreach attempts have been made in District 8 since we began documenting encounters in April 2015. (Older data collected for Castro Cares is not included here, in order to standardize our dataset with all districts.)

46 referrals for services were made in June, 7 of which have been confirmed as successfully delivered services. Two clients were brought on by SFHOT Case Management in order to more intensely address their needs.

District 8 is home to a younger, more difficult to engage population. SFHOT will continue to focus outreach efforts along Market Street, Castro and 18th Street, Buena Vista Park, Dolores Park, and Market and Church.

Outreach can be requested by calling 311 or (415) 734-4233.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 8 are covered in the monthly SFPD Meetings.



San Francisco Homeless Outreach Team (SFHOT) Service Update; Encampment data as of 8/1/2015

Encampment Outreach Updates



Active Encampments											
Symbol	Size	#	Est. # of Residents								
%	Individual or Couple	o	0								
2	Campsite (3-9)	5	21								
P	Encampment (10+)	0	0								
	Total	5	21								

District 8 Encampment Outreach Update

As of August 1, five encampments have been identified and outreached to within District 8. Approximately 21 residents will need to be relocated if encampments are eliminated.

Buena Vista Park is currently the site of one encampment; two encampments previously located there are no longer active.

Outreach workers will continue to identify and engage encampments throughout the area.

Requests for outreach can be made by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for District 8 Outreach Dates: 4/1/2015-6/30/2015

584 Total Outreaches Attempted

385 Total Successful Engagements (did not refuse outreach)

144 Needs Identified

- 34 Medical Needs
- 43 Benefits-Related Needs
- 19 Mental Health Needs
- 8 Substance Use-Related Needs
- 40 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

199 Total Referrals for Services Made

19 Total Linkages with Services Made

(Referral made and verified as complete)

7 Received Homeless Related Services

- 3 Shelter Reservations Made
- 2 Enrolled in SFHOT Case Management
- Went home via Homeward Bound
- Accessed a Neighborhood Resource or Drop-In Center
- Entered services at the Navigation Center
- 2 Received Other homeless-related services

8 Received Medical Services

- 1 Transported to the Emergency Department
- Connected with and assigned a Primary Care Provider
- 1 Received SFHOT Medical Outreach Services
- 6 Received Other Medical Services

O Received Benefits Related Services

- Received General Assistance
- Received SSI
- Enrolled in CalFresh
- Enrolled in Healthy SF
- Enrolled in Medi-Cal
- Obtained Identification
- Other Benefits services

1 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- 1 Received Psych Emergency Services (Dore, PES)
- Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

2 Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- 2 Taken to the Sobering Center
- = Enrolled in Detox programs
- Enrolled in Methadone Maintenance
- Other

1 Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- Received Veterans Services
- Received Legal Services
- Received emergency food or connected with food services
- 1 Received Clothing
- Accessed showers at Lava Mae
- Other

SF HOT Outreach Encounter Report for District 8
Date Range: All Districts, 4/1/2015-6/30/2015
Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICT	S - EVER	DISTRICT 8	- EVER	DISTRICT 8 - A	APRIL 2015	DISTRICT 8	- MAY 2015	DISTRICT 8 -	JUNE 2015
Total # of Encounters	3,227	100.0%	584	100.0%	147	100.0%		100.0%	199	100.0
otal # of Refusals of Outreach	1,014	31.4%	239	40.9%	67	45.6%	80	33.6%	92	46.2
otal # of Engagements	2,213	100.0%	345	59.1%	80	100.0%	158	100.0%	107	53.8
opulation Characteristics: Totals are based off	the total numb	er of Encou	inters, including	refusals o	f services See	Line 5	THE TOWN	1000		
omeless History Reported	ALL DISTRICT	S - EVER	DISTRICT 8		DISTRICT 8 - A		DISTRICT	- MAY 2015	DISTRICT 8 -	HAND DOLD
otal # of Encounters	3,227		584		147		238	WINT 2025	199	JUNE 2015
Totals with Homeless Length Data	217	100%	8	100%	2	100%		100%	5	10
Average Time Homeless	7.33		4.30		3.63		1.00		4.42	
Brief Homeless (30 days or less)	9	4.1%		0.0%	-	0.0%		0.0%	-	0.0
Short-term (31 days to 0.99 years) Intermediate (1 year to 2.99 years)	27	12.4%	2	25.0%	1	50.0%	-	0.0%	2	40.0
Chronic (3 years +)	35 146	16.1% 67.3%	1	12.5%	E:	0.0%	1	100.0%	-	0.0
Chronic (3 years to 9.99 years)	87	40.1%	4	50.0%	1	50.0%	-	0.0%	3	60.0
Long-term Chronic 10 years or more)	59	27.2%	1	37.5% 12.5%	1	50.0%	-	0.0%	2	40.0
No Data	3,010	27.270	576	12.3%	145	0.0%	237	0.0%	1	20.0
emographics	ALL DISTRICTS	S - EVER	DISTRICT 8 -	EVER	DISTRICT 8 - A	PRII 2015	DISTRICT 8	MAY 2015	DISTRICT 8 - J	HINE SOAF
otal # of Encounters	3,227		584		147		238	WHI 2023	199	DIME SOTO
verage Age (using only records with exact DOB)	45.19		40.16		37.15		39.36		43.75	
otals (includes estimated ages)	2,621	100.0%	517	100.0%	142	100.0%	206	100.0%	169	100.0
Teen	11	0.4%	5	1.0%	1	0.7%	4	1.9%	0	0.0
20 to 29.9 30 to 39.9	452	17.2%	179	34.6%	58	40.8%	77	37.4%	44	26.0
40 to 49.9	520	19.8%	131	25.3%	29	20.4%	49	23.8%	53	31.4
50 to 59.9	718 659	27.4% 25.1%	98 73	19.0%	23	16.2%	36	17.5%	39	23.1
60 to 69.9	217	25.1% 8.3%	73 28	14.1%	22	15.5%	25	12.1%	26	15.4
Over 70	44	1.7%	3	5.4% 0.6%	7 2	4.9%	14	6.8%	7	4.1
No Data	605	4.170	67	0.0%	5	1.4%	1 32	0.5%	0	0.0
ender	ALL DISTRICTS	- EVER	DISTRICT 8 -	EVER	DISTRICT 8 - AF	PSII 2015	DISTRICT 8 -	MAY 201E	DISTRICT 8 - J	11NF 2015
ptals	2,828	100.0%	533	100.0%	146	100.0%	216	100.0%	171	100.0
Male	2,090	73.9%	434	81.4%	127	87.0%	178	82.4%	129	75.4
Female	693	24.5%	85	15.9%	17	11.6%	32	14.8%	35	20.5
Trans Male Trans Female	8	0.3%	2	0.4%	-	0.0%	2	0.9%	-	0.0
Not Listed	37	1.3%	13	2.4%	2	1.4%	4	1.9%	7	4.1
Declined		0.0%	-	0.0%	-	0.0%	-	0.0%	•	0.0
Not Asked	399	0.0%	51	0.0%		0.0%		0.0%	_ =	0.0
holoty	ALL DISTRICTS	• FVFR	DISTRICT 8 - I	EVED	DISTRICT 8 - AP	DIL 2025	DISTRICT 8 -		28	
otals	2,816	100.0%	517	100.0%	131	100.0%	214	100.0%	DISTRICT 8 - JU	
African American / Black	759	27.0%	104	20.1%	28	21.4%	33	15.4%	172 43	100.05
Asian	38	1.3%	6	1.2%	1	0.8%	3	1.4%	2	25.09
Native Hawaiian / Other Pacific Islander	19	0.7%	5	1.0%	_	0.0%	4	1.9%	1	0.69
Native American	28	1.0%	4	0.8%	-	0.0%	4	1.9%	-	0.09
Latino/a	357	12.7%	31	6.0%	7	5.3%	13	6.1%	11	6.49
White Multi-Ethnic	1,268	45.0%	344	66.5%	91	69.5%	149	69.6%	103	59.99
Declined Declined	79	2.8%	19	3.7%	4	3.1%	7	3.3%	8	4.79
Not Asked	31 410	1.1%	1	0.2%	-	0.0%	1	0.5%	-	0.09
nguage	ALL DISTRICTS	FVED	DISTRICT 8 - E	EVED.	DISTRICT 8 - AP	DI TOCK	24		27	
tals	2,416	100.0%	407	100.0%	103	100.0%	DISTRICT 8 - 1		DISTRICT 8 - JL	
English	2,241	92.8%	406	99.8%	102	99.0%	203	100.0% 100.0%	101	100.09
Spanish	166	6.9%	1	0.2%	1	1.0%	203	0.0%	101	100.09
Cantonese / Mandarin	4	0.2%	-	0.0%		0.0%	_	0.0%	-	0.09
Other	5	0.2%		0.0%	-	0.0%	-	0.0%		0.09
No Data	811		177		44		35		98	0.07
kual Identity	ALL DISTRICTS		DISTRICT 8 - E		DISTRICT 8 - API	RIL 2015	DISTRICT 8 - 1	VAY 2015	DISTRICT 8 - JU	NE 2015
tals	1,260	100.0%	174	100.0%	67	100.0%	86	100.0%	21	100.05
Straight / Heterosexual Bisexual	958	76.0%	50	28.7%	13	19.4%	29	33.7%	8	38.1%
Gay / Lesbian	31 56	2.5%	6	3.4%	160	0.0%	5	5.8%	1	4.8%
Questioning / Unsure	56 17	4.4% 1.3%	36	20.7%	14	20.9%	12	14.0%	10	47.6%
Not Listed	30	2.4%	8	4.6%	5	7.5%	2	2.3%	1	4.8%
Declined	166	13.2%	3 71	1.7% 40.8%	2 33	3.0%	-	0.0%	1	4.8%
	1,967	13.270	410	40.8%	33 80	49.3%	38	44.2%	486	0.0%
Not Asked	ALL DISTRICTS -	EVER	DISTRICT 8 - E	VER	DISTRICT 8 - APP	RII 201E	DISTRICT 8 - A	4AV 2015	178	NE BOST
Not Asked her Identifiers	POLL DISTRICTS				3	2.1%	DISTRICT 8-1	2.8%	DISTRICT 8 - JU	
	77	2.4%	17	2.4961					8	4.7%
ner Identifiers		2.4% 4.1%	17 30	2.9% 5.1%						
ner Identifiers Veteran	77	4.1%	30	5.1%	12	8.2%	8	3.7%	10	5.8%
ner Identifiers Veteran Panhandles	77 132									5.8% 3.5% 1.8%

Identified Needs, Referrals and Linkages: Base Identified Needs			total (ents, see 8 - EVER	Line		DICT O	ADD" TO	45	-	num -						
Total # of Engagements		2,213						0.00(ווכוע		APRIL 20		DIST		MAY 201	_	DIS		JUNE 20	
Fotal # of Needs Identified	1 '	837		100.0%		345		0.0%		80		100.0%		158		00.0%		107		100.0
	1			37.8%		144		1.7%		43		53.8%		72		45.6%		29		27.1
Medical Needs	1	269		12.2%		34		9.9%		14		17.5%		13		8.2%		7		6.5
Benefits-Related Needs	1.	283		12.8%		43	_	2.5%		11		13.8%		20		12.7%		12		11.2
Mental Health Needs	1	72		3.3%		19		5.5%		7		8.8%		11		7.0%		1		0.9
Substance Use-Related Needs	1	99		4.5%		8		2.3%		3		3.8%		3		1.9%		2		1.9
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		5.2%		40	1	1.6%		8		10.0%		25		15.8%		7		6.5
	ALL D	ISTRIC	TS - EVER	1		STRICT	8 - EVER		DISTR	RICT 8 -	APRIL 20	15	DIST	RICT 8	MAY 2019		DIST	RICT 8	JUNE 20	
service Referrals and Linkages by District	Referred	×	Connected	×	Referred	51	connected	*	Referred	3	Connected	%	Referred	*	sorm; clad	16	Polented	- 34	Consected	54
otal # of Service Referrals & Linkages		-					- SA -	-									1			
		56.4%	413	18.7%	199	57.7%	19	5,5%	75	93.8%	6	7.5%	78	45.4%	6	3.8%	46	43 0%	7	6.5
Iomeless Related Services	564	25.5%	207	5.4%	86	24.9%	7	2.0%	43	53.8%		0.0%	25	15.0%	3	1.9%	18	16.8%	4	3.7
Shelter Reservation	226	10.2%	112	5.1%	22	6.4%	3	0.9%	13	16.3%		0.0%	1	0.6%	1	0.6%	8	7.5%	2	1.5
Shelter Reservation Attempted, No Bed Available	19	0.9%			6	1.7%		0.0%	3	3.8%		0.0%		0.0%		0.0%	3	2.8%		0.0
SFHOT Assessment and Case Management	57	2.6%	17	0.8%	13	3.8%	2	0.6%		0.0%		0.0%	13	8.2%		0.0%		0.0%	2	1.5
Homeward Bound	12	0.5%	2	0.1%	3	0.9%		0.0%		1.3%		0.0%	2	1.3%		0.0%		0.0%	•	0.0
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%	16	4,6%		0.0%		2.5%		0.0%		2.5%				- 1		
Navigation Center	125	5.6%	48		6		-		-				4			0.0%	10	9.3%		0.0
Other				2.2%		1.7%		0.0%	6	7.5%		0.0%		0.0%		0.0%	-	0.0%	-	0.0
	86	3.9%	16	0.7%	26	7.5%	2	0.6%	21	26.3%		0.016	5	3.2%	2	1.3%	-	0.0%		0.0
fledical Services	204	9.2%	101	4.6%	28	8.1%		2.3%	1.4	17.5%	6	7.5%	9	5.7%	1	0.6%	5	4.7%	1	0.5
Emergency Department	24	1.1%	23	1.0%	1	0.3%	1	0.3%	-	0.0%		0.0%	1	0.6%	1	0.6%		0.0%		0.0
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Primary Care Provider New Connection	23	1,0%	3	0.1%	2	0.6%		0.0%	1	1.3%		0.0%	1	0.6%		0.0%		0.0%		0.0
Primary Care Provider Reconnection with Existing PCP			3	0.1%	_	0.0%		0.0%	-	0.0%		0.0%					•			
SFHOT Medical Outreach Services	2.0									,.	-			0.0%	•	0.0%		0.0%		0.0
	94	4.2%	42	1.9%	13	3.8%	1	0.3%	5	6.3%	1	1.3%	3	1.9%		0.0%	5	4.7%		0.0
Other	46	2.1%	17	0.8%	12	3.5%	6	1.7%	8	10.0%	5	6.3%	4	2.5%		0.0%		0.0%	1	0.9
enefits Related Services	248	11.2%	28	13%	33	9.6%	-	0.0%		10.0%	-	0.0%	12	7.6%		0.0%	13	12.1%	- 79	0.0
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	17	4.9%		0.0%	4	5.0%		0.0%	s	3.2%		0.0%	В	7.5%		0.0
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%	2	0.6%		0.0%		0.0%		0.0%	1	0.6%			Ű.		•	0.0
Healthy SF (insurance for undocumented)	1 ~	0.2%	2		•						•					0.0%	1	0.9%	•	
Medi-Cal Enrollment	1	0,2,7		0.1%	-	0.0%	*	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	•	0.0
	10	0.5%	2	0.1%	2	0.6%	-	0.0%		0.0%		0.0%	2	1.3%		0.0%	-	0.0%		0.0
Identification Obtainment	54	2.4%	,	0.3%	10	2.9%	-	0.0%	3	3.6%		0.0%	4	2.5%	-	0.0%	3	2.8%		0.0
Other	14	0.6%	2	0.1%	2	0.6%	-	0.0%	1	1.3%		0.0%		0.0%	le le	0.0%	1	0.9%		0.0
lental Health Services	36	1.6%	10	0.5%	9	2.6%	1	0.3%	1	1.3%		0.0%		3.8%	1	0.6%	2	1.9%		0.0
Westside Crisis	7	0.3%		0.0%	3	0.9%	-	0.0%	-	0.0%		0.0%	2	1,3%	•	0.0%				-
Comprehensive Crisis Services	1 5	0.0%		0.0%	,	0.0%	•	0.0%	-			-10/4	2				1	0.9%		0.0
Dore Urgent Care Clinic					-		•		-	0.0%	•	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0
_	3	0.1%	1	0.0%	2	0.6%		0.0%	1	1.3%	-	0.0%	1	0.6%		0.0%		0.0%		0.0
Psychiatric Emergency Services		0.3%	5	0.2%	1	0.3%	1	0.3%	-	0.0%		0.0%	1	0.6%	1	0.6%	-	0.0%		0.0
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%	2	0.6%	-	0.0%	-	0.0%		0.0%	1	0.6%		0.0%	1	0.9%		0,0
Behavioral Health Access Center	<	0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0
South of Market Mental Health Svcs		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Chinatown North Beach Mental Health Svcs		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%				
Other		0.1%		0.0%	- 1	0.3%		0.0%									-	0.0%		0.0
abstance Use-Related Services					1					0.0%		0.0%	1	0.6%		0.0%		0.0%		0.0
		3.3%	29	1.3%	4	1.2%	2	0.6%	1	1.3%	21	0.0%	1	0.6%	•	0.0%	2	1.9%	2	1.9
Treatment Access Program	18	0.8%	1	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Sobering Center	29	1.3%	19	0.9%	2	0.6%	2	D.6%		0.0%		0.0%		0.0%		0.0%	2	1.9%	2	1.9
Joe Healy Medical Detox	11	0.5%	4	0.2%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	- 0	0.0%	_	0.0
Methadone Enrollment (various locations)		0.3%	4	0.2%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
Other		0.3%	1	0.0%	2	0.6%		0.0%		1.3%		0.0%	1				•			
ther Services		5.6%							1					0.6%		0.0%		0.0%	-	0.0
			3.8	1.7%	39	11.3%		0.3%	8	10.0%	•	0.0%	25	15.0%	1	0.6%	6	5.6%		0.0
Everyday Connect (provides a variety of services)		1.7%	2	0.1%	32	9.3%		0.0%	8	10.0%	-	0.0%	21	13.3%	•	0.0%	3	2.8%	-	0.0
Companion Animal Paperwork	1	0.0%	-	0.0%	1	0.3%	-	0.0%	-	0.0%		0.0%	1	0.6%	-	0.0%	-	0.0%	-	0.0
Veterans Services	7	0.3%	2	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	_	0.0%	_	0.0
Legal Services	6	0.3%	3	0.1%	1	0.3%		0.0%		0.0%	_	0.0%		0.0%		0.0%	1	0.9%		0.0
Emergency Food / Food Referral		0.8%	9	0.4%	•	0.0%		- 1			•		-		-	- 1	1		•	
Clothing Referral			-					0.0%	•	0.0%	-	0.0%	•	0.0%	-	0.0%	-	0.0%	*	0.0
-		0.8%	11	0.5%	3	0.9%		0.3%		0.0%		0.0%	2	1.3%	1	0.6%	1	0.9%	-	0.0
Lava Mae (showers)		0.9%	6	0.3%	1	0.3%	•	0.0%		0.0%	-	0.0%		0.0%		0.0%	1	0.9%	-	D.09
Employment Services	1	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.09
Other	18	0.8%		0.2%		0.3%		0.0%		0.0%		0.0%		0.6%		0.0%		0.0%		0.0



San Francisco Homeless Outreach Team (SFHOT) Service Update; data as of 7/1/2015

District 9 Update

District 9: Mission, Bernal Heights, St. Marylls Park, and Portola

Outreach Updates



During June 2015, 259 outreach attempts were made within District 9. Encounter totals could be higher near Cesar Chavez/ Potrero, and along Division and 13th Street, but many of these encounters are attributed to Districts 6 and 10.

Of the 259 attempted outreaches, 196 resulted in successful engagements. 71 referrals for services were made, 50 of which have resulted in service linkages (service verified as delivered.) Greater detail on services delivered can be found on the attached Outreach Outcomes Report.

Outreach can be requested by calling 311 or (415) 734-4233.

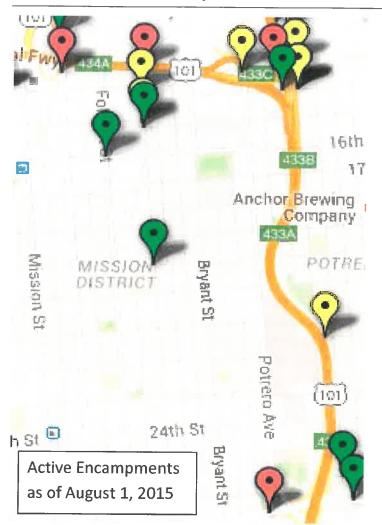
Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 9 are covered in the monthly SFPD Meetings.



San Francisco Homeless Outreach Team (SFHOT) Service Update; Encampment data as of 8/1/2015

Encampment Outreach Updates



Active Encampments										
Symbol	Size	#	Est. # of Residents							
?	Individual or Couple	3	5							
?	Campsite (3-9)	7	38							
2	Encampment (10+)	3	45							
	Total	13	88							

Encampment Outreach Updates

As of August 1, 13 active encampments have been identified as active in District 9, containing approximately 88 residents. There is also a large encampment on the border with District 10 near Cesar Chavez / Potrero that has regularly been outreached by SFHOT. Numerous encampments are located along the south side of Division Street, beneath the freeway, some of which belong/are mapped to Districts 6 and 10. We will continue working with the residents of these encampments to help them secure services and alternative living arrangements.

Outreach can be requested by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for District 9 Outreach Dates: 4/1/2015-6/30/2015

576 Total Outreaches Attempted 430 Total Successful Engagements (did not refuse outreach)

149 Needs Identified

- 59 Medical Needs
- 47 Benefits-Related Needs
- 6 Mental Health Needs
- 22 Substance Use-Related Needs
- 15 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

211 Total Referrals for Services Made

79 Total Linkages with Services Made

(Referral made and verified as complete)

35 Received Homeless Related Services

- 31 Shelter Reservations Made
- 2 Enrolled in SFHOT Case Management
- Went home via Homeward Bound
- 1 Accessed a Neighborhood Resource or Drop-In Center
- Entered services at the Navigation Center
- 1 Received Other homeless-related services

26 Received Medical Services

- 7 Transported to the Emergency Department
- 8 Connected with and assigned a Primary Care Provider
- 10 Received SFHOT Medical Outreach Services
- 1 Received Other Medical Services

1 Received Benefits Related Services

- Received General Assistance
- 1 Received SSI
- Enrolled in CalFresh
- Enrolled in Healthy SF
- Enrolled in Medi-Cal
- Obtained Identification
- Other Benefits services

1 Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- Received Psych Emergency Services (Dore, PES)
- 1 Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

9 Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- 8 Taken to the Sobering Center
- 1 Enrolled in Detox programs
- Enrolled in Methadone Maintenance
- Other

7 Received Other Services

- 2 Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- 1 Received Veterans Services
- 2 Received Legal Services
- Received emergency food or connected with food services
- 1 Received Clothing
- Accessed showers at Lava Mae
- 1 Other

SF HOT Outreach Encounter Report for District 9
Date Range: All Districts, 4/1/2015-6/30/2015
Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICT	S - EVER	DISTRICT 9	EVER	DISTRICT 9 - A	PRIL 2035	DISTRICT 9 - 1	AAY 2015	DISTRICT 9 - JU	JNE 2015
Total # of Encounters	3,227	100.0%	576	100.0%	102	100.0%	215	100.0%	259	100.0
otal # of Refusals of Outreach	1,014	31.4%	146	25.3%	25	24.5%	58	27.0%	63	24.3
otal # of Engagements	2,213	100.0%	430	74.7%	77	75.5%	157	73.0%	196	75.7
opulation Characteristics: Totals are based off								73.070	130	12.
lomeless History Reported	ALL DISTRICT:									
otal # of Encounters	3,227	3-EVEK	DISTRICT 9	EVER	DISTRICT 9 - A	PRII. 2015	DISTRICT 9 - 6	MAY 2015	DISTRICT 9 - JU	INE 2015
otals with Homeless Length Data	217	100%	576	1000/	102		215		259	
Average Time Homeless	7.33	100%	38 3.95	100%	1 1.00	100%	7	100%	30	10
Brief Homeless (30 days or less)	9	4.1%	5.93	13.2%	1.00	0.0%	5.87	14 70/	3.61	
Short-term (31 days to 0.99 years)	27	12.4%	7	18.4%	-	0.0%	1	14.3%	4	13.
Intermediate (1 year to 2.99 years)	35	16.1%	6	15.8%	1	100.0%	1	0.0%	8	26.
Chronic (3 years +)	146	67.3%	18	47.4%	_	0.0%	5	14.3% 71.4%	4	13.
Chronic (3 years to 9.99 years)	87	40.1%	12	31.6%	-	0.0%	3	42.9%	14 10	46.
Long-term Chronic 10 years or more)	59	27.2%	6	15.8%	-	0.0%	2	28.6%	4	33. 13.
No Data	3,010		538	25.075	101	0.070	208	20.0%	229	13.
emographics	ALL DISTRICTS	S - EVER	DISTRICT 9 -	EVER	DISTRICT 9 - AI	PRIL 2015	DISTRICT 9 - N	1AY 2015	DISTRICT 9 - JU	NE 2015
otal # of Encounters	3,227		576		102		215		259	2013
verage Age (using only records with exact DOB)	45.19		46.49	- 1	44.86		41.12		48.09	
otals (includes estimated ages)	2,621	100.0%	430	100.0%	73	100.0%	168	100.0%	189	100.0
Teen	11	0.4%	2	0.5%	0	0.0%	1	0.6%	1	0.1
20 to 29.9	452	17.2%	41	9.5%	10	13.7%	19	11.3%	12	6.
30 to 39.9	520	19.8%	79	18.4%	17	23.3%	28	16.7%	34	18.
40 to 49.9	718	27.4%	131	30.5%	21	28.8%	48	28.6%	62	32.
50 to 59.9	659	25.1%	119	27.7%	17	23.3%	52	31.0%	50	26.
60 to 69.9	217	8.3%	47	10.9%	6	8.2%	16	9.5%	25	13.
Over 70	44	1.7%	11	2.6%	2	2.7%	4	2.4%	5	2.6
No Data	605		145		29		47		69	
ender	ALL DISTRICTS	- EVER	DISTRICT 9 -	EVER	DISTRICT 9 - AP	RIL 2015	DISTRICT 9 - N	AY 2015	DISTRICT 9 - JU	NI: 2015
otals	2,828	100.0%	492	100.0%	84	41.8%	190	94.5%	218	100.0
Male	2,090	73.9%	356	72.4%	56	27.9%	146	72.6%	154	70.6
Female	693	24.5%	130	26.4%	26	12.9%	43	21.4%	61	28.0
Trans Male	8	0.3%	1	0.2%	1	0.5%	-	0.0%	-	0,0
Trans Female	37	1.3%	5	1.0%	1	0.5%	1	0.5%	3	1.4
Not Listed	- 4	0.0%	-	0.0%	•	0.0%	-	0.0%	-	0.0
Declined Not Asked	-	0.0%	•	0.0%	-	0.0%	-	0.0%	-	0.0
Not asked	399		84		18		25		41	
ntals	ALL DISTRICTS		DISTRICT 9 - I		DISTRICT 9 - AP		DISTRICT 9 - M	CONTRACTOR OF THE PARTY OF THE	DISTRICT 9 - IIII	
African American / Black	2,816 759	100.0%	488	100.0%	85	100.0%	183	100.0%	220	100.0
Asian	38	27.0% 1.3%	124 4	25.4%	26	30.6%	37	20.2%	61	27.7
Native Hawaiian / Other Pacific Islander	19	0.7%	4	0.8%	-	0.0%	2	1.1%	2	0.9
Native American	28	1.0%	4	0.8% 0.8%	2	2.4%	1	0.5%	1	0.5
Latino/a	357	12.7%	154	31.6%	21	0.0% 24.7%	3	1.6%	1	0.5
White	1,268	45.0%	145	29.7%	31	36.5%	72 61	39.3%	61	27.7
Multi-Ethnic	79	2.8%	15	3.1%	4	4.7%	5	33.3% 2.7%	53	24.1
Declined	31	1.1%	4	0.8%	1	1.2%	2	1.1%	6 1	2.7
Not Asked	410	/	88	0.070	17	1.270	32	1.1%	39	0.5
nguage	ALL DISTRICTS	- EVER	DISTRICT 9 - E	VER	DISTRICT 9 - AP	RII 2015	DISTRICT 9 - M	AV 2015	DISTRICT 9 - JUN	UE INSE
tals	2,416	100.0%	467	100.0%	83	100.0%	187	100.0%	197	ALC: NO.
English	2,241	92.8%	368	78.8%	73	88.0%	136	72.7%	159	100.0 80.7
Spanish	166	6.9%	97	20.8%	10	12.0%	50	26.7%	37	18.8
Cantonese / Mandarin	4	0.2%	1	0.2%		0.0%	1	0.5%		0.0
Other	5	0.2%	1	0.2%		0.0%		0.0%	1	0.5
No Data	811		109		19	0,0,0	28	0.070	62	0.5
xual Identity	ALL DISTRICTS	- EVER	DISTRICT 9 - E	VER	DISTRICT 9 - API	RIL 2015	DISTRICT 9 - M	AY 2015	DISTRICT 9 - JUA	VE 2015
tals	1,260	100.0%	259	100.0%	53	100.0%	140	100.0%	66	100.0
Straight / Heterosexual	958	76.0%	207	79.9%	44	83.0%	101	72.1%	62	93.9
Bisexual	31	2.5%	8	3.1%		0.0%	6	4.3%	2	3.0
Gay / Lesbian	56	4.4%	2	0.8%	-	0.0%	1	0.7%	1	1.5
Questioning / Unsure	17	1.3%	5	1.9%	1	1.9%	4	2.9%	-	0.0
Not Listed	30	2.4%	3	1.2%	3	5.7%	-	0.0%	-	0.0
Declined	166	13.2%	34	13.1%	5	9.4%	28	20.0%	1	1.5
Not Asked	1,967		317		49		75		193	4.0
	ALL DISTRICTS	- EVER	DISTRICT 9 - E	VER	DISTRICT 9 - API	RIL 2015	DISTRICT 9 - MA	AY 2015	DISTRICT 9 - JUN	JE 2015
her Identifiers		2.4%	13	2.3%		0.0%	9	4.7%	4	1.8
Veteran	77	2.470						100		
Veteran Panhandles	77 132	4.1%	13	2.3%	2	2.4%	6	3.2%	5	2.39
Veteran Panhandles Has An Animal / Pet				2.3% 1.2%	2 1	2.4% 1.2%	6 1	3.2% 0.5%	5 5	
Veteran Panhandles	132	4.1%	13							2.39 2.39 5.59

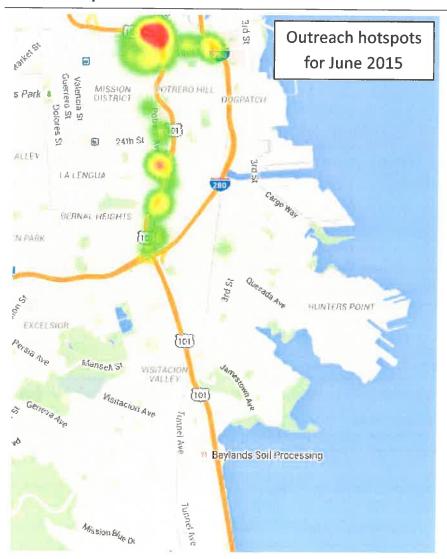
Identified Needs, Referrals and Linkages: Based			of total				ents, see L	ine		DICT C	APRIL 2	015				1				Ш	74
Total # of Engagements	ALL ALL	2,213		100.0%		430		00/	DOI	77	APRIL 2	100.0%	1345	157	MAY 20		DIS		JUNE 20		75
Total # of Needs Identified		837		37.8%		149		1.7%						-		100.0%		196		100.0%	1
Medical Needs		269		12.2%		59				32		41.6%		57		36.3%		60		30.6%	
Benefits-Related Needs		283		12.2%		47		3.7%		14		18.2%		15		9.6%		30		15.3%	78
Mental Health Needs		72		3.3%		6		0.9%		13		16.9%		26		16.6%		8		4.1%	
Substance Use-Related Needs		99						.4%		2		2.6%		-		0.0%		4		2.0%	80
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		4.5% 5.2%		22		.1%		3		3.9%		10		6.4%		9		4.6%	81
outer reces (vecerally cegal, 1000), clothing, 300, etc.)	ALI		CTS - EVE		D	15 ISTRICT	9 - EVE	.5%	DIST	RICT 9 -	APRIL 2	0.0%	DIST	6	MAY 20	3.8%	his	9	JUNE 20	4.6%	B2
Service Referrals and Linkages by District	Referred	*	Connected	×	Delivered	1 %	Chrystise		Polymed		Commented	%	Мебатест	6	Connected	94	Referred	#	Commented	8	83
Total # of Service Referrals & Linkages	1,246	56.4%	442	40.70													1				84
Homeless Related Services	1,248		413	18.7%	211	49.3%		8.4%	51	66.2%	7	9.1%	89	56.7%	23	14.6%	71	36.2%	50	25.5%	85
Shelter Reservation	226	25.5%	207	9.4%	101	23.5%		8.1%	32	41.6%	2	2.6%	40	25.5%	11	7.0%	29	14.8%	22	11.2%	86
Shelter Reservation Attempted, No Bed Available	19		112	5.1%	55	12.8%		7.2%	7	9.1%		0.0%	23	14.6%	10	6.4%	25	12.8%	21	10.7%	87
SFHOT Assessment and Case Management		0.9%			3	0.7%		0.0%	1	1.3%		0.0%		0.0%		0.0%	2	1.0%		0.0%	68
Homeward Bound	57	2.6%	17	0.8%	11	2.6%		0.5%	4	5.2%	-	0.0%	6	3.8%	1	0.6%	1	0.5%	1	0.5%	89
	12	D.5%	2	0.1%	1	0.2%		0.0%	-	0.0%	-	D.0%		0.0%		0.0%	-	0.0%	-	0.0%	90
Neighborhood Resource or Drop-In Center Navigation Center	58	2.6%	12	0.5%	4	0.9%		0.2%	1	1.3%	1	1.3%	1	0.6%		0.0%	2	1.0%		0.0%	91
Other	125	5.6%	48	2.2%	25	5.8%		0.0%	19	24.7%	-	0.0%	6	3.8%		0.0%		0.0%		0.0%	92
	86	3.9%	16	0.7%	6	1.4%	1	0.2%	1	1.3%	1	1.3%	4	2.5%	-	0.0%	1	0.5%		0.0%	93
Medical Services	204	9.2%	101	4.6%	97	8.6%	26	6.0%	8	10.4%	4	5.2%	21	7.0%	4	2.5%	18	9.2%	19	9.7%	94
Emergency Department	24	1.1%	23	1.0%	6	1.4%	7	1.6%	2	2.5%	2	2.6%		0.0%		0.0%	4	2.0%	4	2.0%	95
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%	6	1.4%	5 :	1.2%	-	0.0%		0.0%	1	0.6%	-	0.0%	5	2.6%	5	2,6%	96
Primary Care Provider New Connection	23	1.0%	3	0.1%	5	1.2%	1 (0.2%	2	2.6%	1	1.3%	2	1.3%		0.0%	1	0.5%		0.0%	97
Primary Care Provider Reconnection with Existing PCP			3	0.1%		0.0%	2 0	0.5%		0.0%		0.0%		0.0%	1	D.6%	-	0.0%	1	0.5%	98
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	14	3.3%	10 2	2.3%	4	5.2%	1	1.3%	5	3,2%	2	1.3%	c	2.6%	8	4.1%	99
Other	46	2.1%	17	0.8%	6	1.4%		0.2%		0.0%		0.0%	3	1.9%		0.6%	3	1.5%			
Benefits Related Services	248	11.2%	28	1.3%	38	8.6%		0.2%	10	13.0%	1	1.3%	23	14.6%	1	0.0%	3		1	0.5%	100
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	17	4.0%		0.0%	7	9.1%	•	0.0%	2.0	5.7%		0.0%		2.6%	•	0.0%	101
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%	4	0.9%		0.2%	,	1.3%	1	1.3%	3	1.9%	-	0.0%	1	0.5%	•	0.0%	102
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%		2.1%		0.0%		2.6%		0.0%		4.5%			•	0.0%		0.0%	103
Healthy SF (insurance for undocumented)	4	0.2%	2	0.1%	1	0.2%		0.0%	2	0.0%	-	0.0%	,	0.0%	-	0.0%	-	0.0%		0.0%	104
Medi-Cal Enrollment	10	0.5%	2	0.1%	1	0.2%		-			-		-	0.01.	-	0.0%	1	0.5%	-	0.0%	105
Identification Obtainment	54	2.4%	7	0.3%	5			0.0%	•	0.0%		0.0%	1	0.6%	-	0.0%	-	0.0%	-		106
Other		0.6%			-	1.2%		0.0%	-	0.0%	-	0.0%	3	1.9%	-	0.0%	2	1.0%	-	0.0%	107
Mental Health Services	14		2	0.1%	1	0.2%		0.0%		0.0%		0.0%		0.0%		D.0%	1	0.5%	-	0.0%	108
Westside Crisis	36	1.6%	10	0.5%	3	0.7%		.2%	1	1.3%		0.0%	-	0.0%	12.1	0.0%	2	1.0%	1	0.5%	109
	7	0.3%		G.0%	1	0.2%		0.0%	-	0.0%		0.0%		0.0%		0.0%	1	0.5%		0.0%	110
Comprehensive Crisis Services		0.0%		0.0%	-	0.0%	- 0	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%	111
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%	- 0	0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%	112
Psychiatric Emergency Services	6	0.3%	5	0.2%	-	0.0%	- 0	0.0%	-	0.0%		0.0%		0.0%	le.	0.0%	-	0.0%			113
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%	2	0.5%	1 0	0.2%	1	1.3%	-	0.0%		0.0%	100	0.0%	1	0.5%	1		114
Behavioral Health Access Center	-	0.0%		0.0%		D.0%	- D	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%			115
South of Market Mental Health Svcs		0.0%	4	0.0%		0.0%	. 0	0.0%		0.0%		0.0%		0.0%	_	0.0%		0.0%		- 1	116
Chinatown North Beach Mental Health Svcs	-	0.0%	-	0.0%		0.0%	- 0	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	_	117
Other	3	0.1%	20	0.0%		0.0%		.0%	- 5	0.0%		0.0%		0.0%		0.0%		0.0%	•		11B
ubstance Use-Related Services	72	3.3%	29	1.3%	18	4.2%		.1%		0.0%	- 0	0.0%	11	7.0%	5				-		
Treatment Access Program	18	0.8%	1	0.0%	1	0.2%		.0%		0.0%		-,-,-	11		5	3.2%	,	3.6%	5		119
Sobering Center	29	1.3%	19	0.0%	12	2,8%						0.0%		0.0%		0.0%	1	0.5%			120
Joe Healy Medical Detox	11	0.5%	4	0.2%	3	0.7%		.9%		0.0%		0.0%	7	4.5%	4	2.5%	5	2.6%	5		121
Methadone Enrollment (various locations)	7		4	- 1	-			.2%	-	0.0%		0.0%	3	1.9%	1	0.6%	-	0.0%			122
Other		0.3%	4	0.2%	1	0.2%		10%		0.0%	*	D.0%		0.0%	-	0.0%	1	0.5%	-	0.0%	123
ther Services	7	0.3%	1	0.0%	1	0.2%		.0%		0.0%		0.0%	1	0.6%	-	0.0%	•	0.0%	-	0.0%	124
	124	5.6%	38	1.7%	14	3.3%		.6%		0.0%	- 8	0.0%	4	2.5%	3	1.9%	10	5.1%	3	1.5%	125
Everyday Connect (provides a variety of services)	36	1.7%	2	0.1%	2	0.5%		.5%		0.0%	v	0.0%	2	1.3%	2	1.3%	-	0.0%	-	0.0%	126
Companion Animal Paperwork	1	0.0%	-	0.0%	-	0.0%	- 0.	.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%	127
Veterans Services	7	0.3%	2	0.1%	-	0.0%	1 0.	.2%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%	1	0.5%	128
Legal Services	6	0.3%	3	0.1%	2	0.5%	2 0.	.5%		0.0%	-	0.0%	-	0.0%		0.0%	2	1.0%	1		129
Emergency Food / Food Referral	17	0.8%	9	0.4%	2	0.5%	- a.	.0%		0.0%		0.0%		0.0%	-	0.0%	2	1.0%			130
Clothing Referral	17	0.8%	11	0.5%	1	0.2%	1 0,	.2%	-	0.0%		0.0%	1	0.6%	1	0.6%	-	0.0%		******	131
Lava Mae (showers)	19	0.9%	6	0.3%	3	0.7%	- 0.		-	0.0%		0.0%	1	0.6%	-	0.0%	2	1.0%	-		132
Employment Services	1	0.0%		0.0%		0.0%		.0%		0.0%		0.0%		0.0%		0.0%	2	0.0%	-		132
Other	18	0.8%		0.2%		0.9%		2%		0.0%		0.0%	-	0.0%		0.0%	-	U.UN	-	0.0%	.03

an Francisco Homeless Outreach Team (SFHOT) Service Update; data as of 7/1/2015

District 10 Update

District 10: Bayview Hunters Point, Potrero Hill, Dogpatch, and Visitacion Valley neighborhoods

Outreach Updates



During June 2015, 148 outreach attempts have been made in District 10. 124 of these encounters (83.8%) resulted in successful engagements (individuals did not refuse outreach).

30 referrals for service have been made, 18 of which have been confirmed as delivered (individual received a shelter bed, primary care, mental health services, etc.) Greater detail on services delivered can be found on the attached Outreach Outcomes Report and Summary.

Outreach in District 10 tends to cluster in three locations: the northwestern corner of the district, near Division/Alameda/San Bruno, along Potrero Avenue/Highway 101, and at La Raza Park/Cesar Chavez overpass. Counts could be higher in these areas, but some encounters are attributed to Districts 9 and 6 when they take place along shared boundaries.

Outreach can be requested by calling 311 or (415) 734-4233.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 10 are covered in the monthly SFPD Meetings.



San Francisco Homeless Outreach Team (SFHOT) Service Update; Encampment data as of 8/1/2015

Encampment Outreach Updates



Active Encampments										
Symbol	Size	#	Est. # of Residents							
2	Individual or Couple	3	5							
2	Campsite (3-9)	4	29							
%	Encampment (10+)	3	75							
	Total	10	109							

As of August 1, SFHOT has identified 10 active encampments throughout District 10. [Encampments] range from a semi-permanent structure housing 1-2 residents, to more permanent, larger communities with many residents. Encampments, especially smaller ones, are difficult to accurately track, as they may shift locations, or residents may not be present during the day.

The two main areas of concern for District 10 are under the overpass at Division and Potrero Avenue, and the La Raza Park / Cesar Chavez freeway overpass area. Outreach to these areas happens regularly, and we estimate about fifty persons who will need alternative housing if these encampments are to be removed. There are also many encampments in the 13th Street/Division/Alameda/Potrero Avenue area, near the shared borders with Districts 9 and 6.

Outreach can be requested by calling 311 or (415) 734-4233.



SFHOT Outreach Outcomes for District 10 Outreach Dates: 4/1/2015-6/30/2015

334 Total Outreaches Attempted

281 Total Successful Engagements (did not refuse outreach)

92 Needs Identified

- 37 Medical Needs
- 38 Benefits-Related Needs
- 2 Mental Health Needs
- 12 Substance Use-Related Needs
- 3 Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)

96 Total Referrals for Services Made

38 Total Linkages with Services Made

(Referral made and verified as complete)

16 Received Homeless Related Services

- 7 Shelter Reservations Made
- Enrolled in SFHOT Case Management
- Went home via Homeward Bound
- Accessed a Neighborhood Resource or Drop-In Center
- 9 Entered services at the Navigation Center
- Received Other homeless-related services

14 Received Medical Services

- 2 Transported to the Emergency Department
- 4 Connected with and assigned a Primary Care Provider
- 7 Received SFHOT Medical Outreach Services
- 1 Received Other Medical Services

6 Received Benefits Related Services

- 1 Received General Assistance
- Received SSI
- 2 Enrolled in CalFresh
- 1 Enrolled in Healthy SF
- Enrolled in Medi-Cal
- 1 Obtained Identification
- Other Benefits services

O Received Mental Health Services

- Received Crisis Services (Comprehensive Crisis, Westside)
- Received Psych Emergency Services (Dore, PES)
- Received SFHOT Psychiatric Outreach Services
- Registered for MH Outpatient Services (BHAC, SoMaMH, CTNB)
- Other Mental Health services

2 Received Substance Use-Related Services

- Signed up for Substance Abuse Treatment
- 1 Taken to the Sobering Center
- Enrolled in Detox programs
- 1 Enrolled in Methadone Maintenance
- Other

O Received Other Services

- Served at Everyday Connect (provides a variety of services)
- Companion Animal Paperwork completed
- Received Veterans Services
- Received Legal Services
- Received emergency food or connected with food services
- Received Clothing
- Accessed showers at Lava Mae
- Other

SF HOT Outreach Encounter Report for District 10

Date Range: All Districts, 4/1/2015-6/30/2015

Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICTS	- FV/ED	DISTRICT 10	El/ED	DICTRICT 10	ADDII DOSE	DICTRICT 40	S		
Fotal # of Encounters	3,227	100.0%	334		DISTRICT 10 -		DISTRICT 10	The same of the sa	DISTRICT 10 -	The second second
				100.0%	59	100.0%	127	100.0%	148	100.0
otal # of Refusals of Outreach	1,014	31.4%	53	15.9%	8	13.6%	21	16.5%	24	16.2
otal # of Engagements	2,213	100.0%	281	84.1%	51	86.4%	106	83.5%	124	83.8
opulation Characteristics: Totals are based of	f the total numbe	er of Encou	inters, including	refusals o	f services. See	Line 5				
omeless History Reported	ALL DISTRICTS		DISTRICT 10		DISTRICT 10 -		DISTRICT 10	MAY 2015	DISTRICT 10	NUME 2015
otal # of Encounters	3,227		334		59		127		148	
otals with Homeless Length Data	217	100%	34	100%	1	100%	7	100%	26	10
Average Time Homeless	7.33		10.22		20.00		4.57		11.36	
Brief Homeless (30 days or less)	9	4.1%	T+	0.0%		0.0%		0.0%	-	0.0
Short-term (31 days to 0.99 years)	27	12.4%	4	11.8%	_	0.0%	1	14.3%	3	11.
Intermediate (1 year to 2.99 years)	35	16.1%	4	11.8%	-	0.0%	_	0.0%	4	15.
Chronic (3 years +)	146	67.3%	26	76.5%	1	100.0%	6	85.7%	19	73.
Chronic (3 years to 9.99 years)	87	40.1%	15	44.1%		0.0%	6	85,7%	9	34.
Long-term Chronic 10 years or more)	59	27.2%	11	32.4%	1	100.0%		0.0%	10	38.5
No Data	3,010		300		58		120	0.070	122	30
Demographics	ALL DISTRICTS	- EVER	DISTRICT 10	EVER	DISTRICT 10 - A	APRIL 2015	DISTRICT 10 -	M/AY 2015	DISTRICT 10 -	DINE 2015
otal # of Encounters	3,227		334		59		127	HELL EVEN	148	JOHE LOLD
verage Age (using only records with exact DOB)	45.19		45.16		46.63		44.14	I	42.41	
otals (includes estimated ages)	2,621	100.0%	272	100.0%	53	100.0%	106	100.0%		100.0
Teen	11	0.4%	0	0.0%	0	0.0%	0	0.0%	114	
20 to 29.9	452	17.2%	35	12.9%	4	7.5%			0	0.0
30 to 39.9	520	19.8%	48		6		13	12.3%	18	15.4
40 to 49.9	718	19.8% 27.4%	48 96	17.6%	_	11.3%	17	16.0%	25	21.9
50 to 59.9	659			35.3%	18	34.0%	35	33.0%	43	37.
60 to 69.9	1	25.1%	82 9	30.1%	25	47.2%	36	34.0%	22	19.3
Over 70	217	8.3%	_	3.3%	0	0.0%	4	3.8%	5	4.4
No Data	44	1.7%	2	0.7%	0	0.0%	1	0.9%	1	0.9
ender	605		62		6		21		34	
	ALL DISTRICTS		DISTRICT 10		DISTRICT 10 - A		DISTRICT 10 -		DISTRICT 10 - J	
otals	2,828	100.0%	285	100.0%	56	100.0%	117	100.0%	112	100.0
Male	2,090	73.9%	192	67.4%	38	67.9%	81	69.2%	73	65.2
Female	693	24.5%	92	32.3%	17	30.4%	36	30.8%	39	34.8
Trans Male	8	0.3%	-	0.0%	-	0.0%	-	0.0%	-	0.0
Trans Female	37	1.3%	1	0.4%	1	1.8%	-	0.0%		0.0
Not Listed	21	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0
Declined	#	0.0%	-	0.0%	-	0.0%	_	0.0%		0.0
Not Asked	399		49		3		10		36	
thinicity	ALL DISTRICTS -	- EVER	DISTRICT 10 -	EVER	DISTRICT 10 - A	LPRIL 2015	DISTRICT 10 -	MAY 2015	DISTRICT 10 - J	UNE 2015
otals	2,816	100.0%	276	100.0%	53	100.0%	109	100.0%	115	100.0
African American / Black	759	27.0%	55	19.9%	7	13.2%	23	21.1%	25	21.7
Asian	38	1.3%	3	1.1%	2	3.8%	1	0.9%		0.0
Native Hawaiian / Other Pacific Islander	19	0.7%	3	1.1%		0.0%	2	1.8%	1	0.9
Native American	28	1.0%	10	3.6%	5	9.4%	5	4.6%		0.0
Latino/a	357	12.7%	64	23.2%	20	37.7%	30	27.5%	14	12.2
White	1,268	45.0%	102	36.6%	14	26.4%	46	42.2%	42	36.5
Multi-Ethnic	79	2.8%	10	3.6%	4	7.5%	1	0.9%	5	4.3
Declined	31	1.1%	3	1.1%	1	1.9%	1	0.9%	1	0.9
Not Asked	410		57	2.270	6	1.570	18	0.576	33	0.9
		EVER	DISTRICT 10 -	EVER	DISTRICT 10 - A	PRIL 2015	DISTRICT 10 -	MAY 2015	DISTRICT 10 - J	INF 201F
inguage	ALL DISTRICTS							100.0%	107	100.0
anguage Otals	ALL DISTRICTS -			$\overline{}$	E1	100 00/				96.3
Otals	2,416	100.0%	262	100.0%	51 40	100.0%	104			9h.3
Otals English	2,416 2,241	100.0% 92.8%	262 235	100.0% 89.7%	40	78.4%	91	87.5%	103	
otals English Spanish	2,416 2,241 166	100.0% 92.8% 6.9%	262	100.0% 89.7% 10.7%		78.4% 21.6%	91 13	87.5% 12.5%	103 4	3.7
tals English Spanish Cantonese / Mandarin	2,416 2,241 166 4	100.0% 92.8% 6.9% 0.2%	262 235	100.0% 89.7% 10.7% 0.0%	40	78.4% 21.6% 0.0%	91	87.5% 12.5% 0.0%		3.7 0.0
otals English Spanish Cantonese / Mandarin Other	2,416 2,241 166 4 5	100.0% 92.8% 6.9%	262 235 28 -	100.0% 89.7% 10.7%	40 11 -	78.4% 21.6%	91 13 -	87.5% 12.5%	4	3.7 0.0
otals English Spanish Cantonese / Mandarin Other No Data	2,416 2,241 166 4 5 811	100.0% 92.8% 6.9% 0.2% 0.2%	262 235 28 - - - 72	100.0% 89.7% 10.7% 0.0% 0.0%	40 11 - - 8	78.4% 21.6% 0.0% 0.0%	91 13 - - 23	87.5% 12.5% 0.0% 0.0%	4 - - 41	3.7 0.0 0.0
otals English Spanish Cantonese / Mandarin Other No Data	2,416 2,241 166 4 5 811 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2%	262 235 28 - - 72 DISTRICT 10	100.0% 89.7% 10.7% 0.0% 0.0%	40 11 - - 8 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0%	91 13 - 23 DISTRICT 10 -	87.5% 12.5% 0.0% 0.0%	4 - 41 DISTRICT 10 - J	3.7 0.0 0.0
otals English Spanish Cantonese / Mandarin Other No Data	2,416 2,241 166 4 5 811 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2% EVER	262 235 28 - 72 DISTRICT 10-	100.0% 89.7% 10.7% 0.0% 0.0%	40 11 - - 8 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0% 0.0%	91 13 - - 23	87.5% 12.5% 0.0% 0.0% MAY 2015	4 - - 41	3.7 0.0 0.0
otals English Spanish Cantonese / Mandarin Other No Data exual Identity otals Straight / Heterosexual	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0%	262 235 28 - 72 DISTRICT 10- 158 139	100.0% 89.7% 10.7% 0.0% 0.0% EVER 100.0% 88.0%	40 11 - - 8 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0% 0.0% PPH 2015 100.0% 95.5%	91 13 - - 23 DISTRICT 10 - 84 69	87.5% 12.5% 0.0% 0.0% MAY 2015 100.0% 82.1%	4 - 41 DISTRICT 10 - J	3.7 0.0 0.0 0.0 100.0 93.3
otals English Spanish Cantonese / Mandarin Other No Data xual Identity ttals Straight / Heterosexual Bisexual	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5%	262 235 28 - 72 DISTRICT 10- 158 139 2	100.0% 89.7% 10.7% 0.0% 0.0% 100.0%	40 11 - - 8 DISTRICT 10 - A 44 42	78.4% 21.6% 0.0% 0.0% 100.0% 100.0% 95.5% 0.0%	91 13 - - 23 DISTRICT 10- 84 69 2	87.5% 12.5% 0.0% 0.0% MAY 2015 100.0% 82.1% 2.4%	4 - 41 DISTRICT 10 - J	3.7 0.0 0.0 0.0 JOIE 2015 100.0 93.3 0.0
otals English Spanish Cantonese / Mandarin Other No Data Example of the Cantonese / Mandarin Straight / Heterosexual Bisexual Gay / Lesbian	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56	100.0% 92.8% 6.9% 0.2% 0.2% • EVER 100.0% 76.0% 2.5% 4.4%	262 235 28 - 72 DISTRICT 10- 158 139	100.0% 89.7% 10.7% 0.0% 0.0% 100.0% 88.0% 1.3% 3.2%	40 11 - - 8 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0% 100.0% 95.5% 0.0% 2.3%	91 13 - - 23 DISTRICT 10 - 84 69	87.5% 12.5% 0.0% 0.0% 100.0% 82.1% 2.4% 4.8%	4 - 41 DISTRICT 10 - J	3.7 0.0 0.0 0.0 JOIE 2015 100.0 93.3 0.0
otals English Spanish Cantonese / Mandarin Other No Data sxual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3%	262 235 28 - 72 DISTRICT 10- 158 139 2	100.0% 89.7% 10.7% 0.0% 0.0% EVER 100.0% 88.0% 1.3% 3.2% 0.0%	40 11 - - 8 DISTRICT 10 - A 44 42	78.4% 21.6% 0.0% 0.0% PRII. 2015 100.0% 95.5% 0.0% 2.3%	91 13 - - 23 DISTRICT 10- 84 69 2	87.5% 12.5% 0.0% 0.0% MAY 2015 100.0% 82.1% 2.4% 4.8% 0.0%	4 - 41 DISTRICT 10 - J	3.7 0.0 0.0 100.0 93.3 0.0 0.0
otals English Spanish Cantonese / Mandarin Other No Data exual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4%	262 235 28 - 72 DISTRICT 10 - 158 139 2	100.0% 89.7% 10.7% 0.0% 0.0% 100.0% 88.0% 1.3% 3.2% 0.0% 0.0%	40 11 - - 8 DISTRICT 20 - A 44 42 - 1	78.4% 21.6% 0.0% 0.0% 100.0% 95.5% 0.0% 2.3% 0.0% 0.0%	91 13 - 23 DISTRICT 10- 84 69 2 4	87.5% 12.5% 0.0% 0.0% MAY 2015 100.0% 82.1% 2.4% 4.8% 0.0% 0.0%	4 - 41 DISTRICT 10 - J	3.7 0.0 0.0 100.0 93.3 0.0 0.0 0.0
Detais English Spanish Cantonese / Mandarin Other No Data Examil Identity Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3%	262 235 28 - - 72 015TRICT 10 - 158 139 2 5	100.0% 89.7% 10.7% 0.0% 0.0% EVER 100.0% 88.0% 1.3% 3.2% 0.0%	40 11 - 8 DISTRICT 10 - A 44 42 - 1	78.4% 21.6% 0.0% 0.0% PRII. 2015 100.0% 95.5% 0.0% 2.3%	91 13 - - 23 DISTRICT 10 - 84 69 2 4	87.5% 12.5% 0.0% 0.0% MAY 2015 100.0% 82.1% 2.4% 4.8% 0.0%	41 DISTRICT 10 - J 30 28 -	3.7 0.0 0.0 Unit 2015 100.0 93.3 0.0 0.0 0.0
Details English Spanish Cantonese / Mandarin Other No Data Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967	100.0% 92.8% 6.9% 0.2% 0.2% 	262 235 28 - - 72 01STRICT 10 - 158 139 2 5 - - 10 176	100.0% 89.7% 10.7% 0.0% 0.0% 88.0% 1.3% 3.2% 0.0% 0.0% 6.3%	40 11 - - 8 DISTRICT 10 - A 44 42 - 1 - 1 1 15	78.4% 21.6% 0.0% 0.0% PPIL 2015 100.0% 95.5% 0.0% 2.3% 0.0% 2.3% 2.3%	91 13 - - 23 DISTRICT 10- 84 69 2 4 - - 9 9	87.5% 12.5% 0.0% 0.0% 0.0% 82.1% 2.4% 4.8% 0.0% 0.0%	41 DISTRICT 10 - J 30 28 - - - 118	3.7 0.0 0.0 0.0 100.0 93.3 0.0 0.0 0.0 0.0
otals English Spanish Cantonese / Mandarin Other No Data Exwall Identity Itals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked ther Identiffers	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	262 235 28 	100.0% 89.7% 10.7% 0.0% 0.0% 88.0% 1.3% 3.2% 0.0% 0.0% 6.3%	40 11 - 8 DISTRICT 10 - A 44 42 - 1	78.4% 21.6% 0.0% 0.0% PPIL 2015 100.0% 95.5% 0.0% 2.3% 0.0% 2.3% 2.3%	91 13 - - 23 DISTRICT 10 - 84 69 2 4	87.5% 12.5% 0.0% 0.0% 0.0% 82.1% 2.4% 4.8% 0.0% 0.0%	41 DISTRICT 10 - J 30 28 -	3.7 0.0 0.0 0.0 100.0 93.3 0.0 0.0 0.0 0.0
Stals English Spanish Cantonese / Mandarin Other No Data exual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked ther Identifiers Veteran	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967	100.0% 92.8% 6.9% 0.2% 0.2% 	262 235 28 - - 72 01STRICT 10 - 158 139 2 5 - - 10 176	100.0% 89.7% 10.7% 0.0% 0.0% 88.0% 1.3% 3.2% 0.0% 0.0% 6.3%	40 11 - - 8 DISTRICT 10 - A 44 42 - 1 - 1 1 15	78.4% 21.6% 0.0% 0.0% PPIL 2015 100.0% 95.5% 0.0% 2.3% 0.0% 2.3% 2.3%	91 13 - - 23 DISTRICT 10- 84 69 2 4 - - 9 9	87.5% 12.5% 0.0% 0.0% 0.0% 82.1% 2.4% 4.8% 0.0% 0.0%	41 DISTRICT 10 - J 30 28 - - - 118	3.7 0.0 0.0 100.0 93.3 0.0 0.0 0.0 0.0
Details English Spanish Cantonese / Mandarin Other No Data Suzual Identity Details Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked ther Identifiers Veteran Panhandles	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	262 235 28 	100.0% 89.7% 10.7% 0.0% 0.0% 100.0% 88.0% 1.3% 3.2% 0.0% 0.0% 6.3%	40 11 - - 8 DISTRICT 10 - A 44 42 - 1 1 - - 1 15 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0% 0.0% PPH 2015	91 13 - 23 DISTRICT 10- 84 69 2 4 - 9 43 DISTRICT 10-	87.5% 12.5% 0.0% 0.0% 0.0% MAY 2015	41	3.7' 0.0' 0.0' 100.0' 93.3' 0.00' 0.00' 0.00' 0.00'
Stals English Spanish Cantonese / Mandarin Other No Data exual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked ther Identifiers Veteran	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS - 77	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 13.2% EVER 2.4%	262 235 28 	100.0% 89.7% 10.7% 0.0% 0.0% 100.0% 88.0% 1.3% 3.2% 0.0% 6.3%	40 11 - 8 DISTRICT 20 - A 44 42 - 1 - 1 15 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0% 100.0% 100.0% 95.5% 0.0% 2.3% 0.0% 2.3% PRIL 2015 1.8%	91 13 - 23 DISTRICF 10 - 84 69 2 4 - 9 43	87.5% 12.5% 0.0% 0.0% MAY 2015 100.0% 82.1% 2.4% 4.8% 0.0% 0.0% 10.7% MAY 2015 0.9%	41	3.7 0.0 0.0 0.0 0.0 93.3 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Details English Spanish Cantonese / Mandarin Other No Data Suzual Identity Details Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked ther Identifiers Veteran Panhandles	2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS - 77 132	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 4.4% 1.3% 2.4% 13.2% EVER 2.4% 4.1%	262 235 28 - - 72 DISTRICT 10 - 158 139 2 5 - - 10 176 DISTRICT 10 -	100.0% 89.7% 10.7% 0.0% 0.0% 100.0% 88.0% 1.3% 3.2% 0.0% 6.3% EVER 1.8% 0.4%	40 11 - 8 DISTRICT 20 - A 44 42 - 1 - 1 15 DISTRICT 10 - A	78.4% 21.6% 0.0% 0.0% 0.0% 100.0% 95.5% 0.0% 2.3% 0.0% 2.3% 1.8% 1.8%	91 13 - 23 DISTRICT 10 - 84 69 2 4 4 - 9 9 43	87.5% 12.5% 0.0% 0.0% 100.0% 82.1% 2.4% 4.8% 0.0% 10.7% MAY 2D15	41 DISTRICT 10 - J 30 28 118 DISTRICT 10 - J	3.7 0.0 0.0 100.0 100.0 93.3 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0

Identified Needs, Referrals and Linkages: Base	on num	ber o	f total	Outrea				Line												
Identified Needs			CTS - EVE				10 - EVER		DISTR	HCT 10	APRIL 2		DIST	RICT 10	- MAY 20	15	DIST	RICT 10	- JUNE 20	15
Total # of Engagements		2,213		100.0%		281	100	0.0%		51		100.0%		106		100.0%		124		100.0%
Total # of Needs Identified	1	837		37.8%		92	32	2.7%		21		41.2%		48		45.3%		23		18.5%
Medical Needs	1	269		12.2%		37	13	3.2%		11		21.6%		17		16.0%		9		7.3%
Benefits-Related Needs		283		12.8%		38	13	3.5%		6		11.8%		22		20.8%		10		8.1%
Mental Health Needs	1	72		3.3%	,	2		0.7%				0.0%				0.0%		2		1.6%
Substance Use-Related Needs		99		4.5%		12		4.3%		4		7.8%		6		5.7%		2		
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)		114		5.2%		3		1.1%		-4								2		1.6%
Tallet Wester (Feeter and Copyright	ALL D	_	T\$ - EVEI		D		0 - EVER	1.176	DISTR	ICT 10 -	APRIL 2	0.0%	DISTI	UCT 10	- NANY 20	2.8%	DIST	RICT 1D	- JUNE 20	0.0%
Service Referrals and Linkages by District	Referred	*	Connected	*	Referred	•	Commetral	56	Referred	54	Coassited	56	Stellpromd	*	Commetted	ж	Referred	я	Connected	%
Total # of Service Referrals & Linkages	1,248	56.4%	400	44.70																
Homeless Related Services	564	25.5%	413 207	18.7%	96 42	34.2% 14.9%		13.5% 5.7%	20	39.2%	8	15.7%	46	43.4%	12	11.3%	30	24.2%	18	14.5%
Shelter Reservation									11	21.6%	2	3.9%	17	16.0%	3	2.8%	14	11.3%	11	8.9%
	226	10.2%	112	5.1%	13	4.6%		2.5%	2	3.9%	2	3.9%	8	7.5%	3	2.8%	3	2.4%	2	1.6%
Shelter Reservation Attempted, No Bed Available	19	0.9%			-	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
SFHOT Assessment and Case Management	57	2.6%	17	0.8%	3	1.1%		0.0%	1	2.0%	-	0.0%	2	1.9%		0.0%		0.0%		0.0%
Homeward Bound	12	0.5%	2	0.1%		0.0%	-	0.0%		0,0%		0.0%		0.0%		0.0%		0.0%	-	0.0%
Neighborhood Resource or Drop-In Center	58	2.6%	12	0.5%	1	0.4%		0.0%	_	0.0%		0.0%		0.0%		0.0%		0.8%		
Navigation Center	125	5.6%	48	2.2%	19	6.8%		3.2%		15.7%		0.0%	2	1.9%	-	0.0%	1			0.0%
Other	86	3.9%	16	0.7%		2.1%		0.0%	۰		-						9	7.3%	9	7.3%
Medical Services					ь				-	0.0%		0.0%	5	4.7%		0.0%	1	0.8%	-	0.0%
	204	9.2%	101	4.6%	23	8.2%		5.0%	7	13.7%	4	7.8%	11	10.4%	5	4.7%	5	4.0%	5	4.0%
Emergency Department	24	1.1%	23	1.0%	9	1.1%	2	0.7%		0.0%	-	0.0%	2	1.9%	1	0.9%	1	0.8%	1	0.8%
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%	4	1.4%	4	1.4%	3	5.9%	3	5.9%		0.0%		0.0%	1	0.8%	1	0.8%
Primary Care Provider New Connection	23	1.0%	3	0.1%	3	1.1%		0.0%	1	2.D%		0.0%	2	1.9%		0.0%		0.0%		0.0%
Primary Care Provider Reconnection with Existing PCP		- 1	3	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
SFHOT Medical Outreach Services	94	4.2%	42	1.9%	11	3.9%		2.5%												
Other									3	5.9%	1	2.0%	5	4.7%	3	2.8%	3	2.4%	3	2.4%
	46	2.1%	17	0.8%	2	0.7%		0.4%	-	0.0%		0.0%	2	1.9%	1	0.9%		0.0%		0.0%
Benefits Related Services	248	11.2%	28	1.3%	23	8.2%	6	2.1%	2	3.9%	2	3.9%	13	12.3%	3	2.8%	8	6.5%	1	0.8%
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	4	1.4%	1	0.4%		0.0%		0.0%	1	0.9%	-	0.0%	3	2.4%	1	0.8%
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%	3	1.1%	0.0	0.0%		0.0%		0.0%	3	2.8%		0.0%		0.0%		0.0%
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%	3	1.1%	2	0.7%	1	2.0%	1	2.0%	2	1.9%	1	0.9%		0.0%		0.0%
Healthy SF (insurance for undocumented)	4	0.2%	2	0.1%	1	0.4%	_	0.4%		2.0%	1	2.0%		0.0%		0.0%				
Medi-Cal Enrollment	10	0.5%			1				,		1							0.0%		0.0%
Identification Obtainment			2	0.1%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	0.0%
	54	2.4%	7	0.3%	10	3.6%	2	0.7%		0.0%	-	0.0%	7	6.6%	2	1.9%	3	2.4%	-	0.0%
Other	14	0.6%	2	0.1%	2	0.7%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%	2	1.6%		0.0%
Viental Health Services	36	1.6%	10	0.5%	1	0.4%		0.0%		0.0%		0.0%	- 24	0.0%	-	0.0%	1	0.8%	7.65	0.0%
Westside Crisis	7	0.3%		D.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	-	0.0%		
Comprehensive Crisis Services		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%						0.0%
Dore Urgent Care Clinic	-				-			_							•	0.0%		0.0%		0.0%
		0.1%	1	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%
Psychiatric Emergency Services	6	0.3%	5	0.2%	-	0.0%		0.0%		0.0%		0.0%	10	0.0%		0.0%		0.0%		0.0%
SFHOT Medical Outreach Psych Services	17	0.8%	4	0.2%	1	0.4%		0.0%	-	0.0%		0.0%	14	0.0%	100	0.0%	1	0.8%		0.0%
Behavioral Health Access Center		0.0%	-	0.0%		0.0%	1	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%
South of Market Mental Health Svcs		0.0%		0.0%		0.0%	- 1	0.0%	14	0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%
Chinatown North Beach Mental Health Svcs		0.0%		0.0%		0.0%		0.0%	_	0.0%		0.0%		0.0%		0.0%	-	0.0%		- 1
Other	3	0.1%		0.0%	_	0.0%		0.0%	-	0.0%	-	0.0%		0.0%			-	- 1	-	
substance Use-Related Services	72	3.3%		- 1					-		-					0.0%	-	0.0%		0.0%
			29	1.3%	5	1.8%		0.7%		0.0%	2.0	0.0%	3	2.8%	1	0.9%	2	1.6%	1	0.8%
Treatment Access Program	18	0.8%	1	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%
Sobering Center	29	1.3%	19	0.9%	1	0.4%	1 (0.4%	V	0.0%	-	0.0%	1	0.9%	1	0.9%		0.0%	18	0.0%
Joe Healy Medical Detox	11	0.5%	4	0.2%	1	0.4%	- 1	0.0%		0.0%		0.0%		0.0%		0.0%	1	D.8%		0.0%
Methadone Enrollment (various locations)	7	0.3%	4	0.2%	1	0.4%		0.4%		0.0%		0.0%		0.0%		0.0%	1	0.8%	1	0.8%
Other	7	0.3%	1	0.0%	2	0.7%	-	0.0%		0.0%	_	0.0%	2	1.9%		0.0%	1		1	
Other Services	124	5.5%	38		2			- 4			-							0.0%	-	0.0%
				1.7%	5	0.7%		0.0%		0.0%		0.0%	2	1.9%	-	0.0%		0.0%	1.0	0.0%
Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%		0.0%		0.0%	•	0.0%		0,0%		0.0%	-	0.0%	-	0.0%		0.0%
Companion Animal Paperwork	1	0.0%	-	0.0%	-	0.0%	. (0.0%		0.0%		0.0%	-	0.0%		0.0%	-	0.0%		0.0%
Veterans Services	7	0.3%	2	0.1%		0.0%	- (0.0%		0.0%	-	0.0%	-	0.0%		0.0%	_	0.0%		0.0%
Legal Services	6	0.3%	3	0.1%	1	0.4%		0.0%	_	0.0%	_	0.0%	1	0.9%		0.0%		0.0%		
Emergency Food / Food Referral	17	0.8%	9	0.4%	1	0.4%		0.0%	-		•		-		•	- 1	-		-	0.0%
Clothing Referral			-		1			- 1	-	0.0%		0.0%	1	0.9%	-	0.0%	-	0.0%	-	0.0%
· ·	17	0.8%	11	0.5%	-	0.0%		0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%
Lava Mae (showers)	19	0.9%	6	0.3%	-	0.0%	- 0	0.0%	-	D.0%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%
Employment Services	1	0.0%		0.0%		0.0%	- 0	0.0%	-	0.0%		D.0%	-	0.0%		0.0%	-	0.0%		0.0%
Other	18	0.8%	_	0.2%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		D.0%		0.0%

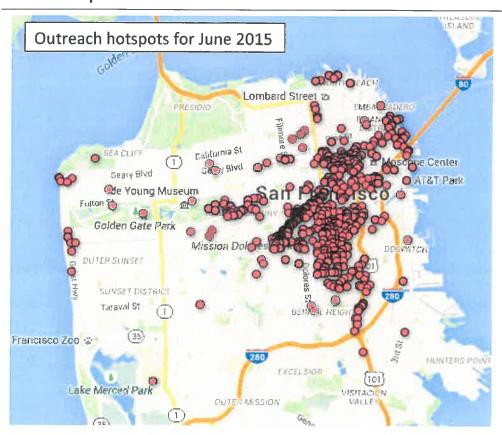


San Francisco Homeless Outreach Team (SFHOT) Service Update; data as of 7/1/2015

District 11 Update

District 11: Excelsior, Oceanview, Merced heights, Ingleside (OMI)

Outreach Updates



During June 2015, zero documented outreach attempts have been made in District 11, compared to 1 during April and May.

Citywide, 1,336 outreaches were made.

Full details on outreach efforts and outcomes can be found in the included Outreach Summary Report.

Outreach can be requested by calling 311 or (415) 734-4233.

Community Engagement & Partnerships

SFHOT forms partnership and regularly attends meetings to foster collaboration within the district on issues related to SFHOT activities. Issues in District 7 are covered in the monthly SFPD Meetings.



San Francisco Homeless Outreach Team (SFHOT) Service Update; Encampment data as of 8/1/2015

Encampment Outreach Updates



	Active Encampn	ents	
Symbol	Size	#	Est. # of Residents
?	Individual or Couple	12	22
2	Campsite (3-9)	41	227
%	Encampment (10+)	13	230
	Total	66	479

As of July 1, SFHOT has identified 66 active encampments throughout San Francisco, only one of which is located within District 11.

As outlying districts do not have the same levels of visible homelessness as the city center, our outreach is more limited here. We rely more heavily on citizens and city agencies for referrals in these districts.

Outreach can be requested by calling 311 or (415) 734-4233.

SF HOT Outreach Encounter Report for District 11

Date Range: All Districts, 4/1/2015-6/30/2015

Report Date: 08/15/2015; Spencer.Williams@sfdph.org; 415.503.4757 rev 08/19/2015

CATEGORY	ALL DISTRICTS	- EVER	DISTRICT 11	EVER	DISTRICT 11 -	APRIL 2015	DISTRICT 11 -	MAY 2015	DISTRUCT 11-	MINE 2015
Total # of Encounters	3,227	100.0%	-	0.0%		0.0%		0.0%		0.0
otal # of Refusals of Outreach	1,014	31.4%	-	0.0%		0.0%		0.0%		0.0
otal # of Engagements	2,213	100.0%		0.0%		0.0%	- 24	0.0%		0.0
opulation Characteristics: Totals are based off	f the total number	r of Encou	ntore including	rofugals	Consider Con			1000	V 10 10 10 10 10 10 10 10 10 10 10 10 10	
Immeless History Reported	ALL DISTRICTS	EVED	DISTRICT 11 -							
otal # of Encounters	3,227	- EVER	DISTRICT II -	EVEK	DISTRICT 11-	APRIL 2015	DISTRICT 11+	MAY 2015	DISTRICT 11	SUNE 2015
otals with Homeless Length Data	217	100%	0	0.00%	0	0.00%	0		0	
Average Time Homeless	7.33	10070	UNK	0.00%	UNK	0.00%		0.00%	0	0.0
Brief Homeless (30 days or less)	9	4.1%	OMK	0.00%	UNK	0.00%	UNK	0.000/	UNK	
Short-term (31 days to 0.99 years)	27	12.4%		0.00%	(20)	0.00%	-	0.00% 0.00%	-	0.0
Intermediate (1 year to 2.99 years)	35	16.1%		0.00%		0.00%	22/	0.00%	-	0.0
Chronic (3 years +)	146	67.3%		0.00%		0.00%	-	0.00%		0.0
Chronic (3 years to 9.99 years)	87	40.1%	-	0.00%	2.0	0.00%		0.00%	707	0.0
Long-term Chronic 10 years or more)	59	27.2%		0.00%	ar	0.00%	_	0.00%		0.0
No Data	3,010		0		0		0	0.0070	0	0.0
Pemographics	ALL DISTRICTS	EVER	DISTRICT 11 -	EVER	DISTRICT 11 -	APRIL 2015	DISTRICT 11 -	WAY 2015	DISTRICT 11 -J	LINE 2015
otal # of Encounters	3,227		0		0		0		0	OHE LUL
verage Age (using only records with exact DOB)	45.19		UNK	-	UNK	I	UNK	- 1	UNK	
otals (includes estimated ages)	2,621	100.0%	0	0.00%	0	0.00%	0	0.00%	0	0.00
Teen	11	0.4%	0	0.00%	0	0.00%	o	0.00%	ō	0.00
20 to 29.9	452	17.2%	0	0.00%	0	0.00%	0	0.00%	o	0.00
30 to 39.9	520	19.8%	0	0.00%	0	0.00%	0	0.00%	o	0.00
40 to 49.9	718	27.4%	0	0.00%	0	0.00%	0	0.00%	ō	0.0
50 to 59,9	659	25.1%	0	0.00%	0	0.00%	0	0.00%	0	0.0
60 to 69.9	217	8.3%	0	0.00%	0	0.00%	٥	0.00%	0	0.0
Over 70	44	1.7%	0	0.00%	0	0.00%	0	0.00%	0	0.00
No Data	605		0	- 1	0		0		0	
ender	ALL DISTRICTS		DISTRICT 11 -	EVER	DISTRICT 11 -	APRIL 2015	DISTRICT 11 - F	WAY 2015	DISTRICT 11 -J	UNE 2015
ptals	2,828	100.0%		0.0%		0.0%		0.0%	28	0.0
Male	2,090	73.9%		0.0%	-	0.0%		0.0%	-	0.0
Female	693	24.5%	8	0.0%	-	0.0%	3	0.0%	7.7	0.0
Trans Male	8	0.3%	*3	0.0%	-	0.0%		0.0%	- 2	0.0
Trans Female	37	1.3%	+1	0.0%	96	0.0%	*	0.0%	- 12	0.0
Not Listed	*	0.0%	*	0.0%		0.0%	*	0.0%	- 4	0.0
Declined	-	0.0%	**	0.0%	(9)	0.0%		0.0%	~	0.0
Not Asked	399		21		-		-		- 8	
hykhty	ALL DISTRICTS -		DISTRICT 11 -	Table 1 and	DISTRICT 11 - A		DISTRICT 11 - A	MAY 2015	DISTRICT 11 -JI	UNE 2015
African American (Pleate	2,816	100.0%		0.0%		0.0%	*	0.0%	•	0.0
African American / Black Asian	759	27.0%	•	0.0%		0.0%	-	0.0%	20	0.0
	38	1.3%		0.0%	•	0.0%	20	0.0%	35	0.0
Native Hawaiian / Other Pacific Islander Native American	19	0.7%	-	0.0%	*	0.0%	-	0.0%	170	0.0
Latino/a	28	1.0%		0.0%	-	0.0%		0.0%		0.0
White	357	12.7%	-	0.0%		0.0%	-	0.0%	4	0.0
Multi-Ethnic	1,268	45.0%	(*)	0.0%		0.0%	*	0.0%	*	0.0
Declined	79 31	2.8%	-	0.0%	*	0.0%	-	0.0%		0.0
	21	1.1%	1, 2	0.0%	-	0.0%	97	0.0%		0.0
	410							1	*	
Not Asked	410	EVED	DISTRICT OF							
Not Asked nguage	ALL DISTRICTS -		DISTRICT 11 - I		DISTRICT 11 - A		DISTRICT 11 - N		DISTRICT 11 -Ju	
Not Asked nguage stals	ALL DISTRICTS - 2,416	100.0%	DISTRICT 11 - I	0.0%	DISTRICT 11 - A	0.0%	DISTRICT 11 - N	0.0%	DISTRICT 11-JU	0.0
Not Asked Inguage Italis English	ALL DISTRICTS - 2,416 2,241	100.0 % 92.8%	DISTRICT 11 - I	0.0 % 0.0%	DISTRICT 11 - A	0.0% 0.0%	DISTRICT 11 - N	0.0% 0.0%	DISTRICT 11-30	0.0
Not Asked inguage stals English Spanish	2,416 2,241 166	100.0% 92.8% 6.9%	DISTRICT 11 - I	0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0%	DISTRICT 11 - N	0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0
Not Asked Inguage Itals English Spanish Cantonese / Mandarin	2,416 2,241 166 4	100.0% 92.8% 6.9% 0.2%	DISTRICT 11 - I	0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - N	0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0
Not Asked Inguage Itals English Spanish Cantonese / Mandarin Other	2,416 2,241 166 4 5	100.0% 92.8% 6.9%	DISTRICT 11 - I	0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0%	DISTRICT 11 - N	0.0% 0.0% 0.0%	DISTRICT 11-10	0.0° 0.0° 0.0°
Not Asked nguage yeals English Spanish Cantonese / Mandarin Other No Data	2,416 2,241 166 4 5 811	100.0% 92.8% 6.9% 0.2% 0.2%	: : :	0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0%	:	0.0 0.0 0.0 0.0 0.0
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2%	DISTRICT 11 - E	0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - N	0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data ual Identity tals	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260	100.0% 92.8% 6.9% 0.2% 0.2%	: : :	0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% PRIL 2015	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	:	0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0%	: : :	0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5%	: : :	0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% PRIL 2015 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4%	: : :	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% PRIL 2015 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage totals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3%	: : :	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage stals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3% 2.4%	: : :	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3%	: : :	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	DISTRICT 11 - E	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - In	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-10	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked nguage totals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked her Identiffers	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	: : :	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	-	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 21 - h	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-JU	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked Inguage obtals English Spanish Cantonese / Mandarin Other No Data Excual Identity Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked ther Identifiers Veteran	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	DISTRICT 11 - E	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - In	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-10	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Not Asked Inguage tals English Spanish Cantonese / Mandarin Other No Data xual Identity tals Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed Declined Not Asked her Identifiers Veteran Panhandles	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS - 77 132	100.0% 92.8% 6.9% 0.2% 0.2% 100.0% 76.0% 2.5% 1.3% 2.4% 13.2% EVER	DISTRICT 11 - E	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - In	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-10	0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°
Not Asked Inguage obtals English Spanish Cantonese / Mandarin Other No Data Excual Identity Straight / Heterosexual Bisexual Gay / Lesbian Questioning / Unsure Not Listed	ALL DISTRICTS - 2,416 2,241 166 4 5 811 ALL DISTRICTS - 1,260 958 31 56 17 30 166 1,967 ALL DISTRICTS -	100.0% 92.8% 6.9% 0.2% 0.2% EVER 100.0% 76.0% 2.5% 4.4% 1.3% 2.4% 13.2%	DISTRICT 11 - E	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - A	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11 - In	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	DISTRICT 11-10	0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0° 0.0°

dentified Needs, Referrals and Linkages: Base dentified Needs	AL	L DISTRI	CTS - EV	R			11 - EVER	LINE		DICT 11	- APRIL	nts.	Dist	DICT 1	MAY 20	MF.				
otal # of Engagements		2,213		100.0%				0.0%			Per mile .	0.0%	P131	THE LA	HINT ZU	0.0%	DIS	INILE 11	-JUNE 20	
otal # of Needs Identified	1	837		37.8%				0.0%				0.0%		-		0.0%		-		0.
Medical Needs		269		12.2%	}			0.0%				0.0%		-				-		0.
Benefits-Related Needs		283		12.8%	1			0.0%		_		- 1		-		0.0%		-		0.
Mental Health Needs	i	72		3.3%		-		0.0%		-		0.0%		-		0.0%		-		0.
Substance Use-Related Needs		99		4.5%		-		0.0%		-		0.0%		-		0.0%				0.
Other Needs (Veteran, Legal, Food, Clothing, Job, etc.)	1	114		5.2%		-				•		0.0%		-		0.0%		-		0.0
tratain, Legar, 1 boar, clothing, 100, Ett.)	JA.		TS - EVE			ISTRICT	11 - EVER	0.0%	DICT	DICT 11	- APRIL 2	0.0%	DICT	-		0.0%				0.1
	7	DISTRIC	13-20	.,,		ISTRICT	II-EVER	-	DIST	getti 11	- APRIL 2	015	DIST	RICE 11	- MAY 20	15	DIST	RUCT 11	-JUNE 20	15
ervice Referrals and Linkages by District	Referred	*	egted	%	ned	36	dend	96	peu	Tel/	ndred	Vision 1	78	735	2	_	7		Det	
	Ref	~	Son		I.	(0.00)	Contract	100	Perfective		-	**	1	ile.	and the second	1 2	-	56)	orne	%
otal # of Service Referrals & Linkages					-			\rightarrow	i					_						
_	1,248	56.4%	413	18.7%		0.0%		0.0%	1	0.0%		0.0%		0.0%		0.0%		0.0%		0
omeless Related Services	564	25.5%	207	9.4%	1.00	0.0%	590	0.0%	0.00	0.0%		0.0%	2.5	0.0%	- 3	0.0%		0.0%	-	a
Shelter Reservation	226	10.2%	112	5.1%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%	-	
Shelter Reservation Attempted, No Bed Available	19	0.9%		- 1	_	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		-1010	-	O
SFHOT Assessment and Case Management	57	2.6%	17	0.8%		0.0%		0.0%		0.0%		0.0%						0.0%		0
Homeward Bound	12	0.5%	2	0.1%		0.0%		0.0%					1	0.0%		0.0%	-	0.0%	-	0
Neighborhood Resource or Drop-In Center	58	2.6%					-			0.0%		0.0%	1	0.0%		0.0%	-	0.0%		0
Navigation Center			12	0.5%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%		0.0%	•	0.0%		C
Other	125	5.6%	48	2.2%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		E
	86	3.9%	16	0.7%		0.0%		0.D%		0.0%		0.0%		0.0%		0.0%		0.0%		
edical Services	204	9.2%	101	4.6%	17	0.0%	14	0.0%		0.0%	7.6	0.0%	100	0.0%	150	0.0%		0.0%		0
Emergency Department	24	1.1%	23	2.0%	-	0.0%		0.0%		0.0%		D.0%		0.0%		0.0%		0.0%	- 20	
Healthy SF (clinic assignment for undocumented)	17	0.8%	13	0.6%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%				
Primary Care Provider New Connection	23	1.0%	3	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%			-	0.0%	-	0
Primary Care Provider Reconnection with Existing PCP			3	0.1%		0.0%		0.0%		0.0%	-		•			0.0%	-	0.0%	-	0
SFHOT Medical Outreach Services	94	4,2%	42	1.9%								0.0%		0.0%		0.0%		0.0%	-	0
Other						0.0%	_	0.0%		0.0%		0.0%		D.0%	-	0.0%	10	0.0%	-	C
enefits Related Services	46	2.1%	17	0.8%	-	0.0%	-	0.0%		0.0%	-	0.0%		0.0%	18	0.0%		0.0%	-	0
	7.48	11.2%	28	1.3%		0.0%		0.0%		0.0%	- 2	0.0%		0.0%		0.0%	- 04	0.0%	- 1	0
General Assistance enrollment via CAAP	98	4.4%	6	0.3%	-	0.0%		0.0%	-	0.0%		0.0%	14	0.0%		0.0%		0.0%		0
SSI Enrollment via Homeless Advocacy Project	16	0.7%	2	0.1%		0.0%		0.0%	-	0.0%		0.0%	10	0.0%		0.0%		0.0%		o
CalFresh Enrollment via Human Services Agency	52	2.3%	7	0.3%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%				
Healthy SF (insurance for undocumented)	4	0.2%	2	0.1%		0.0%		0.0%		0.0%		0.0%					-	0.0%		0.
Medi-Cal Enrollment	10	0.5%	2	0.1%		0.0%					-			0.0%		0.0%		0.0%		0.
Identification Obtainment					•		-	0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0
Other	54	2.4%	7	0.3%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		D.0%		0.
	14	D.6%	2	0.1%		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.
ental Health Services	36	1.5%	10	0.5%		0.0%	- 1	0.0%	-	0.0%		0.0%		0.0%		0.0%	- 2	0.0%	-	0.
Westside Crisis	7	0.3%		0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%		0.
Comprehensive Crisis Services		0.0%		0.0%		0.0%		0.0%	_	D.0%		0.0%		0.0%		0.0%	-			
Dore Urgent Care Clinic	3	0.1%	1	0.0%		0.0%		0.0%		0.0%		0.0%						0.0%	•	0.
Psychiatric Emergency Services	6	0.3%	5	0.2%		D.0%		0.0%			-			0.0%		0.0%	-	0.0%		0.
SFHOT Medical Outreach Psych Services	17	0.8%			-					0.0%		0.0%		0.0%		0.0%	-	0.0%		0.
Behavioral Health Access Center	17		4	0.2%		0.0%	-	0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0
		0.0%	-	0.0%		0.0%	•	0.0%	-	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.
South of Market Mental Health Svcs	-	D.0%		0.0%	-	0.0%	- 1	0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%	-	0.1
Chinatown North Beach Mental Health Svcs		0.0%	41	0.0%		0.0%		0.0%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0
Other	3	0.1%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	_	0.0%	-	0.0%	-	0.0
bstance Use-Related Services	72	3.3%	29	1.3%	47	0.0%		0.0%	-	0.0%	3	0.0%	- 6	0.0%	-	0.0%				
Treatment Access Program	18	0.8%	1	0.0%		0.0%		0.0%		0.0%		0.0%	*		2.	-1070		0.0%	(-)	0.0
Sobering Center	29	1.3%	19	0.9%		0.0%		0.0%			-		•	0.0%	-	0.0%	•	0.0%		0.0
loe Healy Medical Detox	11	0.5%					*		-	0.0%		0.0%		0.0%		0.0%	-	0.0%		0.0
Methadone Enrollment (various locations)			4	0.2%	1	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	-	0.0
Other	7	0.3%	4	0.2%	41	0.0%	*	0.0%		0.0%		0.0%		0.0%	-	0.0%	-	D.0%	4	0.0
	7	0.3%	1	0.0%	1	0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%	_	0.0
ner Services	124	5.5%	38	1.7%		0.0%		0.0%		0.0%	**	0.0%		0.0%		0.0%		0.0%		0.0
Everyday Connect (provides a variety of services)	38	1.7%	2	0.1%		0.0%		0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.0%	-	0.0
Companion Animal Paperwork	1	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	-		-				-	
Veterans Services	7	0.3%	2	0.1%	_	0.0%		0.0%	-	0.0%	-		-	0.0%	-	0.0%	-	0.0%	-	0.0
egal Services		0.3%	_		-				-		-	0.0%	-	0.0%	*	0.0%	-	0.0%	-	0.0
mergency Food / Food Referral			3	0.1%	-	0.0%		0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0
	17	0.8%	9	0.4%	•	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%		0.0
Clothing Referral	17	0.8%	11	0.5%	-	0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%		0.0%		0.0
.ava Mae (showers)	19	0.9%	6	0.3%		0.0%	-	0.0%		0.0%		0.0%		0.0%		0.0%	-	0.0%	-	
mployment Services	1	0.0%	_	0.0%		0.0%		D.0%		0.0%		0.0%			•			- 1		0.09
Other	16	0.8%		0.2%		0.0%	•	0.0%	-	0.0%		0.0%	-	0.0%		0.0%		0.0%	-	0.09

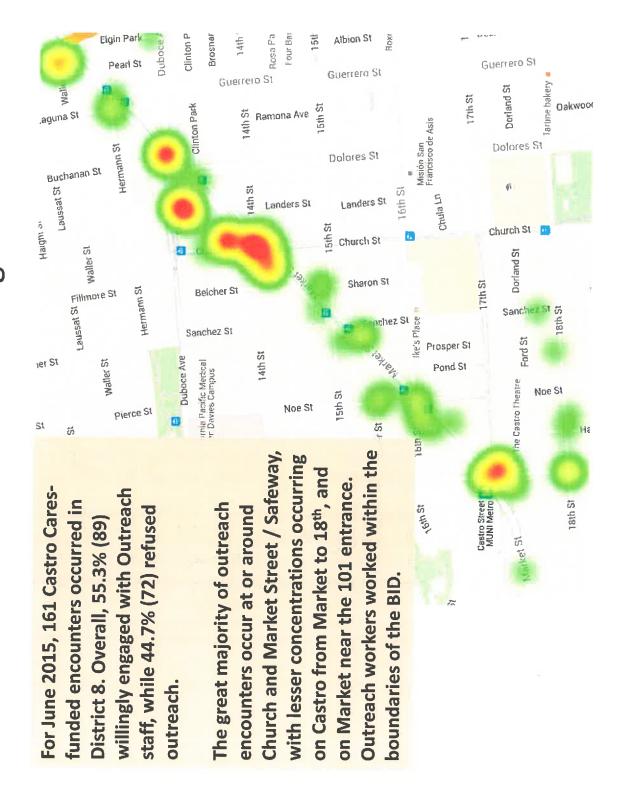


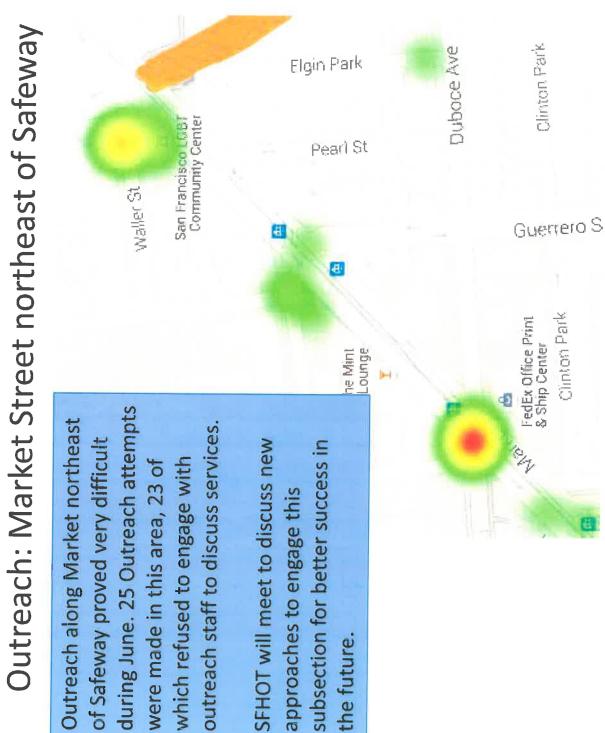
Outreach Overview

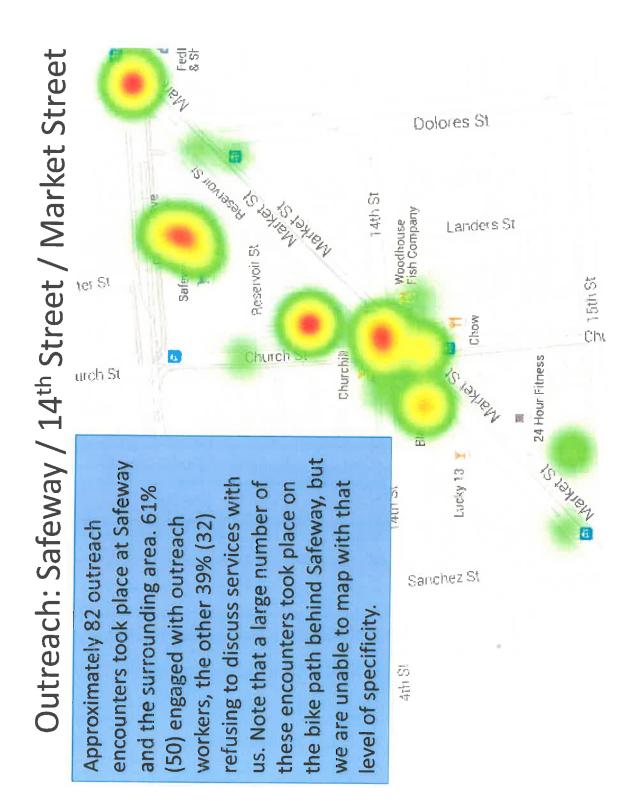
During June 2015, 161 outreach contacts have been made resulted in positive engagements, and 44.7% (72) refused throughout the district. 55.3% (89) of these contacts to engage and discuss services.

All encounter totals reflect only those outreach efforts done under Castro Cares funding.

Where Is Outreach Taking Place?







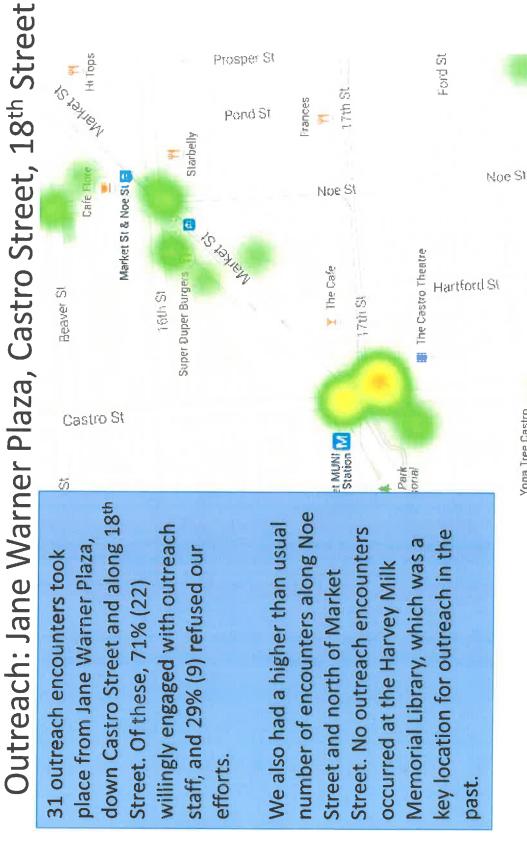
9

Kasa Indian Eatery

Yoga Tree Castro

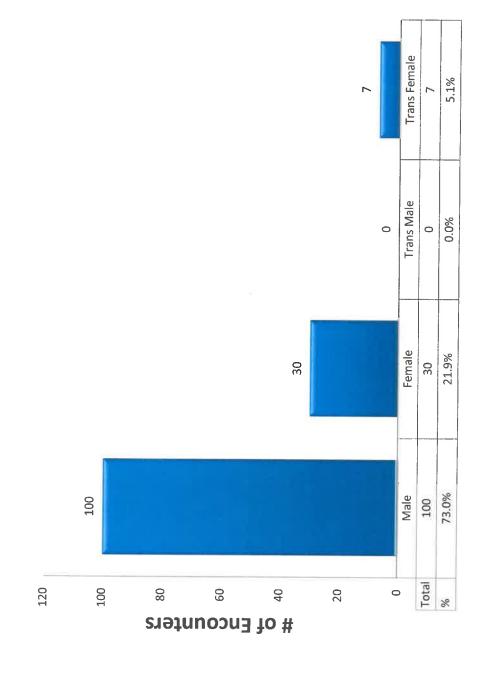
18th St

Philz Coffee



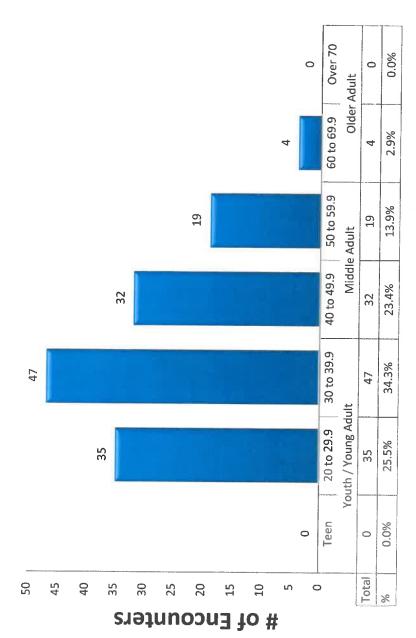
Outreach: Who Are We Reaching?

Total Outreach Encounters by Gender June 2015



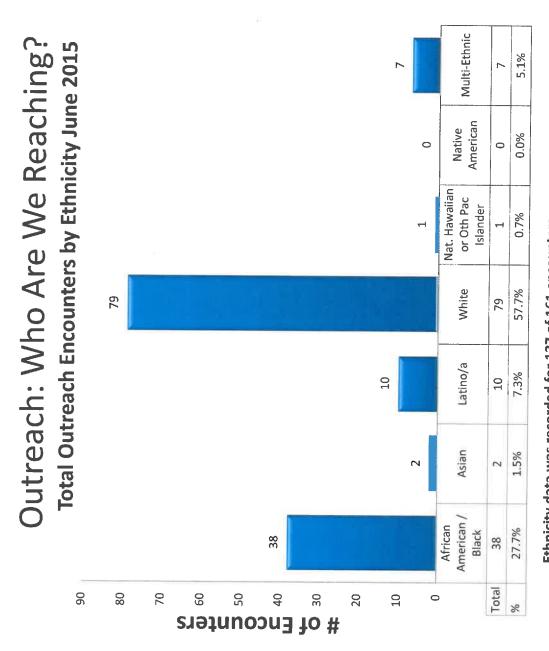
~

Outreach: Who Are We Reaching? Total Outreach Encounters by Age June 2015



Of 137 encounters reporting age (reported dates of birth and approximations via Outreach staff), 25.5% were under age 30, and almost 60% were under age 40.

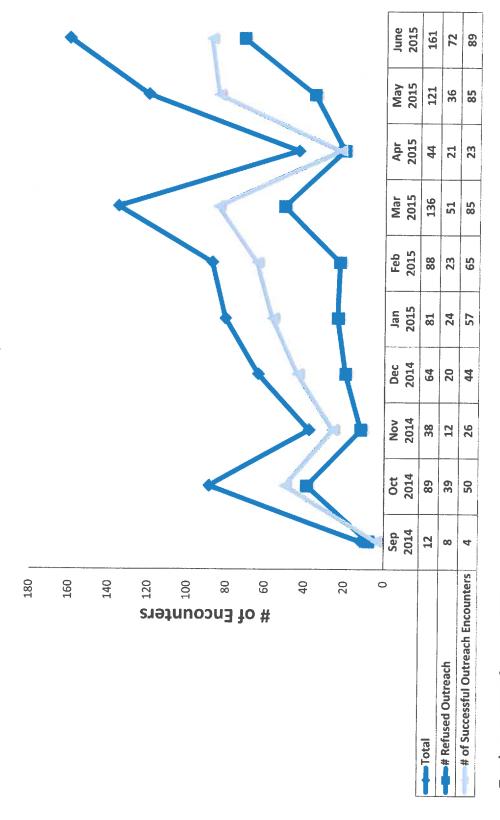
Average age (using exact dates of birth only) was 40.53 years.



The percentage of encounters with African Americans went up 12% over May 2015, Ethnicity data was recorded for 137 of 161 encounters. while encounters with whites decreased 13%.

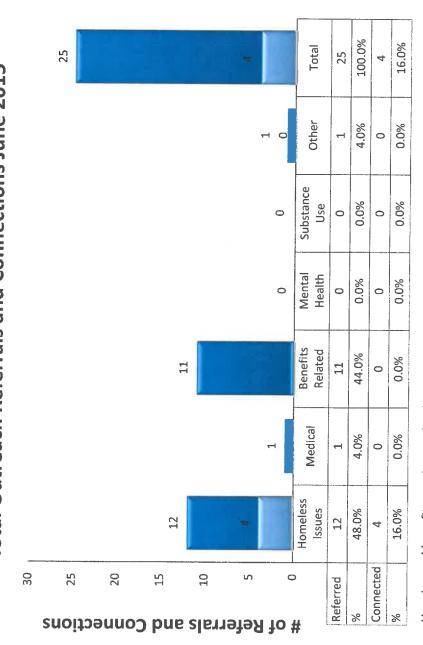
Outreach: Over Time

Total Outreach Encounters by Month



Total encounters for June 2015 climbed to 161, a 33% increase over May 2015. Refusals of Outreach increased greatly as well, from 36 in May to 72 in June. A large part of this increase in refusals stemmed from encounters in the northeast section of the CBID.

Outreach: Service Referrals and Connections Total Outreach Referrals and Connections June 2015



Housing and benefits continue to be the service most often offered during Castro Cares outreach. Nearly half of all referrals were for shelter reservations or for intake appointments to register for the shelter system.

Providing clients with hygiene kits and protein bars is not considered a service, but rather a tool to help confirmed as delivered, all for shelter services or entry into the SFHOT Case Management program. Of the 89 outreach engagements for June, 25 referrals were made, but only four have been engage clients and build rapport, so that higher level services can be delivered.



Castro Outreach: Lessons Learned and Next Steps



be a part of the solution

- repeated referrals often needed before a service is successfully accessed. Repeated contacts often needed before engagement is successful;
- population for better engagement and service delivery rates in the future. Outreach on Market Street northeast of Safeway has resulted in high refusal rates this month. SFHOT will find a new way to approach this
- Outreach staff have experienced difficulties connecting clients with services when outreach is done after normal business hours.

Questions? Please contact Rann Parker, 415-760-8132, rann.parker@sfdph.org.

San Francisco Public Library/ Department of Public Health Collaboration

FY2013-14 Report

Karen Strauss, Chief of Main, San Francisco Public Library
Cathy Delneo, Assistant Chief of Main, San Francisco Public Library
Leah Esguerra, MFT, Psychiatric Social Worker, San Francisco Department of Public Health, SFHOT

San Francisco Public Library Department of Public Health Collaboration

FY2013-14 Report

TABLE OF CONTENTS

Introduction / Summary	Pg. 3
Partnership Impact	Pg. 4
Library Staff Training	Pg. 7
Health and Safety Associate Highlights	Pg. 8
Success Stories	Pg. 8
Collaborations with Community Organizations	Pg. 9
Interest from Other Libraries	Pg. 9
Media Interest and Presentations	Pg. 9
Visitors	Pg. 10

San Francisco Public Library / Department of Public Health Collaboration FY2013-14 Summary, Impact & Activities

INTRODUCTION

What began in January of 2009 as an experiment in embedded-social service provision is now a nationally and internationally recognized model of how libraries can forge partnerships that result in greater benefits to all parties' constituents. San Francisco Public Library's collaboration with the Department of Public Health's (DPH) Homeless Outreach Team (SFHOT) went through several iterations before social worker Leah Esguerra, LMFT, was placed at the Main Library on a full-time basis. Wisely, Leah was given a mandate **not** to grow a caseload or serve as a case manager. Instead, through our Health and Safety Associates (HASAs) - themselves coming out of homelessness and developing transferable job skills - she disseminates information about available resources such as shelters, sustenance and showers; for patrons serious about acquiring permanent housing, she connects them to case managers at SFHOT who in turn aid them in the range of other services they may need; and, for Library staff, she is a source of compassion, knowledge and skill-sharing. Through this experience, Leah and the HASAs have demonstrated and continue to demonstrate the power that libraries have to change lives.

As in past reports, the statistics and snapshots in this Summary illustrate this collaboration's contributions to the well-being of Library patrons and staff. The SFPL/DPH team continues to explore new ways to help patrons experiencing unemployment, homelessness and increased competition for limited supportive housing and social services, all toward the goal of making and keeping San Francisco Public Library places safe and welcoming.

SUMMARY

A series of truly unfortunate events visited the Main Library and our patrons in FY2013-14: One patron made a violent assault on another patron with a library chair; another patron damaged hundreds of books by, we believe, urinating on them (he was not visually witnessed); and a third patron destroyed a glass-topped table with a hammer, inflicting physical damage on the table and instilling fear among those who witnessed it. All the perpetrators were apprehended and removed yet the picture it painted for the public led the Mayor to direct his attention to the Library and make clear his intention that SFPL be a safe, welcoming and family-friendly place.

As a result, in the last half of FY2013-14 Library staff tackled a revision of the patron behavior guidelines and consequences ("Code of Conduct" on which the Library Commission will vote in FY2014-15) and forged new community collaborations with the SF Vision for Families Coordinating Council and the Coalition on Homelessness, two other entities similarly committed to San Francisco's citizens.

What's the connection between all this and the SFPL/DPH partnership? Direct and serious. Anything about or affecting the homeless community in SF eventually affects the environment inside and outside

the Main Library, so it is imperative that Library staff lead or join the conversation whenever and wherever it is held.

FY2013-14 brought other sobering challenges for the Library's patrons and SFHOT's potential clients. Reduced staffing capacity at SFHOT and the loss of 152 Single Room Occupancy (SRO) residences meant many fewer library patrons were referred to SFHOT for case management and permanent housing than in prior years. About 50% of SFHOT's staff were on leave or retired by fall of 2013; they took on few or no new clients for case management the rest of the fiscal year. A lawsuit by CCSF against a major owner of SRO buildings shut down his buildings and forced SFHOT to find replacement housing for the 152 clients living in those rooms.

On a more personal note for Library staff, FY2013-14 saw the departure of Raj Parekh, former Medical Director of SFHOT, visionary leader since the inception of this partnership and key liaison between SFPL and DPH. He assisted SFPL in planning, programming, training and creating new components of the SFPL/SFHOT partnership; his contributions were critical to its success. DPH's Maria X. Martinez, Interim SFHOT Director and current liaison, is providing leadership and direction for growing the program.

Administratively, DPH ended its contract with Community Awareness and Treatment Services (CATS), a CBO with which DPH contracted to provide client services to SFHOT. The Library's HASAs were employed by CATS. In the new fiscal year, Public Health Foundation Enterprises will serve as the fiscal agent for the HASAs and the new Team Leader, a new position who will supervise HASAs during evening and weekend hours at the Main and at an increased number of branches.

Notwithstanding the challenges of the past year, the SFPL/DPH collaboration continued to change people's lives: In FY2013-14 alone, more than two dozen people were placed in stabilization rooms or permanently housed; more than two hundred patrons got resolution to or referrals for their issues; the HASAs had more than 1,000 interactions with Library patrons and shared concrete resources with them; Library staff became better equipped to provide resources to patrons; and staff better understand the lives of those we serve.

PARTNERSHIP IMPACT

In FY2012-13 Main Library staff were surveyed about their perceptions of the value of the entire public safety program – the social worker, the HASAs, the police sergeant. Overwhelmingly, staff see the value in each component of the program. None would be effective on its own. However, this report focuses on the outcomes from the DPH partnership in FY2013-14. The narrative below confirms that the effectiveness of SFPL's partnership with DPH goes beyond mere statistics. The benefits for patrons and staff are real and meaningful.

<u>Five-year impact</u>: Since Leah brought her expertise to SFPL in January of 2009 and the HASA program was launched a few months after that, more than a dozen HASAs have completed their job training program, most if not all have gone on to better employment and nearly 300 patrons have been housed through SFHOT. No longer do any of these men and women need to use the library for bathing or

sleeping and many now contribute to society by working at paying jobs and paying taxes. Some patrons who became known to Library staff because of their difficult behaviors accepted Leah's referrals to mental health and case management referrals and follow-ups. She has seen that some of these patrons still use the Library but no longer exhibit those behaviors; others no longer come to SFPL since they are more connected to social services.

<u>Leah's reflection</u>: "Personally, I really believe in our collaborative work. Until I started working here, the concept of a social worker and outreach workers at SFPL was just that – a concept. However, SFPL is able to show the world that it is possible. The team of visionary and intelligent people at SFPL and DPH worked hard to make this happen and became pioneers. SFPL has paved the way. Others might not be able to follow our exact footsteps but they are able to tailor the services based on their libraries' needs. As I have been told by other libraries on many occasions when they call us to consult, "SFPL has inspired us." They might come up with better ideas than we thought of but it all started at SFPL. In other words, the staff, patrons and the world benefit from having a social worker and HASAs at SFPL."

<u>Statistical</u>

	FY2013-14	FY2012-13	FY2011-12	FY2010-11	FY2009-10 (Apr June)	<u>TOTALS</u>
Unique SFPL patrons assessed for services	217	258	226	206	28	935
Total (unique plus repeat) patron contacts*	606	686	700	621	62	2,675
Health and Safety Associate outreach contacts (estimate based on data collected March-June)	1,026	N/A	N/A	N/A	N/A	1,026
Patrons referred to other community agencies (not (HOT); issues were resolved; and/or did not require further assistance	201	229	194	144	N/A	768
Patrons successfully referred to HOT for housing and case management services**	16	27	32	63	9	147

Patrons placed by HOT	17	23	18	15	N/A	73
in permanent						
housing***						
Patrons placed in stabilization rooms by HOT	16	26	25	48	N/A	115
Patrons connected with employment or paid internships	2	3	10	0	N/A	15

^{*} Repeat contacts occur when a client is being transitioned to SFHOT after having met the criteria for SFHOT services. Due to limited SFHOT service capacity this year, significantly fewer SFPL patrons became clients of SFHOT.

Staff assisted by social worker and HASAs: Staff throughout the Main Library express their appreciation for the social worker and the HASAs, confirming that they provide valuable service to the patrons and the staff. This feedback is given during Leah's regular walk-throughs or after they have called her to assist them in dealing with patrons or after a staff training. The presence of a social worker and the HASAs adds a valuable layer of support for staff:

- A patron asks how to apply for General Assistance; the librarian provides it. When the patron asks
 what the service is like or how long the waiting period might be, the HASAs can tell the patron about
 their own experience with General Assistance, what to expect in the waiting room, what the waiting
 time is like, and other details not readily found on the Internet.
- A patron who isn't able to make himself understood at the service desk continues to try to
 communicate with staff although he doesn't seem to be making sense. After attempting to assist the
 patron and determining that they cannot do so, staff call Leah for consultation and support. She will
 try to move the patron away from the service desk both for his privacy and to minimize disturbances
 for patrons and staff.
- A patron whose behaviors suggest either substance abuse or mental illness can prompt a call to Leah
 or the HASAs. They either directly deal with the patron or help the staff do so, as was the case when a
 woman was crying uncontrollably and reported to staff that she had been assaulted. Staff's desire was
 to help her but felt Leah would be more effective. Leah did respond with the necessary intervention
 and later gave staff a report of what she was able to do.

<u>HASAs' impact on staff perceptions of homelessness</u>: The HASAs' interactions with staff have helped humanize homelessness. Respecting and caring about the HASAs have helped library staff deal with homeless patrons more compassionately, with greater understanding and humanity. By witnessing the

^{**}HOT service capacity was limited throughout FY13-14 due to programmatic changes. Few or no new clients were accepted from October 2013 through June 2014.

^{***}With limited availability of permanent housing, clients often stay in stabilization units for months before they are able to move into permanent housing.

journeys of some HASAs at SFPL as they successfully complete their training and gain employment, staff see it is possible to recover from homelessness.

<u>Understanding mental illness</u>: Patrons exhibiting behaviors consistent with mental illness continue to be a challenge for Library staff. Providing opportunities to learn about and discuss these challenges are necessary for helping staff increase their understanding and relieve some of their own anxieties about interacting with these patrons. Trainings in FY2013-14 generated positive comments ("I learned from one of your trainings that they are already in enough judgment of themselves; they do not need me judging them as well.") and appreciation. Following screenings of *Humanizing Mental Illness*, a number of staff thanked Leah and acknowledged that they understood now that mental illness can affect anybody - an Olympian, a Kennedy, a doctor - and not just people who are impoverished.

Benefits of Leah's relationship with DPH: For a training this year (*Perspectives on Homelessness*) as in the past, Leah's connection to DPH provides easy access to respected experts with direct street outreach experience able to provide Library staff with answers to their questions. Being social service providers instead of Library staff sometimes makes all the difference when connecting with SFPL homeless patrons. And Leah has used her knowledge of limit-setting and the importance of boundaries to counsel staff at Main and branches to help them create healthier interactions with patrons.

HASAs' impact on patrons: HASAs reach out to hundreds of people every quarter, providing them with resources and encouragement (important in equal measure). Some referrals lead to success, whether it's medical care for the first time, access to housing separate from what SFHOT can provide, or the establishment of public benefits. Many people who arrive in San Francisco hear on the street that people at the library can help them. If the HASAs don't find them first, Library staff often refer them. HASAs have credibility with patrons in a way that our librarians typically do not. Because they've been in the same situations, HASAs are living examples that recovery from homelessness and substance abuse is achievable. HASAs direct sleeping patrons to St. Boniface; they tell young homeless patrons about Larkin Street Services; they calm down an altercation between two stressed patrons; they alert homeless veterans to the resources available through Veterans Affairs or Swords to Plowshares; and they can encourage elderly patrons to use senior services such as Canon Kip. They use their knowledge of the population to effectively communicate more effectively than any staff person could who hasn't been homeless. Most dramatically and poignantly, they notice and are able to intervene with patrons (mostly in the bathrooms) who are in danger of abusing drugs or even overdosing. Library Security plays a key intervention role in these difficult instances.

LIBRARY STAFF TRAINING

Humanizing Mental Illness (September 2013; October 2013)

Screening of "A New State of Mind: Ending the Stigma of Mental Illness" profiled Californians with mental illness, any of whom might be people we see in our daily interactions. The program was produced by the Prevention and Early Intervention program of California Mental Health Services Authority (CalMHSA), an organization of county governments working together to improve mental health outcomes for individuals, families, and communities and funded by the voter-approved California Mental Health Services Act (Prop. 63). The documentary aired on PBS stations across the state in May. The screenings at SFPL were attended by staff from Main and branches and facilitated by Rajesh Parekh, MD, and Leah Esguerra.

Perspectives on Homelessness (February 2014)

Members of the San Francisco Homeless Outreach Team (HOT), including one who had formerly been homeless, shared information and answered questions about homelessness. Panelists: Raj Parekh, MD, SFHOT Medical Director; Kathleen Lee, SFHOT Outreach Worker and former SFPL Health and Safety Associate; Rann Parker, SFHOT Community Liaison. Facilitated by Leah Esguerra.

"Love Me Tenderloin" (April 2014)

Documentarian Henri Quenette generously gave permission for a staff screening at the Main Library of his recently-released film *Love Me Tenderloin* that humanizes four Tenderloin residents by showing them in their daily lives. Colleagues from the Department of Public Health's SF Homeless Outreach Team, South of Market Mental Health Clinic and Housing and Urban Health Section — all of whom serve the Civic Center community — joined SFPL staff for the screening.

HEALTH AND SAFETY ASSOCIATE (HASA) HIGHLIGHTS

Leah provided <u>intensive supervision and training</u> for three Health and Safety Associates in FY2013-14 at the Main Library (Joe, Gerry & Katherine), meeting with them several times each day and providing them with up-to-date resources for patron outreach.

Despite the scarcity of housing resources available through SFHOT, the <u>HASAs made an estimated 1,026 contacts with patrons in the Main Library and branches</u> who they identified as possibly benefitting from social services. HASAs offer information on free and low-cost resources such as food, shelter, medical care, substance abuse treatment, storage, showers, laundry and/or housing. Those who need more intensive service or information are referred to Leah who may connect them with SFHOT for case management.

The SFPL/SFHOT collaboration extended its reach to the branches this year by assigning a <u>longtime HASA</u> to the Eureka Valley and Park branches in the beginning of FY2013-14. Four days each week, Joe provides resources on housing, social services and other topics to patrons and is available for staff as well. Staff at both branches report improved behavior and environments. Expectations are that funding

for two additional HASAs in FY2014-15 will create the opportunity for outreach to even more branch patrons.

The Library's FY2014-15 budget includes <u>funding for six HASAs</u> (an increase of two positions from FY2013-14), opening the door to HASA coverage during mornings and afternoons and – with the hiring as well of a <u>supervising Team Leader</u> - evening and weekend hours at Main and targeted branches.

SUCCESS STORIES (Names changed to protect patrons' confidentiality)

Rey is a Library patron who has struggled with schizophrenia since childhood. Growing up in the foster care system, he experienced severe trauma and would often isolate himself. At SFPL, Rey would read quietly at a corner table, keeping his distance from others. He slept on the streets and kept clean by using free laundry and shower resources. He requested Leah's help after one of his friends died tragically on the streets. When he agreed to work with Leah and the HASAs, he was referred to SFHOT, got connected to mental health and case management services and, after a year of living in SFHOT's stabilization room, received permanent housing. Rey returned to the Library to thank Leah and the HASAs for their work on his behalf and to let them know he had been steadily working full-time as an In-Home Support Services aide for about a year by then.

Previously a sous chef at a local restaurant, Jane - an elderly woman - was unable to find work, became homeless and lived in a cardboard box in the Financial District. Jane was assaulted multiple times while living in her makeshift home by, she believes, intoxicated people partying in nearby clubs. Through the HASAs, Jane was able to access permanent housing. She currently works for SFHOT's stipend program serving meals during the weekly support group.

Looking despondent and tearful one day near closing time, **Ben** was approached by a HASA and was later introduced to Leah. Ben was newly homeless and did not know where to go that evening. Despite a history of employment and college degrees earned in the U.S. and abroad, Ben was unemployed and had depleted his savings. Leah assisted Ben with connections to the shelters, food, laundry and shower facilities, as well as information about General Assistance and food stamps. Ben began receiving public benefits and remained in touch with Leah and the HASAs, especially when he felt hopeless about improving his situation. Eventually, Leah learned about an opening for permanent low-income housing that Ben qualified for; within a month, he moved into his own apartment and now has a part-time job.

John approached Leah in May, asking, "Do you remember me?" It turns out that John was one of the first people at the Library who Leah helped find permanent housing. In 2009, John was chronically homeless and slept under the freeway. Now, in 2014, John's a three-year, full-time employee at the Recreation & Parks Department and lives at the same hotel where SFHOT placed him five years ago. John expressed gratitude to Leah, to the Library and to SFHOT for the assistance that enabled him to overcome homelessness and allowed him to gain full-time, stable employment.

COLLABORATIONS WITH COMMUNITY ORGANIZATIONS

Leah reached out to community agencies whose services can enhance those offered by the City and are places for referring our patrons as appropriate:

- Veterans Affairs
- Canon Kip Senior Services
- APPI Wellness Center

INTEREST FROM OTHER PUBLIC LIBRARIES

Staff from public libraries around the country contacted Leah, Cathy and/or Karen for information as they explore the feasibility of providing social services to their patrons based on SFPL's model:

- Denver
- Honolulu
- Multnomah County
- Oakland
- San Diego
- Washington, DC

MEDIA INTEREST and PRESENTATIONS

KGO Radio (San Francisco) (March 2014)

http://mms.tveyes.com/Transcript.asp?StationID=6490&DateTime=3%2F17%2F2014+5%3A18%3A02+A M&Term=san+francisco+public+library&PlayClip=TRUE TRANSCRIPT NOT AVAILABLE

KQED Radio's California Report (San Francisco) (April 2014)

"Nation's First Library Social Worker Helps Give Hope to the Homeless"

http://www.californiareport.org/archive/R201404111630/d

Leah was interviewed by KGO and KQED radio about the social services she provides at the Library. HASA Joseph Bank was also interviewed. Both pieces highlighted the compassionate and effective social services program in a library setting. They have generated positive feedback from the community about the collaborative work between the Department of Public Health and the Public Library.

Mayor's Disability Council (March 21, 2014)

The Library was among several City agencies invited to present Council members with information about services for San Franciscans with severe mental health disabilities who are sometimes unable to care for themselves. Karen and Leah's presentation focused on SFPL's proactive partnership efforts with DPH to assist patrons who present with various social service needs. (At that same Council meeting, Doniece Sandoval introduced Lava Mae, a mobile shower service launched in June which we intend to work with in FY2014-15 on behalf of SFPL patrons.) http://www.sfgov2.org/index.aspx?page=4303

Public Library Association Facebook Forum (March 19, 2014)

Cathy and Leah were invited to share SFPL's innovative approach to serving homeless and indigent patrons in an online Forum. https://www.facebook.com/pla.org/posts/10152722624600620

Megaphone Magazine (Vancouver) (June 2014)

Leah was interviewed by a reporter for Vancouver's version of the *Street Sheet*, sold by poor and homeless individuals. That city's libraries face challenges similar to San Francisco's. Publication forthcoming.

The Asahi Shimbun (Tokyo) (June 2014)

Masako Kinkozan, a journalist for *The Asahi Shimbun*, a national newspaper in Japan, conducted a Skype interview with Leah for her work on issues of homelessness in Tokyo's public libraries. Ms. Kinkozan hopes to highlight SFPL's commitment to ensuring homeless patrons have access to public resources. Publication forthcoming.

Sojourner Magazine (June 2014)

This national magazine focuses on issues of social justice and faith. Leah and HASA Joe Bank were interviewed. The reporter was motivated by SFPL's efforts "especially at a time when so many cities are struggling to find compassionate solutions to help the homeless—and some are barring the homeless from public places and facilities." Publication anticipated December 2014.

VISITORS

As in past years, our model of service has attracted visitors from other libraries and social service agencies around the world. In FY2013-14, Leah hosted visitors eager to learn about our program: St Mungo's

www.mungos.org

Four representatives from this London-based agency came to SFPL during their visits to San Francisco social services agencies that serve homeless individuals. St. Mungo's is researching solutions that they can apply to their local issues of homelessness in Britain.

San Diego Public Library, Central Library

http://www.sandiego.gov/public-library/

Rick Braatz, then a newly-hired case manager at San Diego Public Library, spent a day shadowing Leah as well as the Health and Safety Associates in order to adapt our model for SDPL, which he indeed launched in October 2013. Rick subsequently began the process of bringing on board a Health and Safety Associate as well.